



# **Proposed Service Changes January 2022**

# RTD Updates

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- Fare Study and Equity Analysis Underway
  - Request for consultant proposals open
- RTD Board approved updated study of FasTracks Northwest Rail
- RTD Strategic Plan adopted Aug. 10
- Upcoming Telephone Town Halls
  - 15 district events
  - Oct. 13-Nov. 3
  - Website: [www.rtd-denver.com/town-hall](http://www.rtd-denver.com/town-hall)



# Pandemic Safety Protocols

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- Facial coverings required by the Federal Transit Administration (FTA) through Jan. 18, 2022
- Daily cleaning and sanitizing of vehicles and facilities
- Installation of see-through operator barriers on buses
- Distribution of supplies to employees and customers
- Safety is everyone's responsibility – customers are our partners in safety



# RTD Ridership Through the Pandemic

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- RTD COVID-19 service plan in effect since April 2020
- Initially carrying 40% of pre-pandemic ridership while providing 60% of pre-pandemic service
- Ridership has slowly increased this year
- Increase of 11.8% from January 2021 to June 2021
- Vehicle capacity limits were lifted in June 2021
- Currently carrying about 50% of pre-pandemic ridership while providing approximately 70% of pre-pandemic service



# Financial Impacts

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- Sales tax and fare revenues down - RTD's primary revenue sources
- Significant financial impact through 2026
- RTD has access to three federal grant apportionments totaling \$774.1 million
  - March 2020: \$232.3 million Coronavirus Aid, Relief and Economic Security (CARES) Act
  - January 2021: \$203.4 million Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA)
  - March 2021: \$338.4 million American Rescue Plan Act (ARPA)
- One-time federal revenues can support 85% of pre-pandemic service hours through 2026
- Major asset management backlog to be addressed
- Still not in a position to increase service to pre-pandemic levels

# **Proposed Service Changes January 2022**

# Service Considerations During COVID-19

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- Currently operating under pandemic service plan
- Rebalancing service to keep up demands of routes with highest ridership
- Monitoring and adjusting to service needs



# COVID Recovery

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## Operating Routes

- Removing capacity restrictions
- Monitoring ridership
- Increasing ridership may require additional service

## Suspended Routes

- Monitoring ridership on similar routes

## Return to the Workplace

- Monitoring employer plans
- Surveys

## Workforce Availability

- Bus and train operators
- Matching service to workforce





# January 2022 Service Proposals - Bus

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- Routine Service Adjustments/Schedule Changes
  - **Route 3 – Alameda Avenue:** Adjust current schedule and trip patterns to improve schedule efficiency
  - **Route 6 – East 6th Avenue:** Running time adjustments to address on-time performance
  - **Route 8 – North Broadway/ Huron:** Running time adjustments to address on-time performance and efficiencies
  - **Route 10 – East 12th Avenue:** Running time adjustments to address on-time performance
  - **Route 11 –** Trip time adjustments to better match school times and passenger loads
  - **Route 12 – Downing/ North Washington:** Running time adjustments to address on-time performance
  - **Route 16 – West Colfax:** Running time adjustments to address on-time performance
  - **Route 19 – North Pecos:** Running time adjustments to address on-time performance
  - **Route 20 –** Trip time adjustments to better match school times and passenger loads
  - **Route 24 –** Trip time adjustments to better match school times and passenger loads
  - **Route 36 – Fort Logan:** It is proposed to shift weekday trips to improve rail connections at Littleton-Downtown Station

# January 2022 Service Proposals - Bus

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- Routine Service Adjustments/Schedule Changes (Con't)
  - **Route 37 – Smith Road Industrial:** Running time adjustments to address on-time performance
  - **Route 44 -44th Avenue:** Running time adjustments to address on-time performance
  - **Route 48 – East 48th Avenue/ Commerce City:** Running time adjustments to address on-time performance
  - **Route 65 –** Trip time adjustments to better match school times and passenger loads
  - **Route 73 –** Trip time adjustments to better match school times and passenger loads
  - **Route 76 – Wadsworth:** Running time adjustments to address on-time performance
  - **Route 83 – Cherry Creek/Parker Road:** Running time adjustments to address on-time performance
  - **Route 208 – Iris/Valmont:** Running time adjustments to address on-time performance
  - **Route 324 – Main Street Crosstown:** Running time adjustments to address on-time performance
  - **Route AB - Boulder/Denver Airport:** Running time adjustments to address on-time performance
  - **Route BOLT – Boulder/Longmont:** Running time adjustments to address on-time performance
  - **Route BOUND – Boulder/Longmont:** Running time adjustments to address on-time performance

# January 2022 Service Proposals - Bus (con't)

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## ■ Service Improvements

- **Route 15 – East Colfax:** Extend selected trips to new *Den8* Amazon facility.
- **Route 15L – East Colfax:** Add bus stops to the Route 15L at Glencoe and Syracuse Streets.
- **FLEXRIDE – All Areas:** Expand hours of operation to 5:30 am - 7:00 pm in the following FlexRide areas to provide extended service as customers return to workplaces:
  - Arapahoe
  - Belleview
  - Brighton
  - Broomfield
  - Dry Creek
  - Evergreen
  - Federal Heights
  - Golden
  - Green Mountain
  - Interlocken/Westmoor
  - Lone Tree
  - Longmont
  - Louisville
  - Meridian
  - North and South Inverness
  - Orchard
  - Parker
  - South Jeffco
  - Superior
  - Thornton
  - Wagon Road

# We're Here to Listen!

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- Your comments will be included in staff report for RTD Board of Directors
- Final day to submit comments for inclusion in report is October 7, 2021
- Comments can be submitted to:
  - [service.changes@rtd-denver.com](mailto:service.changes@rtd-denver.com)
  - **Phone: 303-299-2004**
  - **Fax: 303-299-2227**
- Final adjustments take effect January 9, 2022



**Thank you.**