

**CCDC Settlement Agreement Securement Area Issues Report 2015**

DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
1/2/2015	5:23 PM	9324	15L	16	COLFAX AVE & QUEBEC ST	ADA PAX PASS UP	Y	Y- CASE #15000365	N	Y	Y	3 MINS	N	Y	N	Y	2 W/C	2 W/C	
1/2/2015	2:47 PM	2019	121	10	S ULSTER ST & TUFTS AVE (NB)	ADA PAX PASS UP	Y	N- CASE #15000269	Y-VIDEO	N	N/A	30	N	Y	N	Y	LIFT INOPERABLE- BUS TRADE	LIFT	
1/4/2015	10:11 AM	2166	0	11	17TH ST/LARIMER ST	RTT- ADA PAX PASS UP	Y- TURNED	N	Y- LIFT	Y	Y	0	Y	Y	N	N	LIFT STUCK. TRIED SENS. EDGE OVRIDE. NO GOOD RTN TO PL FOR NEW BUS. RESP DUS. ADA PAX GOT ON NEXT BUS. TURNED ADA PAX PASS UP ON 4/19/15	LIFT	
1/5/2015	4:28 PM	5137	0	2	BROADWAY & SPEER BLVD	ADA PAX PASS UP	Y	Y- CASE #15000508	N	Y	N	10 MINS	N	N	N	Y	SEC AREA FULL- ADA PAX WILLING TO WAIT FOR NEXT BUS.	2 OMA	
1/5/2015	8:31 AM	5054	48	12	BRIGHTON BLVD & 29TH ST	ADA PAX PASS UP	Y	N-CASE #15000505	Y-VIDEO	Y	Y	10 MINS	N	Y	N	Y	2 W/C	2 W/C	
1/5/2015	2:50 PM	9372	15L	8	SABLE BLVD & COLFAX AVE	CSR# 295678	N	Y- CASE #15000378	N	N/A	N/A	N/A	N/A	N/A	N/A	N/A	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
1/6/2015	9:35 AM	5112	52	1	W 46TH AVE & NAVAJO ST	ADA PAX PASS UP	Y	Y - BROOKS 15-01	N	Y	Y	N/A	N	Y	N	Y	2 W/C- ADA WILLING TO WAIT FOR RTE 6	2 W/C	
1/6/2015	2:07 PM	9349	16	6	W COLFAX AVE & SHERIDAN BLVD	ADA PAX PASS UP	Y	N- CASE #15000588	Y-VIDEO	Y	Y	15 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C	
1/6/2015	2:09 PM	9349	16	6	W COLFAX AVE & SHERIDAN BLVD	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
1/6/2015	1:55 PM	2084	15	34	W COLFAX AVE & HIGH ST	RTT- ADA PAX PASS UP	Y	N-CASE #15000577	Y-VIDEO	N/A	N/A	N/A	N/A	N/A	N	N	ALL ADA PAXS WERE ACCOMMODATED , OTHER PAX GOT OFF BUS TO MAKE ROOM	NPI	PAX ACCOM
1/6/2015	2:26 PM	9302	15L	15	W COLFAX AVE & DAYTON	RTT- ADA PAX PASS UP	Y	Y- CASE #15000590	N	N/A	N/A	N/A	N/A	N/A	N	Y	PASSENGER ACCOMODATED ON FOLLOWER - NOT WAIT (DIRECTLY BEHIND THIS BUS)	NPI	FOLLOWER, NO WAIT
1/7/2015	2:37 PM	6032	48	2	CURTIS ST & 16TH STREET MALL	RTT- ADA PAX PASS UP	Y	Y- CASE #15000993	N	Y	N	30 MINS	Y	Y	N	N	SECUREMENT AREA FULL	2 W/C	
1/7/2015	6:35 AM	3926	35	2	HAMPDEN AVE & S VERBENA ST	ADA PAX PASS UP	N	N	N	N	N	N	N	N	N	Y	BUS WAS FULL, 3 NON-ADA PAX UNABLE TO BOARD	NPI	ERROR
1/8/2015	12:00 PM	5185	6	0	NOT GIVEN	CSR# 299340	N/A	N- VIDEO DID NOT WORK	Y - NO VIDEO	N/A	N/A	N/A	N/A	N/A	NA	N/A	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
1/8/2015	2:22 PM	6061	15	4	W COLFAX & FILLMORE	DISPATCH-CREATED INCIDENT	Y	Y- CASE #15001004	N	N/A	N/A	N/A	N/A	N/A	N	N	NO EVIDENCE VIDEO OF ADA PAX PASSUP	NPI	PAX ACCOM
1/8/2015	12:49 PM	6020	28	6	29TH & MONACO	ADA PAX PASS UP	Y	Y- CASE #15000804	N	N/A	N/A	N/A	N/A	N/A	N	Y	ADA PAX HAVING BRAKE ISSUES WITH THEIR MOBILITY DEVICE. PAX ACCOMMODATED	NPI	ERROR
1/9/2015	4:50 PM	6020	48	12	CURTIS ST & 19TH ST	ADA PAX PASS UP	Y	Y- CASE #15000985	N	Y	Y	8 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C	
1/9/2015	4:38 PM	6020	48	12	CURTIS ST & 16TH STREET MALL	ADA PAX PASS UP	Y	Y- CASE #15000987	N	Y	Y	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C	
1/10/2015	3:53 PM	6011	48	1	CURTIS & 18TH	ADA PAX PASS UP	N	Y- CASE #15003312	N	Y	Y	25 MINS	N	N	N	N	SECUREMENT AREA FULL	2 W/C	
1/10/2015	9:00 AM	2004	105	4	HAVANA ST & ALAMEDA	#8 MECH PROB: VEH OUT OF SERV	Y	N- CASE #15004172	Y-LIFT/VIDEO	Y	Y	3	N	Y	N	N	LIFT INOPERABLE- BUS TRADE	LIFT	
1/10/2015	1:28 PM	2303	121	3	PEORIA ST & 40TH	ADA PAX PASS UP-FALL BACK	Y	N- CASE #15004171	Y-LIFT/VIDEO	Y	Y	30	N	Y	N	Y	LIFT INOPERABLE	LIFT	
1/10/2015	2:07 PM	2302	121	3	PEORIA ST & ILLIFF	ADA PAX PASS UP-FALL BACK	Y	N- CASE #15004171	Y-LIFT/VIDEO	Y	Y	30	N	Y	N	Y	LIFT INOPERABLE	LIFT	
1/14/2015	10:48 AM	6068	105	6	HAVANA ST & 1ST AVE	ADA PAX PASS UP	Y	N- CASE #15001912	Y- VIDEO	Y	Y	5	N	Y	N	Y	LIFT INOPERABLE	LIFT	

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1/15/2015	12:59 PM	9190	15L	2	E COLFAX AVE/QUEBEC ST	PRTT-ADA PAX PASS UP	Y	N- CASE # 15001354	Y-VIDEO	N	N	N/A	N	N	N	Y	SECUREMENT AREA FULL W/C LEFT AREA BEFORE RECEIVING FORM	2 W/C		
1/15/2015	10:17 AM	5079	10	3	HALE PKWY & DAHLIA ST	ADA PAX PASS UP	Y	Y KENDRICK 5079 1/15/15	N	Y	N	N/A	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C		
1/15/2015	12:36 PM	6054	38	4	BRUCE RANDOLPH AVE & STEELE	ADA PAX PASS UP	Y	N- CASE #15004169	Y- VIDEO	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C		
1/15/2015	10:48 AM	6034	3	17	FEDERAL CENTER	#8 MECH PROB: VEH OUT OF SERV	Y	N	Y-LIFT/VIDEO	Y	Y	22	N	Y	N	Y	LIFT INOPERABLE- BUS TRADE	LIFT		
1/16/2015	10:33 AM	9179	15L	3	COLFAX AVE & PEORIA ST	ADA PAX PASS UP	Y	N- CASE #15001498	Y-VIDEO	N	N	8 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C		
1/16/2015	3:10 PM	9307	15L	4	Colfax / Havana	ADA PAX PASS UP-FALL BACK	Y	N- CASE #15001491	Y- VIDEO	Y	Y	0 MIN	N	Y	N	Y	SECUREMENT AREA FULL- NEXT BUS PULLED UP.	2 W/C		
1/16/2015	9:14 AM	5113	31	21	S FEDERAL BLVD & W LOUISIANA AVE	ADA PAX PASS UP	Y	Y FTCC-15-2	N	Y	Y	10 MINS	N	Y	N	NA	SECUREMENT AREA FULL	2 W/C		
1/16/2015	9:24 AM	5113	31	21	S FEDERAL BLVD & W ALAMEDA AVE	ADA PAX PASS UP	Y	Y FTCC 15-2	N	Y	Y	10 MINS	N	Y	N	NA	SECUREMENT AREA FULL	2 W/C		
1/17/2015	12:39 PM	2024	15	4	COLFAX AVE & FILLMORE ST	ADA PAX PASS UP	Y	Y- CASE # 15001490	N	N	N/A	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C		
1/18/2015	12:01 PM	9357	16	9	DECATUR / FEDERAL STATION GATE H	ADA PAX PASS UP	Y	N- CASE #15001913	Y- VIDEO	Y	N	15 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 OMA		
1/18/2015	12:04 PM	9357	16	9	DECATUR / FEDERAL STATION GATE H	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
1/19/2015	2:18 PM	2057	105	2	Havana / 6th Ave	ADA PAX PASS UP	Y	N- CASE #15001372	Y- VIDEO	Y	Y	25 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 OMA		
1/19/2015	1:26 PM	6087	15	11	Colfax Ave / Pearl St	RTT- ADA PAX PASS UP	Y	N- CASE #15004168	Y- VIDEO	Y	Y	1 MIN	N	Y	N	Y	STANDING ROOM ONLY- ADA PAX WILLING TO WAIT FOR NEXT BUS.	PXO		
1/20/2015	3:23 PM	5052	48	15	CURTIS & BROADWAY	DISPATCH-CREATED INCIDENT	Y	N- CASE #15001061	Y- VIDEO	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 OMA		
1/20/2015	2:51 PM	5061	38	2	W. 38th / Irving St.	ADA PAX PASS UP	N	Y EL-AMIN 5061 1/20/15	N	N	N	NA	N	N	N	Y	PAX WANTED THE NEXT BUS, OP PRESSED 12 PRIOR TO GETTING STOP	NPI	ERROR	
1/20/2015	5:40 PM	2100	0	14	COLFAX/10TH	ADA PAX PASS UP-FALL BACK	Y	N- CASE #15001491	Y- VIDEO	N	N/A	N/A	N	N	N	Y	ADA PAX WANTED TO WAIT FOR THE NEXT BUS THEN LEFT THE STOP. FOLLOWER ACCOMODATED (2162)	NPI	LEFT AREA	
1/22/2015	8:05 AM	6043	48	99	BROADWAY & COLFAX AVE	ADA PAX PASS UP-FALL BACK	Y	N- CASE #15004151	Y- VIDEO	Y	N	20 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 OMA		
1/22/2015	4:01 PM	2051	15	32	Colfax Ave/High St	ADA PAX PASS UP	Y	N-CASE #15001915	Y- VIDEO	N	N/A	0 MINS	N	N	N	Y	SECUREMENT AREA FULL- NEXT BUS PULLED UP.	2 W/C		
1/22/2015	1:04 PM	2097	0	9	Lincoln St & Ellsworth	RTT- ADA PAX PASS UP	Y	N-CASE #15001817	Y- VIDEO	Y	Y	6 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C		
1/24/2015	10:55 AM	6019	0	6	Broadway / Colfax	ADA PAX PASS UP	Y	N-CASE #15003761	Y-VIDEO	Y	Y	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C		
1/25/2015	4:56 PM	6067	20	3	18th Ave / Washington	ADA PAX PASS UP	Y	Y- CASE #15001916	N	N- PASS	N/A	30 MINS	N	N	N	Y	SECUREMENT AREA FULL- ADA PAX LEFT THE SCENE	2 OMA		
1/26/2015	12:54 PM	5262	20	3	E.18th Ave / Emerson St.	RTT- ADA PAX PASS UP	Y	N- CASE #15001903	Y- VIDEO	Y	Y	3 MINS	N	Y	N	Y	ADA FULL/ 1 PAX WITH STROLLER SAID IT IS ADA AND 1 PAX WITH WALKER/ PAX PASSED HAD A WALKER/ BUS 2064	2 OMA		
1/26/2015	2:05 PM	2090	3	17	W. Alameda Ave / Federal Blvd	RTT- ADA PAX PASS UP	Y	N- CASE #15004149	Y- VIDEO	Y	Y	15 MINS	N	Y	N	Y	ADA PASSUP/FORM TO PASSENGER/FOLLOWER IN 15 MINUTES	2 OMA		

