

Software upgrade planned May 24 for emergency telephones at RTD A, B and G rail stations

Customers encouraged to use Transit Watch app or call 911 for emergency assistance during outage

DENVER (May 23, 2023) — Public emergency telephones at the [Regional Transportation District's \(RTD\)](#) A, B and G Line stations will be unavailable for a brief period beginning at 2 a.m., Thursday, May 25 as the agency's Concessionaire/O&M Operator, Denver Transit Operators (DTO), conducts an upgrade to the system software and tests the phones. The outage is expected to last up to three hours as crews complete service upgrades to approximately 20 phones along the commuter rail lines.

The emergency telephones, illuminated by blue light, connect customers at rail stations with RTD's Transit Police. During the planned emergency telephone outage, customers can use the [Transit Watch](#) app to report suspicious behavior or call 911 to report an emergency.

The Transit Watch app is a quick, easy and anonymous way to report an incident. App users have the option of directly calling RTD's Transit Police or sending an incident message. The app can be downloaded for free on [Android](#) and [Apple](#) devices.

Customers can also report safety and security concerns by calling 303-299-2911 or texting 303-434-9100.

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ABOUT RTD

The Regional Transportation District develops, operates and maintains a public transportation system that meets the transit needs of close to 3 million people within an eight-county service area in the Denver Metro region. For more information, visit [rtd-denver.com](#), call 303-299-6000 and follow along on social media: [www.facebook.com/RideRTD](#), [@RideRTD](#) on Twitter, [@ridertd](#) on Instagram and [rideRTDco](#) on YouTube. For the most current RTD news, visit the News Stop, at [rtd-denver.com/news-stop](#).

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