

NEWS RELEASE

RTD limits time in Union Station bus concourse, restricts public access to agency buildings



Regional Transportation
District

1660 Blake Street
Denver, CO
80202

720.326.7311
Media Line

Changes take effect immediately, in the interest of public health

DENVER (March 13, 2020) – With the coronavirus having moved to the community spread stage, the [Regional Transportation District \(RTD\)](#) is announcing the following changes, beginning immediately, that affect its riders and customers.

Patrons inside RTD's bus concourse at Union Station are being asked to board the first available bus to their destination, in the interest of preventing further exposure.

The agency is restricting public access to RTD buildings, including its headquarters. This decision aligns with social distancing guidance from the Centers for Disease Control and Prevention. RTD customers in need of new or replacement special discount cards can download an application and follow instructions provided through [this webpage](#), which details all discounted fare programs. For questions about special discounts, please call 303-299-2667.

For the latest information, visit RTD's website, rtd-denver.com, contact Customer Care at 303-299-6000 and follow RTD on [Twitter](#).

ABOUT RTD

The Regional Transportation District develops, operates and maintains a public transportation system that meets the transit needs of close to 3 million people within an eight-county service area in the Denver Metro region. RTD's buses, rail lines, shuttles and additional services provide approximately 100 million annual passenger trips. For more information, visit rtd-denver.com, call 303-299-6000 and follow along on social media: www.facebook.com/RideRTD, [@RideRTD](#) on Twitter, [@ridertd](#) on Instagram and [rideRTDco](#) on YouTube. For the most current RTD news, visit the News Stop, at rtd-denver.com/news-stop.

###