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1/26/2015	6:39 AM	6067	15	8	18TH AVE & WASHINGTON ST	CSR# 298027	N	Y- CASE #15002086	N	N	N	10 MINS	N	N	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
1/26/2015	4:06 PM	6025	38	14	Bruce Randolph Ave/Jackson St	ADA PAX PASS UP	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N	Y	PROBLEM DEPLOYING LIFT, MOVED BUS & ABLE TO ACCOMMODATE PAX	NPI	PAX ACCOM
1/26/2015	5:28 PM	6028	0	6	Highlands Ranch Town Center PNR(CO-88)	ADA PAX PASS UP	Y	Y- CASE #15001924	N	N/A	N/A	N/A	N/A	N/A	N	Y	DISREGARD- OP HAD ISSUES WITH LIFT BUT ALL ADA PAX WERE ACCOMMODATED	NPI	PAX ACCOM
1/26/2015	5:19 PM	5041	40	23	COLO/BAYAUD	Incident Form	N	N	N	N	N	NA	N	N	NA	Y	OP PASSED PAX STATING SHE WAS CAUSING A DISTRUPTION	OTHER	
1/27/2015	9:02 PM	6015	48	2	31st/Brighton	ADA PAX PASS UP	Y	N-CASE #15003763	N	N- PASS	N/A	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 OMA	
1/27/2015	1:32 PM	6050	0	4	Broadway / W. 5th Ave	ADA PAX PASS UP	Y	N- CASE #15003273	Y-VIDEO	Y	Y	5 MINS	N	Y	N	Y	SECUREMENT AREA FULL- ADA PAX WILLING TO WAIT FOR NEXT BUS	2 W/C	
1/27/2015	7:20 PM	5014	31	10	Federal Blvd & W 29th Ave	ADA PAX PASS UP	Y	Y	N	N	N	N	N	N	N	Y	PAX WANTED THE NEXT BUS, OP PRESSED 12 PRIOR TO GETTING STOP	NPI	ERROR
1/28/2015	5:01 PM	5161	8	32	Curtis St & 16th Street Mall	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/CA	2 W/C	
1/28/2015	1:03 AM	1406	15	42	Colfax Ave & Clarkson St	ADA PAX PASS UP	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	OPERATOR PRESSED CODE 12 IN ERROR	NPI	ERROR
1/29/2015	7:50 AM	5034	48	99	29th/Brighton	ADA PAX PASS UP-FALL BACK	Y	N- CASE #1503869	Y-VIDEO	Y	Y	15 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 OMA	
1/29/2015	1:40 PM	6015	8	14	Broadway/ Colfax Ave	RTT- ADA PAX PASS UP	Y	N- CASE #15003764	Y- VIDEO	Y	Y	7 MINS	N	Y	N	Y	HAVE 2- WC ON BUS; PASSING 1WC;NO ROOM;ADV POLICY;FOLLOWER 6007 ACCO ADA @ 152PM	2 W/C	
2/2/2015	12:56 PM	5054	0	5	BROADWAY & W COLFAX AVE	ADA PAX PASS UP	Y	Y- CASE #15003291	N	Y	N	0 MINS	N	Y	N	Y	SECUREMENT AREA FULL 2 PAX WITH WALKERS IN THE ADA AREA/ UNABLE TO MOVE/ PAX IN W/C WILL BE ACCOM BY BUS 6044/ DVR	2 OMA	
2/2/2015	10:28 AM	3849	208	23	VALMONT RD & AIRPORT RD	ADA PAX PASS UP	N	N	N	N	N/A	N	N	N	N	Y	OP PRESSED MESSAGE 12 IN ERROR	NPI	ERROR
2/3/2015	8:29 AM	5030	48	12	E 60TH / Dahlia	DISPATCH-CREATED INCIDENT	Y	N	N	Y	N	15 MINS	N	Y	Y	N	SECUREMENT AREA FULL	2 OMA	
2/3/2015	8:35 AM	5030	48	12	E 60TH AVE/*FOREST DR	DISPATCH-CREATED INCIDENT	Y	N	N	Y	N	15 MINS	N	Y	Y	Y	PASSED PAX WITH W/C / BOTH SECAREAS WERE FULL / OP FILLED OUTPASS UP BOOK / OFFERED PAX TRANSF/ FOLLOWER WILL BE BY IN 10 MIN	2 OMA	
2/3/2015	11:40 AM	9310	15L	12	Colfax Ave & Yosemite St	ADA PAX PASS UP	N	Y- CASE #15003285	N	Y	Y	10 MINS	N	Y	N	Y	2 PAX W/C ON BUS; PASSING 1WC NO ROOM; ADA PAX OKAY WAITING FOR FOLLOWER;CALLED FOLLOWER	2 W/C	
2/3/2015	11:20 AM	6099	105	1	Havana St. & 1st Ave	ADA PAX PASS UP	Y	Y- CASE #15003286	N	Y	N	9 MINS	N	Y	N	Y	HAVE 2- WC ON BUS; PASSING 1 WC; NO ROOM; ADV POLICY;FOLLOWER 2063 ACCO ADA PAX @1129AM OK	2 W/C	
2/3/2015	8:18 AM	5030	48	12	31ST ST/RINGSBY CT	CSR# 298972	Y	N	N	Y	N	15 MINS	N	Y	Y	Y	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
2/3/2015	8:44 AM	2049	15	10	E COLFAX AVE & Lincoln St	RTT- ADA PAX PASS UP	Y	N	N	N	N	10 MINS	N	N	N	Y	PASSED WC AT COLF BDWY;PICKED UP BY FOLLOWER AT 849	PXO	
2/4/2015	8:00 AM	5030	0	4	BRIGHTON BLVD/ 29TH	ADA PAX PASS UP-FALL BACK	Y	N	N	Y	Y	0 MINS	N	N	N	Y	SECUREMENT AREA FULL WITH 2 WALKERS- ADA PAX DIDN'T WANT PASS UP FORM.	2 OMA	
2/4/2015	4:11 PM	9355	16	9	W Colfax & Teller	ADA PAX PASS UP	Y	Y- CASE #15003281	N	N/A	N/A	10 MINS	N	N	N	Y	SECUREMENT AREA NOT FULL, ADA PAX WANTED WANTS RT 16 GOING TO GOLDEN	NPI	ERROR

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2/5/2015	3:22 PM	5035	21	32	BROADWAY/24TH ST	RTT- ADA PAX PASS UP	Y	N	N	N	N/A	30 MINS	N	N	Y	Y	BDWY CURTIS; HAD 2-WC ON BUS; PASSED 1WC PAX NO ROOM; OPER SAIDADA PAX LEFT AREA.	2 W/C	
2/5/2015	12:31 AM	5185	31	5	W 112th Ave & Legacy Ridge Pkwy	ADA PAX PASS UP	Y	N	Y	N/A	15 MINS	N	Y	N	NA	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C	
2/5/2015	1:30 PM	5257	31	7	Federal / W 56th AVE	RTT- ADA PAX PASS UP	Y	N	Y	N/A	15 MINS	N	Y	N	NA	N	SECUREMENT AREA FULL WITH 2 W/C	2 W/C	
2/5/2015	12:47 PM	6098	15	32	Colfax / Fulton	ADA PAX PASS UP	Y	Y- CASE #15003279	N	Y	Y	4 MINS	N	Y	N	Y	HAVE 2-WC ON BUS;PASSING 1WC; ADVPOLICY; FOLLOWER 5025 ACCO @1251PM OK.	2 W/C	
2/5/2015	1:30 PM	5257	31	7	FEDERAL BLVD & W 56TH AVE	ADA PAX PASS UP	Y	Y	N	Y	N/A	15 MINS	N	Y	N	NA	SECUREMENT AREA FULL WITH 2 W/C	2 W/C	
2/5/2015	12:00 PM	5185	6	0	NONE GIVEN	CSR #	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
2/5/2015	1:33 PM	5257	31	7	Federal / W 55th AVE	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
2/5/2015	6:40 AM	6058	48	2	Broadway / Lawrence	ADA PAX PASS UP	Y	N-CASE #15003196	Y-VIDEO	N	N/A	0 MINS	N	N	N	Y	SECUREMENT AREA FULL NEXT BUS PULLED UP, ADA PAX GOT ON FOLLOWER ROUTE 44 BLOCK 27 BUS 2093.	NPI	FOLLOWER, NO WAIT
2/5/2015	8:03 AM	2143	0	4	Broadway / Colfax Ave	ADA PAX PASS UP	Y	Y- CASE #15003284	N	N	N/A	0 MINS	N	N	N	Y	BUS FULL ADA WAS PICKED UP BY FOLLOWER. ADA PAX DIDN'T WANT PASS UP FORM.	NPI	FOLLOWER, NO WAIT
2/6/2015	1:10 PM	6045	0	9	Lincoln / 7th Ave	RTT- ADA PAX PASS UP	Y	N	Y-VIDEO	N	N/A	15 MINS	N	N	Y	Y	SECUREMENT AREA FULL- ADA PAX WITH WALKER PASSED; INC REP REQ DVR;FOLLOWER 15 MIN- PASSENGERS WILLING TO WAIT FOR FOLLOWER.	2 OMA	
2/6/2015	1:12 PM	6045	0	9	Lincoln / 7th Ave	RTT- ADA PAX PASS UP	Y	N-CASE #15003171	Y-VIDEO	N	N/A	15 MINS	N	N	Y	Y	SECUREMENT AREA FULL- ADA PAX WITH WALKER PASSED; INC REP REQ DVR;FOLLOWER 15 MIN- PASSENGERS WILLING TO WAIT FOR FOLLOWER.	2 OMA	
2/6/2015	1:09 PM	9377	15L	13	17th / Champa	ADA PAX PASS UP	Y	N-CASE# 15-003276	Y-VIDEO	Y	Y	4 MINS	N	Y	N	Y	HAVE 2 WC ON BUS; PASING 1 WC;NO ROOM; ADV POLICY; FOLLOWER 9370ACCO ADA @ 113PM	2 W/C	
2/6/2015	7:46 AM	6006	48	3	Welton / 13th St	ADA PAX PASS UP	Y	N-CASE #15003277	Y-VIDEO	Y	Y	30 MINS	Y	N	N	Y	2 WC ONBOARD AND 2 WC WAITING /MLX 10 TO ACCOM- ADA PAX DIDN'T WANT PASS UP FORM.	2 W/C	
2/6/2015	2:57 PM	3976	27	3	W. Hampden Ave / W. Mansfield pkwy	DISPATCH-CREATED INCIDENT	N	N	N	N	N	NA	N	N	Y ADDRESS ED BY MANAMG MENT	N	OP PASSED PAX WITH W/C AT ENG STA /OP DID NOT FILL OUT PASS UP BOOK /OP DID NOT CALL DISPATCH OR DIV / TD /ST SUP WILL MEET OP IN RTE / OP TO DORPT / DVR / OP SAID HE DID NOT KNOWADA POLICY / ST	OTHER	
2/7/2015	3:29 PM	5029	0	2	S. Lincoln St / Center Ave	ADA PAX PASS UP	Y	Y- CASE #15003308	N	N	N/A	5 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH ADA PASSENGERS. THE FOLLOWER WILL PICK UP. ADA PAX WILLING TO WAIT. ADA PAX HAS BUS PASS.	2 OMA	
2/7/2015	10:43 AM	1407	15	22	Colfax / Colorado Blvd	ADA PAX PASS UP-FALL BACK	Y	N	N	Y	Y	15 MINS	N	Y	Y	Y	2 W/C ON BUS ALREADY. PAX REFUSEDPASS UP FORM. I CALLED FOLLOWER TOACCOMMODATE 9206	2 W/C	
2/7/2015	3:20 PM	5102	3	2	W. Alameda / Pierce St.	RTT- ADA PAX PASS UP	Y	Y	N	Y	N	NA	N	Y	N	Y	A PASSENGER IN A WHEELCHAIR WILLBE PASSED UP BECAUSE THESECUREMENT AREA IS ALREADYOCCUPIED WITH TWO CHAIRS. THEFOLLOWER BLOCK 5 WILL PICK UP.	2 W/C	

