

# NEWS RELEASE



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## **RTD customers can now use 2020 10-Ride and Access-a-Ride ticket books through 2021**

*COVID-19 restrictions a factor in decision to extend use and exchange period*

DENVER (January 31, 2021) – The [Regional Transportation District \(RTD\)](#) is extending the use and exchange period for 2020 10-Ride and Access-a-Ride ticket books through the end of 2021.

The agency made the decision because many RTD customers did not have an opportunity to use or exchange pre-purchased 2020 10-Ride and Access-a-Ride tickets before they expired, due to COVID-19 safety concerns, service reduction or limited vehicle capacity.

Usually, RTD allows customers to use or exchange unused 10-Ride tickets or Access-a-Ride tickets for credit toward ticket books or monthly passes until Jan. 31. Exchanges can still be made in person at RTD-operated sales outlets or by mail if a customer chooses.

Customers should note that Free Ride Coupons and monthly passes that expired on Dec. 31 are not included in the exchange and cannot be used as valid fare in 2021.

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### **ABOUT RTD**

The Regional Transportation District develops, operates and maintains a public transportation system that meets the transit needs of close to 3 million people within an eight-county service area in the Denver Metro region. RTD's buses, rail lines, shuttles and additional services provide approximately 100 million annual passenger trips. For more information, visit [rtd-denver.com](http://rtd-denver.com), call 303-299-6000 and follow along on social media: [www.facebook.com/RideRTD](https://www.facebook.com/RideRTD), [@RideRTD](https://twitter.com/RideRTD) on Twitter, [@ridertd](https://www.instagram.com/ridertd) on Instagram and [rideRTDco](https://www.youtube.com/channel/UCRtDco) on YouTube. For the most current RTD news, visit the News Stop, at [rtd-denver.com/news-stop](http://rtd-denver.com/news-stop).

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