**CCDC Settlement Agreement Securement Area Issues Report 2015**

DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
2/7/2015	3:28 PM	5102	3	2	W. Alameda / Kendall St.	RTT- ADA PAX PASS UP	N	Y	N	Y	N	NA	N	N	Y RETRAINING	Y	AN INDIVIDUAL WITH A WALKER WILL CATCH THE FOLLOWER BECAUSE THE SECUREMENT AREA IS FULL WITH 2 PAX IN WHEELCHAIRS.	2 W/C	
2/7/2015	8:22 AM	6030	48	4	Brighton Blvd / 31st ST.	ADA PAX PASS UP-FALL BACK	Y	Y-CASE #15004059	N	Y	Y	15 MINS	Y	N	N	Y	SECUREMENT AREA FULL 2 W/C- MLX SENT TO ACCOM- ADA PAX	2 W/C	
2/7/2015	4:29 PM	6030	48	4	BROADWAY/24TH	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15004059	N	Y	Y	30 MINS	N	Y	Y	Y	A PASSENGER WITH A WALKER WILL HAVE TO BE PASSED UP BECAUSE THESECUREMENT AREA IS OCCUPIED WITH 2 PAX IN WHEELCHAIRS. THE FOLLOWERWILL PICK UP.	2 W/C	
2/7/2015	2:53 PM	6008	0	6	Broadway / 12th Ave	ADA PAX PASS UP	Y	Y- CASE #15003293	N	Y	Y	14 MINS	N	Y	N	Y	HAVE 2-WC ON BUS PASSING 1 WC NOROOM.ADV POLICY. FOLLOWER 2303ACCO @ 307PM. OK.	2 W/C	
2/7/2015	5:13 PM	5184	20	2	MONTVIEW/COLORADO BLVD	DISPATCH-CREATED INCIDENT	Y	Y	N	Y	NA	NA	N	NA	N	Y	A PASSENGER IN A WHEELCHAIR WASPASSED UP BECAUSE THE BUS ISOVERLOADED AND WILL BE PICKED UPBY THE FOLLOWER.	PXO	
2/8/2015	12:58 PM	5261	15	9	Colfax Ave / High St	ADA PAX PASS UP	Y	Y- CASE #15003420	N	Y	Y	15 MINS	N	Y	N	Y	2 W/C ON BUS. I WILL CALL FOLLOWER2073.	2 W/C	
2/8/2015	1:47 PM	5029	38	21	15th st / Stout St	RTT- ADA PAX PASS UP	Y	N	N	Y	Y	30 MINS	N	Y	Y	N	2 W/C ON BUS. OP CONTINUE. I CALLEDFOLLOWER 5032 TO ACCOMMODATE	2 W/C	
2/9/2015	10:57 AM	5252	52	3	Broadway / 14th Ave	DISPATCH-CREATED INCIDENT	N	Y	N	N	N	NA	N	N	Y - RETRAINING	NA	COLF BDWY / 2 WC PAX ONBOARD/ PAX WITH WALKER BOARDING SAID SHE WILL WAIT ON THE NEXT BUS/ BUS 5173 TO ACCOM/DVR	W/C + OMA	
2/10/2015	11:26 AM	2269	15	6	E. Colfax Ave / Humboldt St.	RTT- ADA PAX PASS UP	Y	N	N	N	N	0	N	Y	Y	Y	TIED DOWNS FULL THE FOLLOWER WASABLE TO ACC THE PAX WHO IS WAITINGFOR A BUS:	2 W/C	
2/10/2015	2:35 PM	5076	1	17	Santa Fe Dr / W. 13th Ave	RTT- ADA PAX PASS UP	N	N	N	NA	NA	NA	N	N	N	Y	SECUREMENT AREA IS FULL HAD TO PASSUP WCPAX:WHO STATED HE WOULD WAIT FORTHE FOLLOWERS BUS	2 W/C	
2/10/2015	12:54 PM	5142	9	5	W. 13th Ave / Cherokee St.	RTT- ADA PAX PASS UP	N	Y	N	Y	N	NA	N	N	Y - RETRAINING	Y	HAVE 2WC ON BUS; PASSED UP 1WC:NO ROOM AT CFX/BDWY.ADV POLICY;OPER SAID THERE WERE ON ADA PASSUP FORMS ON THE BUS; OPER DIDN'TPRESS #12 HE SAID HE DID NOT KNOWWHERE THE #12 WAS? ADV.FOLLOWER2303	2 W/C	
2/10/2015	3:27 PM	5128	31	10	Federal / 26th	DISPATCH-CREATED INCIDENT	Y	Y	N	N	N/A	15 MINS	N	N	N	Y	OPERATOR CALLED IN FALLBACKSTATING SHE HAS TO PASS UP AN ADA IN A WC ON FEDERAL @26TH. SHESTATED HER BUS WAS SO PACKED SHEWOULD HAVE TO HAVE PASSENGERSGET OFF THE BUS. INSTRUCTED TO DOFORM	PXO	
2/10/2015	7:42 AM	5152	20	21	17th st / Welton st	ADA PAX PASS UP	Y	Y	N	Y	Y	10 MINS	N	Y	N	Y	PAX IN WC WAITING TO BOARD. ADASECTION IS ALREADY FULL WITHPASSENGERS IN MOBILITY DEVICES.OPERATOR ASKED THE PASSENGERS IFANYONE COULD FOLD THEIR MOBILITY DEVICE, BUT NONE OF THEM CAN. FOLLOWER IN	W/C + OMA	
2/11/2015	9:15 AM	2199	48	2	BROADWAY/ CURTIS	DISPATCH-CREATED INCIDENT	Y	N	N	N	N	9 MINS	N	Y	Y	Y	OP PASSED W/C PAX / BOTH W/C SECAREAS WERE FULL / OP FILLED OUTPASS UP BOOK / PAX HAD PASS /FOLLOWER WILL BE BY 9:29A TO ACCOMPAX	2 OMA	

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2/11/2015	12:20 PM	6041	0	15	S. Broadway / Louisiana Ave.	DISPATCH-CREATED INCIDENT	Y	N	N	Y	Y	9 MINS	Y-rte11	Y	N	N	PASSED PAX WITH W/C BOTH SECAREAS WERE OCCUPIED / OP FILLEDOUT PASS UP BOOK / PAX HAD BUSPASS / FOLLOWER WILL BE BY IN 8-9 MIN/ FOLLOWER WILL ACCOM / ALSO RTE 11WB WILL SERVICE STOP	2 W/C	
2/11/2015	3:52 PM	5126	100	9	W. Colfax / Oak St.	RTT- ADA PAX PASS UP	N	N	Y	Y	Y	NA	N	N	N	Y	ST/ OPERATOR STATED SHE CANNOT GET HER LIFT OUT MANUALLY, ADA PAX WANTING TO GOT TO PARFAIT/ TO TD, WILL BE MET AT SW PLAZA BY MAINT. PAX TO FOLLOWER 5133/ LUBRICATIONADDED TO THE LIFT	LIFT	WONT DEPLOY
2/11/2015	11:21 AM	3958	327	1	BROADWAY/E 14TH AVE	ADA PAX PASS UP	Y	N - VIDEO IS NOT ON THIS SERIES	N	N	N	N	N	N	N	N	PAX SCOOTER WOULD NOT RIDE UP THE RAMP - PAX RODE 3 BLOCKS AWAY TO DEST.	NPI	LEFT AREA
2/11/2015	12:15 PM	6002	0	7	E COLFAX AVE (US-40	DISPATCH-CREATED INCIDENT	Y	N	N	N	N	0 MINS	N	N	N	Y	DISREGARD-OPERATOR PRESSED 12 IN ERROR.	NPI	ERROR
2/11/2015	11:32 AM	5264	15	1	15TH ST/STOUT ST	ADA PAX PASS UP	Y	N-CASE #15003424	Y-VIDEO	N/A	N/A	0 MINS	N	N/A	N	Y	OPERATOR STATED HE HAS 2 PAX IN WC ON THE BUS ALREADY AND CHOSE TO BOARD THE 3RD PAX BECAUSE ANOTHER PAX WILL BE EXITING IN 2 STOPS. SO NO PASSUP AT THISLOCATION	NPI	PAX ACCOM
2/11/2015	7:32 AM	5035	48	3	W 13TH AVE/*CHEROKEE	ADA PAX PASS UP	Y	N-CASE #15003519	Y- VIDEO	Y	N	0 MINS	Y-rte 44	Y	N	N	OPERATOR STATES THAT SECUREMENT AREA WAS FULL WITH ADA PASSENGERS 3RD PARTY BOARDS ROUTE 44	NPI	PAX ACCOM
2/11/2015	8:35 AM	6047	48	12	Welton / 13th St.	ADA PAX PASS UP	Y	N-CASE #15005575	N	Y	N-pass	20 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL PASSUP WC PAX:FOLLOWER TO ACC THE PAX:	W/C + OMA	
2/11/2015	8:43 AM	6047	48	12	Welton / 13th St.	ADA PAX PASS UP	Y	N-CASE #15005574	N	Y	N-pass	20 MINS	N	N	N	Y	OPER SAID ADA PASS SAID HE DOESN'T WANT THE YELLOW PAPER; OPER TOLD TO FILL IT OUT AND WRITE REFUSED	W/C + OMA	
2/12/2015	6:42 PM	5107	31	24	Federal Blvd / W. Kentucky Ave	ADA PAX PASS UP	N	Y	N	N	N	NA	N	N	N	Y	HAVE 2WC ON BUS;; PASSED UP 1 WC; OPER SAID ADA WAS UPSET AND LEFT THE AREA. ADV DVR.	2 W/C	
2/12/2015	5:33 PM	9105	3L	87	Broadway / W. Center Ave	ADA PAX PASS UP	Y	N-CASE #15003734	N	N	N	0 MINS	N	N	N	Y	HAD TO PASS UP A ADA PASSENGER ATBROADWAY/ALAMEDA DUE TO A FULL BUS, BUT THE REGULAR 0L DID ACCOMMODATED THIS PASSENGER.	2 W/C	
2/12/2015	8:30 AM	6039	48	12	Brighton Blvd / 31st ST.	RTT- ADA PAX PASS UP	Y	Y-CASE #15004039	N	UNK	UNK	30 MIN	N	Y	Y	Y	PASSENGER IN MOBILITY DEVICE IS BEING PASSED AT LOCATION. ADA SECTION IS FULL WITH PASSENGERS USING MOBILITYDEVICES AND UNABLE TO COLLAPSE. FOLLOWER IN 6047 WILL ACCOMMODATE THE PASSENGERS. DVR REP	2 W/C	
2/12/2015	7:43 AM	1402	48	3	Brighton Blvd / 31st ST.	DISPATCH-CREATED INCIDENT	Y	N	N	Y	N	5 MIN	N	Y	Y	Y	SECUREMENT AREA HAD 2 W/C PASSENGERS 3RD PARTY WAITS FOR FOLLOWER	2 W/C	
2/12/2015	5:48 PM	2221	0	10	Broadway / Mississippi Ave	RTT- ADA PAX PASS UP	Y	N-CASE #15003737	Y- VIDEO	Y	Y	10 MIN	N	Y	Y	Y	AT BROADWAY/JEWELL, AN ADA PASSENGER WAS PASSED UP DUE TO A FULL BUS.	PXO	
2/12/2015	5:32 PM	9374	0L	91	S. Broadway / Alameda Ave	ADA PAX PASS UP	Y	Y-CASE #15004162	N	N	N	3 MIN	N	Y	N	Y	BDWY/ALAMEDA; PASSED 1WC; NO ROOM;ADV POLICY; PER 9374 THE FOLLOWER 9335 ACCO ADA APPX 3MIN LATER.	W/C + OMA	

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2/12/2015	7:54 AM	2123	48	1	31st ST. / Ringsby Ct	RTT- ADA PAX PASS UP	Y	Y-CASE #15003757	N	N	N	0 MINS	Y-MLX	Y	Y	Y	THIS TRIP IS HEAVY. MLX ASSIGNED TOTAKE ANY OVERFLOW PASSENGERS IN MOBILITY DEVICES. ASSIGNED MLX ALSO IS FILLED. CCLX2170 TO LOCATION TO ACCOMMODATE PASSENGERS. S32 ADVSD. DVR REP REQ	W/C + OMA	
2/12/2015	5:52 PM	2200	0	4	S. Broadway / Jewel Ave.	ADA PAX PASS UP	INC REPORT NO Form on Bus	Y- CASE #15003735	N	N	Y	11 MIN	N	N	N	Y	AN ADA PASSENGER WILL BE PASSEDDUP DUE TO A FULL BUS. THE FOLLOWERWILL PICK UP. NO LX TO ASSIST AT THISTIME. THE 0L BLOCK 73 WILL ASSIST.	W/C + OMA	
2/12/2015	4:15 PM	6058	0	15	S. Lincoln St. / Alameda Ave	RTT- ADA PAX PASS UP	Y	Y-CASE #15004037	N	Y	Y	13 MIN	N	Y	Y	Y	AN PERSON IN A WHEELCHAIR WILL BEPASSED UP BECAUSE THESECUREMENT AREA IS FULL ALREADY.THE FOLLOWER WILL PICK UP.	W/C + OMA	
2/13/2015	2:59 PM	2175	20	32	18th Ave / Emerson St.	ADA PAX PASS UP	N	NA	Y	UNK	NA	NA	UNK	UNK	N	Y	SECUREMENT AREA FULL	2 W/C	
2/13/2015	8:31 AM	6004	48	12	Brighton Blvd / 31st St.	ADA PAX PASS UP-FALL BACK	Y	Y-CASE #15004065	Y- RADIO	Y	Y	16 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C	
2/13/2015	8:29 AM	6004	48	12	Brighton Blvd / 31st St.	ADA PAX PASS UP-FALL BACK	Y	Y-CASE #15004066	Y- RADIO	Y	Y	16 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C	
2/13/2015	1:44 PM	2163	0	15	Broadway / Speer Blvd	DISPATCH-CREATED INCIDENT	Y	N	Y- VIDEO	Y	Y	10 MINS	Y	Y	N	Y	2 WC PAX ON BOARD/ UNABLE TOACCOM/ BUS 2106 TO ACCOM 200 SBDWY	2 W/C	
2/13/2015	3:14 PM	9361	16	7	W. Holdern Pl / Federal Blvd.	RTT- ADA PAX PASS UP	Y	Y-CASE #15004064	N	Y	Y	10 MIN	N	Y	N	Y	2 W/C ON BUS. OP PASSED I CALLEDFOLLOWER TO ACCOMMODATE 9338.	2 W/C	
2/13/2015	8:29 AM	6004	31	24	Federal Blvd / Kentucky Ave	ADA PAX PASS UP	N/A	N/A	Y- RADIO	N/A	N/A	N/A	N/A	N/A	N/A	N	EQUIPMENT MALFUNCTION	NPI	
2/13/2015	8:31 AM	6004	31	24	Federal Blvd / Kentucky Ave	ADA PAX PASS UP	N/A	N/A	Y- RADIO	N/A	N/A	N/A	N/A	N/A	N/A	N	EQUIPMENT MALFUNCTION	NPI	
2/14/2015	1:00 PM	2119	15	1	Colfax Ave / Pearl St.	ADA PAX PASS UP	Y	Y- CASE #15003861	N	Y	N	15 MIN	N	Y	N	Y	SECUREMENT AREA FULL-2 WC PAX ONBOARD/ UNABLE TO 0:00ACCOM WC PAX AT PEARL/ BUS2269 TO ACCOM/DVR	2 W/C	
2/14/2015	1:10 PM	2119	15	1	Colfax Ave / Vine St.	ADA PAX PASS UP	Y	Y- CASE #15003866	N	Y	N	15 MIN	N	Y	N	Y	SECUREMENT AREA FULL-2 WC PAX ONBOARD/ UNABLE TO 0:00ACCOM WC PAX AT PEARL/ BUS2269 TO ACCOM/DVR	2 W/C	
2/15/2015	1:16 PM	5096	3	6	1st Ave / Detroit St	RTT- ADA PAX PASS UP	N	Y	N	Y	N	30 MINS	N	N	N	Y	1 WC ON BOARD BUS,2 ADA PAX WERE AT THE STOP, THEY WANTED TO RIDE TOGETHER	OTHER	
2/15/2015	8:26 AM	6071	15	8	E. Colfax Ave / Scranton St.	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15005219	N	Y	Y	15 MINS	N	Y	N	Y	FULL BUS STANDING ROOM ONLY UNABLE TO LOAD W/C PASSENGER BOARDS FOLLOWER	PXO	
2/18/2015	12:53 PM	2059	121	10	Quentin St / 19th Pl	ADA PAX PASS UP	Y	N	N	N	N	NA	N	N	N	Y	PASSENGER LEFT AREA	2 W/C	
2/18/2015	8:31 AM	6010	48	12	BRIGHTON BLVD/31ST ST	ADA PAX PASS UP	Y	Y-CASE #15004134	N	N	N	15 MINS	N	N	N	Y	SECUREMENT AREA FULL 3RD PASSENGER LEFT BEFORE THEY GOT A SLIP	2 W/C	
2/18/2015	2:19 PM	5101	76	3	Wadsworth Blvd / W. 32nd Ave	ADA PAX PASS UP	N	Y	N	Y	Y	4 MINS	N	N	N	Y	SECUREMENT AREA FULL	2 W/C	
2/18/2015	9:02 AM	2160	48	2	Brighton Blvd & 29th	RTT- ADA PAX PASS UP	Y	N	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS	2 W/C	
2/19/2015	3:50 PM	5102	3	43	Bannok St. / Dakota Ave	RTT- ADA PAX PASS UP	N	Y	N	Y	Y	NA	N	N	N	Y	SECUREMENT AREA FULL	2 W/C	
2/19/2015	5:13 PM	5137	48	2	Broadway / Curtis St.	ADA PAX PASS UP	Y	Y-CASE #15004409	N	Y	Y	27 MIN	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C	

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2/19/2015	7:55 AM	6050	48	99	31ST AND BRIGHTON	ADA PAX PASS UP	Y	Y-CASE #15004640	N	Y	N	5 MIN	N	N	N	Y	SECUREMENT AREA FULL	2 W/C	
2/19/2015	7:59 AM	5031	48	1	Brighton Blvd / 29th St	RTT- ADA PAX PASS UP	Y	N-CASE #15004973	N	Y	Y	30 MIN	Y-MLX	Y	N	Y	PASSENGER PASSED UP MLX TRANSPORT PASSENGER	2 W/C	
2/19/2015	5:47 PM	2042	44	55	E. 11th Ave / Willow St.	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
2/19/2015	11:33 AM	6078	105	6	Havana St. / E. 6th Ave	RTT- ADA PAX PASS UP	Y	Y-CASE #15005218	Y-LIFT	Y	N	8	N	Y	N	Y	LIFT WOULD NOT DEPLOY HAD TO PASS UP PASSENGER FOLLOWER 8 MINS- BUS TRADED	LIFT	
2/19/2015	4:43 PM	2042	44	55	44th / Wadsworth	DISPATCH-CREATED INCIDENT	Y	N-CASE #15004704	N	Y	Y	6 MINS	N	Y	N	Y	PASSING ADA PAX NO ROOM GAVE FORM TO PASSENGER CATCHES THE FOLLWER DUE IN 6 MINS	PXO	
2/20/2015	1:45 PM	5247	76	11	Wadsworth / W. 20th Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	NA	N	Y	N	Y	ALREADY HAD 2 WC ON BUS	2 W/C	
2/20/2015	3:43 PM	1623	MALL	29	16th / Stout St.	RTT- ADA PAX PASS UP	Y	N-CASE #15005037	Y-LIFT	N	N	0	N	N	N	Y	LATCH NOT WORKING FOLLOWER PICKED UP PASSENGER	LIFT	
2/20/2015	3:22 PM	2210	SKIP	2	Table Mesa / Stanford Dr.	#7 MECH PROB: VEH IN SERV	Y	N-CASE #15005036	Y-LIFT	Y	N	0	N	N	Y	Y	HAD LIFT ISSUE PASSENGER WAS ACCOMMODATED BY FOLLOWER	LIFT	
2/20/2015	8:30 AM	2080	48	12	Brighton Blvd / 29th	ADA PAX PASS UP	Y	N-CASE #15004404	Y- VIDEO	Y	Y	30 MINS	Y-MLX	Y	N	Y	SECUREMENT AREA FULL WITH MOBILITY DEVICES 3RD PARTY ACCOMMODATED BY MLX	W/C + OMA	
2/21/2015	2:48 PM	2049	15	4	COLFAX AVE & Pearl St.	RTT- ADA PAX PASS UP	Y	N-CASE #15004711	N	Y	Y	10 MINS	N	Y	N	Y	ADA AREA FULL FOLLOWER TO ACCOMMODATE IN 10 MINS	2 W/C	
2/21/2015	2:59 PM	2049	15	4	E COLFAX & High St.	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15004452	N	Y	Y	15 MINS	N	Y	N	Y	ADA AREA FULL FOLLOWER TO ACCOMMODATE IN 15 MINS	2 W/C	
2/24/2015	11:39 PM	2081	15	15	Colfax Ave / Franklin St	RTT- ADA PAX PASS UP	N	N-CASE #15004638	N	N	N	15 MIN	N	N	N	Y	OPERATOR PASSED AN ADA PASSENGER AND DIDN'T NOTIFY DISPATCH OF THE INCIDENT CALL CAME FROM A TRANSIT WATCH	2 W/C	
2/24/2015	8:24 AM	2269	15	4	Colfax / Saint Paul St	ADA PAX PASS UP	N	Y-CASE #15004735	N	Y	Y	5 MIN	N	pending	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS	2 W/C	
2/24/2015	3:00 AM	2274	51	4	35TH/SHERIDAN	REPORT SENT IN	N	N	Y LIFT	N	N	1	N	N	N	Y	LIFT WOULD NOT DEPLOY HAD TO PASS UP PASSENGER FOLLOWER 2 MINS	LIFT	
2/24/2015	11:37 AM	2270	43	2	31st Ave / Marion St.	RTT- ADA PAX PASS UP	N	N-CASE #15005121	Y-LIFT	Y	Y	10	N	Y	N	Y	OPERATOR HAD LIFT ISSUE WOULD NOT DEPLOY PASSENGER WAITS FOR FOLLOWER 10 MINS AWAY	LIFT	WONT DEPLOY
2/25/2015	12:30 PM	5251	52	4	Bannock St. / 12th Ave	RTT- ADA PAX PASS UP	N	Y	N	N	N	N	N	N	N	Y	BUS WAS FULL. PLUS 2 W/C	2 W/C	
2/25/2015	8:31 AM	6017	48	12	Brighton Blvd / 31st St.	ADA PAX PASS UP	Y	N	UNK	Y	Y	30 MINS	N	Y	N	N	BUS FULL WITH ADA PASSENGERS IN THESECUREMENT AREA 3RD PARTY WAITS FOR THE FOLLOWER	W/C + OMA	
2/26/2015	10:09 AM	5106	52	1	Broadway / Colfax	ADA PAX PASS UP	Y	Y	Y LIFT	Y	N	30	N	N	N	Y	LIFT WOULDNT DEPLOY, PAX CAUGHT FOLLOER	LIFT	
2/26/2015	5:58 PM	3824	JUMP	8	Arapahoe / 11th St.	RTT- ADA PAX PASS UP	Y	N- VIDEO NOT ON THIS SERIES	N	N	N	NA	N	N	N	N	STOP WAS FULL OF ICE, PAX LEFT BUS STOP	OTHER	
2/28/2015	3:22 PM	9253	16	8	W. Colfax Ave / Perry St.	ADA PAX PASS UP	Y	N	UNK	Y	Y	0	N	N	N	N	HAD 2 W/C PASSENGERS IN SECUREMENT AREA FOLLOWER DIRECTLY BEHIND BUS PICKED UP PASSENGER	NPI	PAX ACCOM
3/1/2015	10:26 AM	5137	48	4	BRIGHTON BLVD/31ST	DISPATCH-CREATED INCIDENT	Y	Y-CASE#15-005041	N	Y	Y	30 MINS	N	Y	N	Y	OPERATOR HAD 2 W/C PASSENGERS IN THE SECUREMENT AREA FOLLOWER TO PICK UP WAITING PASSENGER	2 W/C	



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DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON	
3/1/2015	10:57 AM	5103	52	30	20TH & LITTLE RAVEN	RTT- ADA PAX PASS UP	N	N - BOX WASN'T WORKING	Y - VIDEO	N	N	NA	N	N	Y	N	PASSED W/C INSTEAD OF GOING BACK HE COUNTIUED - OP DIDN'T FOLLOW PROCEDURE, IS GOING THRU RETRAINING	OTHER		
3/2/2015	3:36 PM	6024	48	3	CURTIS & 16TH	RTT- ADA PAX PASS UP	Y	Y- CASE #15-005608	N	N	N	30 MINS	N	N	N	Y	OPERATOR HAD 1 W/C PASSENGER IN THE SECUREMENT AREA & 2 W/C PASSENGERS WAITING 3RD W/C WAITS FOR FOLLOWER	2 W/C		
3/2/2015	1:25 PM	5023	15	7	E COLFAX & LOGAN	ADA PAX PASS UP	N	Y- CASE #15-005049	N	Y	Y	10 MINS	N	Y	N	Y	2 W/C IN SECUREMENT AREA 3RD PARTY FOLLOWER ACCOMODATED PAX	2 W/C		
3/2/2015	8:21 AM	6049	48	12	BRIGHTON BLVD/31ST	ADA PAX PASS UP	Y	N- CASE #15-005052	Y- VIDEO	Y	Y	30 MINS	Y- MLX	N	N	Y	SECUREMENT AREA FULL HAD TO PASS UP AN ADA PAX- MLX SENT TO ACCOMODEATE PASSENGERS	2 W/C		
3/2/2015	2:12 PM	6001	3	17	ALAMEDA & FEDERAL	ADA PAX PASS UP	Y	Y- CASE #15-007911	Y- LIFT	Y	Y	8 MINS	N	Y	N	Y	SECUREMENT AREA FULL HAD TO PASS UP PASSENGER FOLLOWER LOADS PAX	2 W/C		
3/2/2015	3:09 PM	6023	48	4	CURTIS & 16TH	NO DATA FOUND	Y	Y- CASE #15-005214	N	Y	Y	30 MINS	N	N	N	N	OPERATOR HAD 2 W/C PASSENGERS IN THE SECUREMENT AREA FOLLOWER TO PICK UP WAITING PASSENGER	2 W/C		
3/2/2015	8:21 AM	6049	48	12	BRIGHTON BLVD/29TH	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
3/2/2015	12:12 PM	9322	15L	7	E COLFAX & PEORIA	DISPATCH-CREATED INCIDENT	N	N- CASE #15-005023	Y- VIDEO	N	N	0 MINS	N	N	N	Y	2 W/C IN SECUREMENT AREA 3RD PARTY FOLLOWER ACCOMODATED PAX	NPI	FOLLOWER	
3/2/2015	2:39 PM	6001	3	17	LAKEWOOD COMMONS	ADA PAX PASS UP	Y	Y- CASE #15-007917	Y- LIFT	N	N	30 MINS	N	N	N	Y	LIFT ISSUE DRIVER LEFT SCENE BECAUSE HE WAS LATE, NO ADA PASSENGERS PASSED	NPI	OPERATOR ERROR	
3/2/2015	5:54 PM	5194	1	8	KALAMATH & COLFAX	DISPATCH-CREATED INCIDENT	N	N	N	UNK	UNK	NA	N	N	N	N	BUS FULL, FOLLOWER ACCOMIDATED PAX	PXO		
3/3/2015	8:00 AM	2130	48	1	31ST & WESTON ST	RTT- ADA PAX PASS UP	Y	N-CASE#15-005128	Y-VIDEO	Y	Y	30 MINS	N	Y	N	Y	OPERATOR HAD SECUREMENT AREA FULL HAD 2 W/C WANTED TO BOARD PASSENGER WAITS FOR FOLLOWER	2 W/C		
3/3/2015	3:09 PM	6023	48	4	CURTIS ST & 16TH STREET MALL	CSR# 302340	Y	Y- CASE #15-005214	N	Y	Y	30 MINS	N	N	N	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR		
3/3/2015	1:05 PM	5097	52	3	BANNOCK & 7TH	RTT- ADA PAX PASS UP	N	Y	Y	N	N	NA	N	N	N	N	THE LIFT WONT DEPLOY, OP TRIED TO MANUALY OP	LIFT		
3/4/2015	1:32 PM	2054	121	1	S PEORIA & S PARKER ROAD	ADA PAX PASS UP	Y	N- CASE #15-005843	Y- VIDEO	N	N	30	N	Y	N	Y	OPERATOR HAD A LIFT ISSUE WOULD NOT DEPLOY ADA PASSENGER BOARDS THE FOLLOWER	LIFT		
3/4/2015	2:04 PM	2054	121	1	PEORIA & 6TH AVE	ADA PAX PASS UP	Y	N- CASE #15-005845	Y- VIDEO	Y	N	0	N	N	N	Y	OPERATOR HAD ANOTHER W/C PASSENGER NOT ABLE TO LOAD PASSENGER BOARDS THE FOLLOWER	LIFT		
3/4/2015	11:34 AM	9334	16	16	COLFAX & BDWY	ADA PAX PASS UP	N/A	Y- CASE #15-008276	N	N/A	N/A	N/A	N/A	N/A	N	Y	OPERATOR PRESSED WRONG BUTTON HAD FARE ISSUE WITH A DISORDERLY PASSENGER	NPI	OPERATOR ERROR	
3/5/2015	8:27 AM	5030	48	12	BRIGHTON BLVD/31ST	ADA PAX PASS UP	Y	Y-CASE#15-005863	N	N	N	5 MINS	N	N	N	Y	BUS ARRIVES AT STOP, TWO PASSENGERS IN MOBILITY DEVICES ON BOARD. OPERATOR TELLS OTHER PASSENGERS IN	2 OMA		
3/5/2015	8:21 AM	5030	48	12	ARKINS & 31ST	ADA PAX PASS UP	Y	Y-CASE#15-005864	N	N	N	N	N	N	N	Y	MOBILITY DEVICES THAT THERE IS NO ROOM.	2 OMA		
3/5/2015	12:32 PM	6085	105	6	SOUTHMOOR ST GATED	ADA PAX PASS UP	N	Y- CASE #15-008396	Y-LIFT	N	N	15	N	Y	N	Y	OPERATOR HAD LIFT ISSUES WAS UNABLE TO DEPLOY LIFT MANUALLY	LIFT		
3/5/2015	7:55 AM	5147	52	5	W 58TH & KIPLING	ADA PAX PASS UP	N/A	Y	N	N/A	N/A	N/A	N/A	N/A	N/A	Y	PRESSED MESSAGE 12 BY ERROR	NPI	ERROR	

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3/5/2015	9:29 AM	5228	52	4	BROADWAY/W COLFAX	ADA PAX PASS UP	N	Y	N	N	N	NA	N	N	Y	Y	BUS WAS FULL, STANDING ROOM ONLY, OP DIDN'T FOLLOW PROCEDURE AND IS GOING THRU TRAINING AGAIN	PXO	
3/6/2015	7:22 PM	2041	0	21	I-25 BDWY & GATE C1	ADA PAX PASS UP	N	Y- CASE #15-005674	N	N/A	N/A	N/A	N/A	N/A	N	Y	SECUREMENT AREA FULL WITH MOBILTY DEVICES PASSENGER WAITS FOR FOLLOWER	2 OMA	ERROR
3/6/2015	1:49 PM	2090	28	1	17TH ST & STOUT ST	CSR# 302944	N/A	N- CASE #15-005675	Y-VIDEO	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
3/6/2015	3:03 PM	9316	15L	6	COLFAX AVE & PEORIA	CSR# 302805	N/A	Y- CASE #15-005380	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
3/6/2015	12:28 PM	2030	121	2	PEORIA & PEORIA	RTT- ADA PAX PASS UP	N	N	Y-LIFT	N	N	16	N	N	N	Y	OPERATOR HAD LIFT ISSUE PASSENGER CAUGHT RTE 204	LIFT	PAX ACCOM
3/6/2015	1:23 PM	6044	0	8	S BROADWAY & KENYON AVE	RTT- ADA PAX PASS UP	N	N	Y-LIFT	N	N	0	N	N	N	Y	OPERATOR HAD LIFT ISSUE WOULD NOT DEPLOY WAITING FOR ASSISTANCE	NPI	ERROR
3/6/2015	8:25 AM	6038	48	12	31ST & RINGSBY CT	ADA PAX PASS UP	Y	Y- CASE #15-005863	N	N	N	5 MINS	N	N	N	Y	NO EVIDENCE OF AN ADA PASS UP- OPERATOR PRESSED BUTTON IN ERROR	NPI	ERROR
3/6/2015	4:51 PM	6038	48	12	CURTIS & 16TH	PRTT- ADA PAX PASS UP	Y	N	N	Y	Y	15 MINS	N	Y	N	Y	OPERATOR HAD LIFT ISSUE PROBLEM WAS CORRECTED NO PASS UP	NPI	LIFT ISSUE CORRECTED
3/6/2015	1:28 PM	2702	BOLT	26	DAIGONAL HWY	RTT- ADA PAX PASS UP	N	N	Y-LIFT	N	N	0	N	N	N	Y	OPERATOR PASSED A ADA PASSENGER DUE TO OVERLOAD	PXO	PAX ACCOM
3/7/2015	8:22 AM	6003	48	4	BRIGHTON BLVD/31ST	DISPATCH-CREATED INCIDENT	Y	N CASE #15-005747	Y- VIDEO	Y	Y	10 MINS	Y-MLX	Y	N	Y	SECUREMENT AREA FULL WITH ADA PASSENGER 3 RD PARTY WAITS FOR FOLLOWER	2 W/C	
3/7/2015	1:54 PM	9330	16	11	W COLFAX & IRVING	RTT- ADA PAX PASS UP	Y	N	N	Y	Y	15 MINS	N	Y	N	Y	OPERATOR HAVE 2 W/C ONBOARD NO ROOM FOR PASSENGER MLX WILL PICK UP PASSENGERS	2 W/C	
3/7/2015	2:20 PM	6013	38	8	W 38TH AVE & AMES ST	ADA PAX PASS UP	Y	Y- CASE #15-008419	N	Y	Y	20 MINS	N	Y	N	Y	OPERATOR HAD SECUREMENT AREA FULL PASSENGER WAITS FOR FOLLOWER	2 W/C	
3/7/2015	7:28 AM	2040	15	2	E COLFAX & CHAMBERS RD	RTT- ADA PAX PASS UP	N	N	Y-LIFT	N	N	0	N	N	N	Y	OP ALLOWED ITEMS TO BE STORED IN THE PRIORITY SEATING AREA- ALL PASSENGERS ACCOMMODATED	NPI	POLICY VIOLATION OPERATOR ERROR
3/7/2015	5:43 PM	5035	0	1	LINCOLN ST & ELLSWORTH	ADA PAX PASS UP	Y	N- CASE #15005746	Y- VIDEO	Y	Y	5 MINS	N	Y	N	Y	OPERATOR HAD LIFT ISSUE NO PASS UP	NPI	LIFT ISSUE CORRECTED
3/9/2015	5:06 PM	2172	52	25	BROADWAY & COLFAX	RTT- ADA PAX PASS UP	N	N	Y - LIFT	N	N	21	N	N	Y - REMIND OP TO USE M12	N	OPERATOR HAS 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER 20 MINS AWAY	2 W/C	
3/9/2015	7:47 AM	5239	30L	32	S. Federal / W. Alameda Ave	ADA PAX PASS UP	Y	Y	Y- LIFT	N	N	30 MINS	N	Y	N	Y	SECUREMENT AREA WAS FULL WITH 2 W/C; 3RD PARTY LEFT BEFORE OP COULD OFFER TRANSFER OR FORM	2 W/C	
3/9/2015	1:54 PM	2090	44	1	40TH AVE & ADAMS	RTT- ADA PAX PASS UP	N	N-CASE #15-006843	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH ADA PASSENGERS 3RD PARTY LEFT AREA	2 W/C	
3/9/2015	7:23 AM	6041	9	14	KALAMATH & 13TH AVE	CSR# 303055	Y	N- CASE #15-005745	Y- VIDEO	N	N	0	N	N	N	Y	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
3/9/2015	7:33 AM	6041	9	14	KALAMATH & 13TH AVE	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	

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3/9/2015	7:33 AM	6041	9	14	KALAMATH & 13TH AVE	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
3/10/2015	2:30 PM	5190	6	17	QUEBEC & 1ST	OPERATOR PASS UP	Y	Y	N	N	N	NA	N	N	Y	N	CUSTOMER COMPLAINT THAT "THE DRIVER JUST LEFT MY MOM AT THE BUS STOP". OPERATOR FOLLOWED PROPER PROCEDURES. SECUREMENT AREA FULL WITH ADA PASSENGERS 3RD PARTY LEFT AREA	2 W/C	
3/10/2015	3:07 PM	6021	48	4	CURTIS & 16TH	ADA PAX PASS UP	N	N	N	N	N	N	N	N	N	Y	BUS HAD A WC AND A CART, OP DIDN'T ASK PAX W CART TO FOLD IT UP, OP GOING THRU RETRAINING	NPI	POLICY
3/11/2015	11:43 AM	6028	0	7	BROADWAY & FLOYD	RTT- ADA PAX PASS UP	Y	N	N	N	N	0	N	N	N	Y	OPERATOR HAD SECUREMENT AREA FULL PASSENGER WAITS FOR FOLLOWER	2 W/C	
3/11/2015	6:14 PM	6115	38	5	44TH & WADSWORTH	RTT- ADA PAX PASS UP	Y	N	N	Y	Y	25 MINS	N	Y	N	Y	OPERATOR HAD A W/C PASSENGER BUT THE PARTY LEFT THE AREA BEFORE OPERATOR COULD ISSUE FORM	2 W/C	
3/11/2015	12:11 PM	9332	16	7	DECATUR / FEDERAL STATION GATE E	ADA PAX PASS UP	Y	Y-CASE #15-010747	N	Y	Y	15 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C	
3/11/2015	1:15 PM	6095	20	5	18TH AVE & YORK ST	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
3/11/2015	1:18 PM	6095	20	5	18TH AVE & HIGH ST	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
3/11/2015	1:13 PM	6095	20	5	18TH AVE & YORK ST	ADA PAX PASS UP	Y	N	N	N	N	N	N	N	N	Y	PASSENGER REFUSED TO BOARD NO PASS UP	NPI	PAX REFUSED TO BOARD
3/11/2015	8:29 AM	5029	48	12	BRIGHTON BLVD & 31ST ST	ADA PAX PASS UP	Y	Y- CASE #15-005870	N	Y	N	5 MINS	N	N	N	Y	NO PASS UP W/C PARTY DEBOARDS TO ALLOW ANOTHER W/C TO BOARD	NPI	PAX ACCOMMODATED
3/11/2015	1:50 PM	5176	6	6	34TH & NAVAJO	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	25 MIN	N	Y	N	N	OPERATOR HAS 2 W/C PASSENGERS IN THE SECUREMENT AREA 3RD PARTY WAITS FOR FOLLOWER 25 MINS AWAY	W/C + OMA	
3/11/2015	2:20 PM	5176	6	6	BROADWAY & CLEVELAND PL	ADA PAX PASS UP	Y	Y	N	Y	Y	20MIN	N	Y	N	Y	SECUREMENT AREA FULL	W/C + OMA	
3/12/2015	8:40 PM	6011	48	3	CURITS ST & 16TH	RTT- ADA PAX PASS UP	Y	Y-CASE#15-006840	N	N	N	58 MINS	N	N	N	Y	2 W/C IN SECUREMENT AREA WAITING PAX ALSO IN USING W/C, FOLLOWER ACCOMODATED PAX	2 W/C	
3/12/2015	11:54 AM	6049	0	9	BROADWAY & W COLFAX AVE	ADA PAX PASS UP	Y	N	N	Y	Y	4 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH MOBILITY DEVICES PASSENGER WAITING TO BOARD FOLLOWER	2 W/C	PAX ACCOM
3/12/2015	2:07 PM	2249	66	3	W LITTLETON BLVD & S FORESTHILL ST	ADA PAX PASS UP	Y	N	N	Y	Y	NA	N	N	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER	2 W/C	
3/12/2015	11:58 AM	6049	0	9	BROADWAY & W COLFAX AVE	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
3/14/2015	5:02 PM	2221	38	7	16TH & LAWRENCE	ADA PAX PASS UP	N	N- CASE #15-006222	Y- VIDEO	N	N	15 MINS	N	N	Y	N	OPERATOR HAD SECUREMENT AREA FULL WITH ADA PASSENGERS	2 W/C	
3/14/2015	4:54 PM	2221	38	7	15TH & STOUT	RTT- ADA PAX PASS UP	N	N-CASE #15-006223	N	N	N	0	N	N	N	Y	SECUREMENT AREA FULL ADA PAX WALKED AWAY	2 W/C	
3/14/2015	3:19 PM	2012	9	1	BYRON & SHERIDAN	DISPATCH-CREATED INCIDENT	N	Y-CASE #15-006299	N	N	N	N	N	N	N	Y	OPERATOR HAD 2 W/C PASSENGERS IN THE SECUREMENT AREA FOLLOWER TO PICK UP WAITING PASSENGER	2 W/C	
3/14/2015	2:26 PM	9321	15L	3	COLFAX AVE & BROADWAY	ADA PAX PASS UP	Y	Y-CASE #15-010760	N	Y	N	10 MINS	N	Y	N	Y	IMPROPER PROCEDURE-DISABLED- ALL PASSENGERS ACCOMMODATED	2 W/C	
3/14/2015	2:41 PM	9321	15L	3	COLFAX AVE & COLORADO BLVD	ADA PAX PASS UP	Y	N	N	Y	N	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH ADA PASSENGERS 3RD PARTY WAITS FOR FOLLOWER	2 W/C	
3/14/2015	2:39 PM	6049	0	7	BROADWAY & CLEVELAND PL	ADA PAX PASS UP	Y	Y-CASE # 15-010766	N	Y	Y	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL 3RD PARTY LEFT THE STOP BEFORE OPERATOR COULD CALL DISPATCH	2 W/C	

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3/14/2015	2:05 PM	2237	31	23	10TH & FEDERAL	RTT- ADA PAX PASS UP	Y	Y	Y- LIFT	Y	Y	NA	N	N	N	N	OPERATOR HAS 2 MOBILITY DEVICES IN THE AREA 3RD PARTY WILL WAIT FOR FOLLOWER	2 W/C	
3/14/2015	11:24 AM	6020	38	25	BRUCE RANDOLPH AND DOWNING	CSR# 303822	N	Y- CASE #15-006287	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
3/14/2015	5:02 PM	2221	38	7	LAWRENCE ST & 16TH STREET MALL	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
3/14/2015	12:56 PM	2153	6	2	W 46TH AVE & NAVAJO ST	ADA PAX PASS UP	Y	N-CASE #15-006817	N	Y	Y	20 MINS	N	Y	N	Y	OPERATOR HAD 2 W/C PASSENGERS IN SECUREMENT AREA 3RD PARTY RODE OFF NO PASS UP	W/C + OMA	
3/15/2015	1:46 PM	5034	0	2	BROADWAY & W COLFAX AVE	ADA PAX PASS UP	Y	Y-CASE #15-006400	N	Y	Y	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 WC	2 W/C	
3/15/2015	4:51 PM	5034	0	2	LINCOLN ST & ELLSWORTH AVE	ADA PAX PASS UP	Y	Y-CASE #15-006401	N	Y	Y	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER	2 W/C	
3/15/2015	4:05 PM	5041	12	5	Downing st / 48th Ave	OPERATOR PASS UP	Y	N	Y- VIDEO	Y	Y	NA	N	Y	N	Y	LIFT WOULD NOT FULLY DEPLOY	LIFT	
3/16/2015	8:40 AM	5184	40	22	8TH & COLORADO	RTT- ADA PAX PASS UP	N	N	N	N	N	15 MINS	N	N	N	N	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER	2 W/C	
3/16/2015	8:29 AM	6036	48	12	31ST & RINGSBY CT	ADA PAX PASS UP	Y	Y- CASE #15-010771	N	Y	N	20 MINS	N	N	N	Y	ADA PAX WAS NOT AT THE STOP FOR EASIER BOARDING BY THE TIME THE OP SAW THE PAX SHE COULDN'T MAKE A SUDDEN STOP WITH A BUS FULL OF PAX	OTHER	
3/17/2015	3:19 PM	5260	3	2	S ELKHART/MAPLE DRIVE	RTT- ADA PAX PASS UP	N	N	N	N	N	30 MINS	N	N	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER	2 W/C	
3/17/2015	12:56 PM	9356	16	4	W COLFAX & KENDALL	DISPATCH-CREATED INCIDENT	Y	N	N	N	N	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH W/C AND ADA STORLLER	2 W/C	
3/17/2015	4:49 PM	5100	40	33	S COLORADO & DAKOTA	ADA PAX PASS UP	Y	Y	N	Y	N	1	N	N	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PAX OKAY WAITING FOR THE FOLLOWER	2 W/C	PAX WOULDN'T MOVE
3/17/2015	7:47 AM	5019	20	21	17TH & LARIMER	ADA PAX PASS UP	Y	Y	N	Y	N	NA	N	N	N	Y	PAX WITH WALKER AND SENIORS WOULD NOT MOVE FOR W/C PAX	W/C + OMA	
3/18/2015	4:09 PM	6080	105	5	HAVANA ST & ILIFF	RTT- ADA PAX PASS UP	Y	N	N	N	N	15 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER	2 W/C	
3/18/2015	4:50 PM	5227	52	27	4700 W 52ND AVE	ADA PAX PASS UP	N	Y	N	N	N	5	N	N	Y - REMINDED OF CORRECT PROCEDURE	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER	2 W/C	
3/18/2015	11:49 AM	2274	31	7	S FEDERAL & KENTUCKY	ADA PAX PASS UP	N	N	N	N	N	N	N	N	N	N	SECUREMENT AREA FULL	2 W/C	
3/19/2015	2:55 PM	9370	15L	3	E COLFAX & LINCOLN	RTT- ADA PAX PASS UP	Y	Y-CASE#15-006844	N	Y	Y	0	N	Y	N	Y	SECUREMENT AREA FULL - ADA PAX LEFT STOP BEFORE OP COULD GIVE THE P/U FORM AND TRANSFER	2 W/C	PAX ACCOM
3/19/2015	9:33 AM	9113	16	3	W COLFAX & IRVING	#10 FULL BUS (PAX PASSED)	Y	N-CASE #15-006819	N	Y	Y	15 MINS	N	Y	N	Y	OPERATOR PASSEED AND ADA PASSENGER DUE TO BUS OVERLOAD SENT WRONG MESS	2 W/C	
3/19/2015	9:33 AM	9113	16	3	W COLFAX & IRVING	#10 FULL BUS (PAX PASSED)	N	N-CASE# 15-006819	Y-VIDEO	N	N	15 MINS	N	N	N	N	SECUREMENT AREA FULL WITH MOBILITY DEVICES PASSENGER BOARDS THE FOLLOWER	W/C + OMA	
3/20/2015	9:54 AM	2071	31	32	FEDERAL & 90 PL	ADA PAX PASS UP	N	N	N	N	N	N	N	N	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER- PAX ACCO	2 W/C	ERROR

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DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
3/20/2015	2:08 PM	6027	16L	65	W COLFAX & OAK ST	RTT- ADA PAX PASS UP	Y	N	Y-LIFT	N	N	15 MINS	N	N	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WILL BE ACCOMODATED BY MLX	2 W/C	
3/20/2015	8:32 AM	6012	48	12	BROADWAY & BLAKE	ADA PAX PASS UP	Y	Y- CASE #15-010779	N	Y	N	25 MINS	N	Y	N	Y	HAD 1 W/C ON BUS, 2 AT STOP, ONE BOARDS, ONE HAS TO WAIT FOR NEXT BUS	2 W/C	
3/20/2015	1:16 PM	6025	0	13	S BROADWAY & EVANS AVE	ADA PAX PASS UP	Y	Y- CASE #15-010791	N	Y	Y	4 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER	2 W/C	
3/20/2015	8:39 PM	6022	48	3	15TH ST & CHAMPA ST Z STOP	ADA PAX PASS UP	Y	Y-CASE #15-0058642	N	Y	N	17 MINS	Y-MLX	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER	2 W/C	
3/20/2015	4:10 PM	3934	27	7	W DARTMOUTH AVE & S BRYANT ST	ADA PAX PASS UP	Y	Y	N	Y	Y	17 MINS	N	Y	Y	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WAITS FOR THE FOLLOWER	2 W/C	
3/20/2015	12:33 PM	5118	11	4	MISSISSIPPI AVE & S PEORIA ST	ADA PAX PASS UP	N	Y	N	Y	Y	19	N	N	N	Y	RAMP WOULDN'T DEPLOY DISPTACH INSTRUCTED OP TO PUSH DOWN ON RAMP WITH MADE THE DOORS UNABLE TO CLOSE ONCE WC BORADED THE BUS. A LOOP EXTRA CAME TO ACCOMIDATE ALL PAX	LIFT	
3/20/2015	3:10 PM	9355	16	2	W COLFAX AVE & WINONA CT	ADA PAX PASS UP	Y	Y-CASE#15-007136	N	Y	Y	10	N	Y	N	Y	OPERATOR HAD LIFT ISSUE WOULD NOT DEPLOY FOLLOWER 15 MINS AWAY	LIFT	
3/20/2015	10:05 AM	2071	31	32	FRONT RANGE COMMUNITY COLLEGE	ADA PAX PASS UP	N	N	N	N	N	N	N	N	N	Y	OP PRESSED MESSAGE 12 IN ERROR	NPI	ERROR
3/20/2015	12:50 PM	5149	44	12	W 44TH AVE & FEDERAL BLVD	ADA PAX PASS UP	N	N	Y LIFT	N	N	LOOP EXTRA	Y	N	Y	Y	OP PRESSED MESSAGE 12 IN ERROR	NPI	ERROR
3/21/2015	2:11 PM	2087	38	8	LAWRENCE ST & 16TH STREET MALL	ADA PAX PASS UP	N	N- CASE #15-007059	N	N	N	5 MINS	Y	N	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS 3RD PARTY WILL BE ACCOMODATED BY MLX	2 W/C	
3/21/2015	8:56 AM	2097	48	4	29TH ST & BRIGHTON BLVD	RTT- ADA PAX PASS UP	Y	Y- CASE #15-007257	N	Y	N	30 MINS	Y- MLX	N	N	Y	SECUREMENT AREA FULL WITH ADA PASSENGERS 3RD PARTY WAS ACCOMODATED WITH THE MLX	2 W/C	
3/21/2015	12:23 PM	2087	38	8	17TH ST & ARAPAHOE ST Y STOP	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
3/21/2015	8:17 AM	2097	48	4	31ST ST & RINGSBY CT	ADA PAX PASS UP	Y	Y- CASE #15-007256	N	Y	N	30	Y	N- PAX HAD PASS	N	Y	OPERATOR HAD LIFT ISSUE WOULD NOT DEPLOY OPERATOR NOT ABLE TO MANUALLY DEPLOY LIFT ADA PAX WAITS FOR FOLLOWER	LIFT	
3/21/2015	2:33 PM	2087	38	8	W 38TH AVE & CLAY ST	ADA PAX PASS UP	N/A	N- CASE #15-007060	N/A	N/A	N/A	N/A	N/A	N/A	N	Y	PASSENGER ON BUS NEEDS MEDICAL ASSISTANCE, PRESSED IN ERROR	NPI	ERROR
3/21/2015	8:53 PM	2097	48	4	CURTIS ST & 16TH STREET MALL	ADA PAX PASS UP	Y	Y- CASE #15-007256	N	Y	Y	23 MINS	Y-MLX	Y	N	Y	OPERATOR PRESSED WRONG BUTTON HAD A SICK PASSENGER	NPI	ERROR
3/21/2015	12:52 PM	6090	153	6	S CHAMBER RD	RTT- ADA PAX PASS UP	Y	Y- CASE #15-007163	Y-LIFT	Y	Y	15	N	Y	N	Y	THERE WAS A W/C IN THE SECUREMENT AREA, AND A PAX IN THE OTHER W/C SECUREMENT AREA - OP FAILED TO GET OUT OF SEAT AND ASK PAX TO MOVE. OP HAS BEEN TRAINED.	OTHER	
3/21/2015	12:21 PM	2087	38	48	17TH ST & ARAPAHOE ST Y STOP	ADA PAX PASS UP	Y	N- CASE #15-007058	N	Y	Y	25 MINS	N	Y	N	Y	OPERATOR CLAIMS SECUREMENT AREA WAS FULL WITH ADA PASSENGERS MLX WILL PICK UP PASSENGER	W/C + OMA	
3/22/2015	8:53 AM	2130	48	2	BRIGHTON BLVD & 29TH ST	ADA PAX PASS UP	Y	N- CASE #15-007056	Y- VIDEO	Y	N	30 MINS	N	Y	N	Y	ADA PASSENGER PASSED UP DUE TO SECUREMENT AREA FULL WITH 2 W/C PASSENGERS PAX ACCOM BY MLX	2 W/C	

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3/22/2015	6:56 AM	2130	48	2	BRIGHTON BLVD & 29TH ST	RTT- ADA PAX PASS UP	Y	N- CASE #15-007068	Y- VIDEO	Y	N	30 MINS	N	Y	N	Y	OPERATOR HAD 2 W/C PASSENGERS IN THE SECUREMENT AREA FOLLOWER TO PICK UP WAITING PASSENGER	2 W/C	
3/23/2015	2:57 PM	2149	52	34	BANNOCK & 5TH	RTT- ADA PAX PASS UP	Y	N	N	N	N	N	N	N	N	Y	OPERATOR HAD 2 W/C PASSENGERS IN THE SECUREMENT AREA FOLLOWER TO PICK UP WAITING PASSENGER	2 W/C	
3/23/2015	12:20 PM	5096	31	21	FEDERAL & HOWARD	RTT- ADA PAX PASS UP	Y	Y	N	Y	N	NA	N	Y	Y- REMIND OP TO USE M12	Y	OPERATOR HAD 2 W/C PASSENGERS IN THE SECUREMENT AREA 3RD PARTY LEFT THE AREA NO PASS UP	2 W/C	
3/23/2015	2:08 PM	6101	15	15	E COLFAX & LOGAN	DISPATCH-CREATED INCIDENT	N	N- CASE #15-007048	Y-VIDEO	N	N	8 MINS	N	N	N	Y	OPERATOR HAD A W/C & WALKER IN SECUREMENT AREA 3RD PARTY WAIT FOR FOLLOWER	W/C + OMA	
3/24/2015	10:30 AM	1505	BV	2	BROOMFIELD PNR GATE L	DISPATCH-CREATED INCIDENT	N	Y- CASE #15-007149	Y-LIFT	N/A	N/A	0 MINS	N	N	N	Y	OPERATOR HAD SECUREMENT AREA FULL WITH 2 W/C/ WAITING PAX LEFT THE STOP.	2 W/C	ERROR
3/25/2015	7:22 AM	6028	MLX	18	BRIGHTON & 29TH ST	RTT- ADA PAX PASS UP	Y	Y- CASE #15-008157	N	Y	Y	5 MINS	N	Y	N	Y	OPERATOR HAD LIFT ISSUES BUS 2805 PICKED UP PASSENGER NO PASS UP	NPI	ERROR
3/26/2015	4:10 PM	5230	38	11	15TH & STOUT	ADA PAX PASS UP	Y	Y	N	Y	N	5	N	N	N	Y	SECUREMENT AREA FULL WITH ADA PASSENGERS ROUTE 48 TO PICK UP THE REMAINING PASSENGERS	2 W/C	
3/26/2015	11:37 AM	2123	38	4	BRUCE RANDOLPH AVE (E)	ADA PAX PASS UP	Y	Y- CASE #15-007625	N	N/A	N/A	0 MINS	N	N	N	Y	ADA SECTION IS FULL WITH PAX'S IN MOBILITY DEVICES. PAX IN W/C GETS OFF BUS SO WAITING ADA PAX IN W/C BOARDS	NPI	PAX ACCOM
3/27/2015	1:06 PM	6058	48	12	52nd / Vasquez Blvd	ADA PAX PASS UP	Y	Y-CASE #15-011068	N	Y	N	28 MINS	N	Y	N	Y	2 PAX IN W/C-ADA AREA FULL. PAX WILL WAIT FOR NEXT BUS.	2 W/C	
3/27/2015	12:33 PM	9364	16	1	W. Colfax / Perry St.	ADA PAX PASS UP	Y	Y- CASE #15-011058	N	Y	Y	15	N	Y	Y	Y	LIFT INOP. OPERATOR GOT IT TO WORK	LIFT	
3/27/2015	8:53 AM	6012	0	3	17th St. / California St.	DISPATCH-CREATED INCIDENT	N/A	Y- CASE# 15-008161	Y- LIFT	N/A	N/A	0 MINS	N	N/A	N	Y	2 W/C PAX IN SECUREMENT AREA, ONE PAX IN W/C DECIDED TO GET OFF SO ADA PAX COULD BOARD.	NPI	PAX ACCOM
3/28/2015	5:59 PM	1512	BV	2	BTC	RTT- ADA PAX PASS UP	Y	Y- CASE #15-007601	Y-LIFT	N	N	25 MINS	N	N	Y	Y	2 PAX IN W/C-ADA AREA FULL- ADA PAX PASSED; INC REP REQ DVR;	2 W/C	
3/28/2015	3:03 PM	5235	3	3	W. Alameda Ave / S. Stuart St.	DISPATCH-CREATED INCIDENT	Y	Y	N	NA	N	30 MINS	N	NA	N	Y	2 PAX IN WC ON BOARD/ BUS 6066 TO	2 W/C	
3/28/2015	1:26 PM	6058	1	21	Kalamath St / W 14th Ave.	ADA PAX PASS UP	N- INC REPORT	Y- CASE #15-002389	N	Y	Y	20 MINS	N	N	N	Y	SECUREMENT AREA FULL- FOLLOWER TO ACCOM/ DVR	2 W/C	
3/28/2015	8:14 AM	2008	15	22	E 52ND AVE/JACKSON ST	DISPATCH-CREATED INCIDENT	N	Y- CASE #15-007610	Y- LIFT	Y	N	25	N	N	Y	Y	ADA PAX PASSED; OPERATOR UNABLE TO GET LIFT TO WORK. DVR REQ; FOLLOWER 25 MIN	LIFT	
3/29/2015	10:17 AM	5112	51	24	Sheridan / Colfax	#27 SECUREMENT AREA CONFLICT	N	Y	N	N	N	N	N	N	N	Y	PASSED ONE PAX WITH WC/DID REPORT/GAVE TRANSFER/PAX OK TO WAIT FOR FOLLOWER/NTFY CC ABOUT LATENESS/CCLX STARTED RTE ON TIME FROM EAST END/THIS BUS MADE IT TO EAST END THEN DH TO CATCH UP WITH 5106 AT	2 W/C	
3/29/2015	11:48 AM	5062	12	5	Downing St. / MLK Blvd	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	Y- REMIND OP TO USE M12	Y	ADA PAX PASSED; INC REP REQ DVR; PAX LEFT WITHOUT WAITING FOR NEXT BUS	2 W/C	
3/30/2015	1:39 PM	9369	15L	3	Colfax / Yosemite St.	ADA PAX PASS UP	N	N- CASE #15-002390	Y-VIDEO	N	N	10 MINS	N	N	N	Y	TWO MOTORIZED CHAIRS ON BOARD. PAX IN WC UNABLE TO BOARD SAID SHE WOULD WALK. THE BLOCK SHE NEEDED TO GO. GOT UP AND PUSHED HER CHAIR.	2 W/C	

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3/30/2015	4:10 PM	5039	1	2	Stout St. / 16th St	DISPATCH-CREATED INCIDENT	Y	NA	N	NA	NA	30 MINS	N	N	N	N	2 PAX IN WC ONBOARD/ MLX 7 WILL	2 W/C	
3/30/2015	12:42 PM	2012	0	8	Broadway / 5th Ave	ADA PAX PASS UP	N	Y- CASE #15-007690	N	Y	Y	15 MINS	Y	N	Y	Y	ACCOM PAX AT MLK	2 W/C	
3/31/2015	3:24 PM	2178	20	33	E 18TH AVE/EMERSON ST	ADA PAX PASS UP	N	N	N	N	N	1 MIN	N	N	Y	REMINDED OP OF PROPER PROCEDURE	SECUREMENT AREA FULL WITH 2 W/C	2 W/C	
3/31/2015	2:00 PM	5083	10	9	12th Ave / Fillmore St.	DISPATCH-CREATED INCIDENT	N	N	N	N	N	30 MINS	N	N	Y	N	SECUREMENT AREA FULL	2 W/C	
3/31/2015	12:23 PM	5249	52	4	Broadway / Court Pl	ADA PAX PASS UP	N	N	N	N	N	0 MINS	N	N	N	Y	PASSENGER DECIDED TO GET OFF BUS TO ALLOW PAX TO BOARD	NPI	PAX ACCOM
3/31/2015	1:07 PM	6010	0	10	COLFAX AVE / Broadway	ADA PAX PASS UP	N/A	N	N	N/A	N/A	0 MINS	N/A	N/A	N	Y	OP PRESSED MESSAGE 12 THEN A BOARDED WC PAX GETS OFF TO MAKE ROOM FOR WAITING WC	NPI	ERROR
3/31/2015	3:10 PM	2092	3	41	W. Alameda / Depew St.	ADA PAX PASS UP	N	Y- CASE #15-007831	N	N	N		N	N	N	Y	OVERLOADED BUS WITH ADA PAX AND REG PAX	PXO	
4/1/2015	1:50 PM	2143	44	18	44th/MILLER	ADA PAX PASSUP FORM- NO RECORDED INCIDENTS IN MAXIMUS	Y	Y- CASE #15-008283	N	N	N	30 MINS	N	N	N	Y	SECUREMENT AREA FULL WITH 2 W/C; PAX LEFT THE SCENE BEFORE OP COULD GIVE THE FORM OR OFFER A TRANSFER.	2 W/C	
4/1/2015	1:58 PM	5107	76	3	S ALLISON PKWY & W ALAMEDA AVE	ADA PAX PASS UP	Y	Y	N	Y	Y	8 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 WC	2 W/C	
4/1/2015	2:00 PM	5107	76	3	S WADSWORTH BLVD & W ALAMEDA AVE	ADA PAX PASS UP	Y	Y	N	Y	Y	8 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 1 WC	2 W/C	
4/1/2015	1:26 PM	5125	51	4	SHERIDAN BLVD /W BYRON PL	RTT- ADA PAX PASS UP	N	Y	N	Y	Y	30	N	N	Y	Y	SECUREMENT AREA FULL WITH 2 W/C; OP DID NOT FOLLOW PROCEDURE AND DISPLINARY ACTION BEING TAKEN	2 W/C	
4/1/2015	8:59 AM	5154	31	32	S FEDERAL BLVD & W COLORADO AVE	ADA PAX PASS UP	N	N	N	NA	NA	NA	NA	NA	N	Y	OPERATOR PRESSED 12 IN ERROR	NPI	ERROR
4/1/2015	1:18 PM	5260	15	34	COLFAX/PEORIA	ADA PAX PASSUP FORM- NO RECORDED INCIDENTS IN MAXIMUS	Y	N	N	Y	Y	15 MINS	N	Y	N	N	ADA PAX USING A STROLLER REFUSED TO MOVE	OTHER	
4/2/2015	12:45 PM	6010	0	3	Broadway / 4th Ave	ADA PAX PASS UP	N	Y- CASE #15-011456	N	N/A	N/A	N/A	N	N/A	N	Y	2 PAX IN W/C ON BOARD DO NOT SEE PASSUP INCIDENT ON THIS BUS, ADA PAX WANTED A DIFFERENT BUS. PRESSED 12 IN ERROR	NPI	ERROR
4/2/2015	12:45 PM	6044	0	8	Broadway / 3th Ave	DISPATCH-CREATED INCIDENT	Y	Y- CASE #15-011392	N	N	N	0 MINS	N	Y	N	Y	PASSED 2 PAX WITH W/C / BOTH	OTHER	
4/3/2015	3:41 PM	6089	105	9	S HAVANA ST & ALAMEDA AVE FAR SIDE	ADA PAX PASS UP	Y	Y- CASE #15-011461	N	Y	Y	0 MINS	N	Y	N	Y	OP PRESSED MESSAGE #12 TWICE FOR SAME INCIDENT	2 OMA	
4/3/2015	11:35 AM	2040	105	6	S HAVANA ST & ALAMEDA AVE FAR SIDE	ADA PAX PASS UP	N	Y- CASED #15-008280	N	N	N	13 MINS	N	N	N	Y	OP PRESSED MESSAGE #12 FOR SAME INCIDENT	2 W/C	
4/3/2015	12:13 PM	2299	105	1	S. Havana St. / E. Jewell Ave	PRTT- ADA PAX PASS UP	N	N- CASE #15-008919	N	Y	N	9 MINS	N	Y	N	Y	PAX WANTED TO RIDE TOGETHER /	2 W/C	
4/3/2015	2:34 PM	2236	12	14	Hampden Ave / S. Clarkson St.	ADA PAX PASS UP	Y	Y	N	Y	Y	2 MINS	N	Y	N	Y	OP PRESSED MESSAGE #12 FOR SAME INCIDENT	2 W/C	
4/3/2015	11:35 AM	2040	105	6	Havana St. / Alameda Ave	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	

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4/3/2015	11:40 AM	2040	105	6	HAVANA & JEWELL	DISPATCH-CREATED INCIDENT	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
4/3/2015	3:43 PM	6089	105	9	S HAVANA ST & ALAMEDA AVE FAR SIDE	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
4/3/2015	3:43 PM	6089	105	9	S HAVANA ST & ALAMEDA AVE NEAR SIDE	DISPATCH-CREATED INCIDENT	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
4/3/2015	11:20 AM	3926	27	3	W. Evans Ave / S. Clay St.	RTT- ADA PAX PASS UP	Y	Y	N	NA	NA	NA	N	N	Y	N	OP PRESSED MESSAGE #12 FOR SAME INCIDENT	OTHER	
4/4/2015	2:44 PM	9347	16	7	Decatur / Federal stn Gate H	ADA PAX PASS UP	Y	Y- CASE #15-011464	N	Y	Y	5MINS	N	Y	N	Y	PASSED PAX WITH W/C / BOTH W/C SEC AREAS WERE FULL / FOLLOWER PULLED UP BEHIND BUS / FOLLOWER ACCOM PAX / OP FILLED OUT PASSUP BOOK	2 W/C	
4/4/2015	11:39 AM	6018	38	7	Larimer / 19th St.	RTT- ADA PAX PASS UP	Y	Y- CASE #15-009026	N	Y	Y	30 MINS	Y	Y	N	Y	2 W/C PASSENGERS IN THE SECUREMENT AREA FOLLOWER WILL PICK UP 3RD PARTY	2 W/C	
4/4/2015	8:25 AM	2092	48	4	Brighton Blvd / 29th St.	ADA PAX PASS UP	Y	Y- CASE #15-009062	N	Y	Y	30	Y-MLX	Y	N	Y	OP DID NOT FOLLOW PROCEDURE AND DISPLINARY ACTION BEING TAKEN	2 W/C	
4/4/2015	2:58 PM	6018	38	7	W 38th & Alcott	RTT- ADA PAX PASS UP	N	Y-CASE #15-009029	N	Y	Y	27 MINS	N	N	N	Y	TWO CUSTOMERS IN WHEEL CHAIRS ALREADY ON THE BUS, CUSTOMER LEFT PRIOR TO GIVING THE REPORT OR TRANSFER.	2 W/C	
4/5/2015	5:11 PM	5072	44	4	W. 44th Ave / N. Fenton St.	RTT- ADA PAX PASS UP	Y	N	N	Y	Y	20 MINS	N	Y	N	Y	HAVE 2 WC ON BUS PASSING 1WC.ADV	2 W/C	
4/5/2015	2:14 PM	6007	28	42	Byron/Sheridan	DISPATCH-CREATED INCIDENT	Y	Y- CASE #15-009132	N	Y	Y	15 MINS	Y-MLX	Y	N	Y	HAVE 2 WC ON BUS PASSING 1WC- PAX LEFT SCENE TO CATCH TRAIN.	2 W/C	
4/6/2015	12:26 PM	5242	52	4	17th / Curtis St.	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	NOW ON THE BUS.	2 OMA	
4/6/2015	3:27 PM	6022	0	3	S Lincoln St & Bayaud Ave	ADA PAX PASS UP	Y	Y- CASE #15-011466	N	N	N	9 MINS	N	N	N	Y	CALL BACK TO ADV. RLF OPER IS	2 W/C	
4/6/2015	1:11 PM	6043	0	7	Colfax & Broadway	RTT- ADA PAX PASS UP	Y	Y- CASE #15-009032	N	N	N	10 MINS	N	N	N	Y	2 W/C PASSENGERS IN THE SECUREMENT AREA MLX WILL PICK UP 3RD PARTY	2 W/C	
4/6/2015	12:25 PM	5088	31	21	W 38TH & ALCOTT	ADA PAX PASS UP	Y	N	N	Y	Y	5 MINS	N	Y	N	Y	TWO WHEEL CHAIR PASSENGERS ON BOARD	2 W/C	
4/6/2015	8:24 AM	2087	48	12	Brighton/29th	ADA PAX PASS UP	Y	N- CASE #15-008513 RECORDED OVER	N	Y	Y	3 MINS	Y- MLX	Y	N	Y	SHOULD HAVE ACCO ADA PAX @	2 W/C	
4/6/2015	8:45 AM	6027	0	17	Walsh Pl & S Lincoln St	CSR# 305836	N/A	Y - CASE # 15-008296	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
4/6/2015	3:28 PM	6022	0	3	S Lincoln St & Bayaud Ave	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
4/6/2015	5:00 AM	5128	51	4	SHER STATION	DISPATCH-CREATED INCIDENT	Y	N	N	Y	Y	2 MINS	N	Y	N	Y	HAD 2-WC ON BUS.PASSING 1WC	W/C + OMA	
4/6/2015	2:48 PM	5062	10	1	E 9TH AVE/CLERMONT ST	DISPATCH-CREATED INCIDENT	Y	N	Y VIDEO	Y	Y	N	N	Y	N	Y	NO ROOM. FOLLOWER 6009 ACCO	W/C + OMA	
4/7/2015	5:48 PM	9336	16	4	DECATUR / FEDERAL STATION GATE H	ADA PAX PASS UP	Y	N- CASE #15-008494	Y- VIDEO	Y	Y	11 MINS	N	Y	N	Y	OPERATOR CALLED IN FALLBACK	2 W/C	
4/7/2015	8:08 AM	6050	48	1	BRIGHTON BLVD/*29TH ST	RTT- ADA PAX PASS UP	Y	Y-CASE #15-00824	N	Y	Y	14 MINS	Y-MLX	Y	N	Y	PASSING UP A PASSENGER IN A	2 W/C	



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DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
4/7/2015	8:23 AM	2215	44	25	Lawrence St & 24th St	ADA PAX PASS UP	Y	N	N	N	N	N	N	N	N	Y	SECUREMENT AREA FULL WITH 2 WC	NPI	ERROR
4/7/2015	4:28 PM	5095	31	31	FEDERAL BLVD & W 23RD AVE	ADA PAX PASS UP	Y	Y	N	Y	Y	NA	N	Y	Y	Y	STATING HE IS PASSING UP AN ADA PAX AT THE SHERIDAN STATION, OPERATOR STATED HE HAS 2 PAX IN WC ON THE BUS ALREADY. OPERATOR WILL ISSUE FORM/ FOLLOWER IS DUE AT 924A, BLK 6	W/C + OMA	
4/8/2015	4:41 PM	5197	225	26	BASILINE RD (COUNTY HWY-56)/30TH ST	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	30	N	Y	N	Y	WHEELCHAIR AT 9TH/CLERMONT	2 W/C	
4/8/2015	8:10 AM	3969	46	2	S COLORADO BLVD & YALE AVE	ADA PAX PASS UP	Y	Y	N	Y	NA	NA	N	Y	N	Y	SECUREMENT AREA IS FULL WIT	2 W/C	
4/8/2015	11:53 AM	6076	15	2	COLFAX AVE & HIGH ST	DISPATCH-CREATED INCIDENT	N	Y-CASE#15-009042	N	N	N	0 MINS	N	N	N	Y	PASSENGERS THAT HAVE WALKERS THAT DON'T FOLD, OP ISSUED FORM, PAX WILL WAIT FOR FOLLOWER/ RADIO SCREEN DOESNT T WORK	W/C + OMA	
4/9/2015	9:25 PM	6102	15	7	COLFAX AVE & HIGH ST	ADA PAX PASS UP	Y	Y- CASE #15-011467	Y-RADIO	Y	Y	10 MINS	N	Y	N	N	PASSUP 2 ADA PAX AT 29/BRIGHTON; LX	2 W/C	
4/9/2015	12:48 PM	6050	20	6	E 17TH AVE/ CLARKSON ST	ADA PAX PASS UP	Y	Y-CASE #15-15009048	N	Y	Y	15 MINS	N	Y	N	Y	SEC AREA FULL- 2 PAX IN W/C	2 W/C	
4/10/2015	5:42 PM	2261	20	35	COLFAX AVE & HIGH ST	DISPATCH-CREATED INCIDENT	Y	Y- SAVED AT DIVISION	N	NA	NA	NA	N	NA	NA	N	SECUREMENT AREA FULL WITH TWO WALKERS	2 OMA	
4/10/2015	3:44 PM	5103	11	3	S CHERRY ST/CHERRY CREEK SOUTH DR	DISPATCH-CREATED INCIDENT	N	Y	N	Y	N	30 MINS	N	N	Y - RETRAINING	Y	HAVE 2 WC ON BUS PASSING 1WC	2 W/C	
4/10/2015	12:49 PM	5246	31	28	S FEDERAL BLVD & W LOUISIANA AVE	DISPATCH-CREATED INCIDENT	Y	Y	Y- LIFT	Y	Y	1	N	Y	N	Y	OP PRESSED MESSAGE #12 FOR SAME INCIDENT	LIFT	
4/10/2015	4:51 PM	2261	20	35	AURORA CT/*E 17TH AVE	DISPATCH-CREATED INCIDENT	Y	Y- SAVED AT DIVISION	N	N	N	N/A	N	N	N	Y	COMPLAINT THAT THE OPERATOR DIDN'T FOLLOW POLICY. NO ADA PAX PASS UP.	NPI	ERROR
4/11/2015	10:00 AM	9322	15L	6	E COLFAX AVE /DOWNING ST	RTT- ADA PAX PASS UP	N	Y -CASE # 15-009134	N	N	N	15 MINS	N	Y	N	Y	HAVING 2 WC ON BOARD/ TRANSFER	2 W/C	
4/11/2015	11:17 AM	2166	44	16	W 44TH AVE & LAMAR ST	ADA PAX PASS UP	Y	N -CASE #15-009054	Y- VIDEO	Y	Y	60 MINS	Y-MLX	Y	N	Y	2 W/C PASSENGERS IN THE SECUREMENT AREA FOLLOWER WILL PICK UP 3RD PARTY	2 W/C	
4/11/2015	3:34 PM	5263	15	6	COLFAX & BROADWAY	ADA PAX PASSUP FORM- NO RECORDED INCIDENTS IN MAXIMUS	Y	N	N	Y	Y	10 MINS	N	Y	N	N	OP HIT MESSAGE 12 BY ERROR, OP MENT TO HIT MESSAGE 14	2 W/C	
4/11/2015	4:00 PM	9327	16	11	COLFAX & KENDALL	ADA PAX PASSUP FORM- NO RECORDED INCIDENTS IN MAXIMUS	Y	N	N	Y	Y	15 MINS	N	Y	N	Y	ADA PAX W WHEEL CHAIR FULL ADA AREA /9330 16/7 TO ACCMD 11 MINS 30P TO DO REPORT/DVR	2 W/C	
4/11/2015	4:57 PM	5098	52	3	18TH AVE/DOWNING ST	ADA PAX PASS UP	N	Y	N	N	N	N	N	N	N	Y	OPERATOR IS PASSING UP AN ADA IN A WC/ OPERATOR STATED HIS ADA AREA IS VERY FULL/ MLX 18 BUS 6028 SENT, WHICH STANDS BY TO ACCOM OVERLOADS ON THE RT 48.DVR. FORM	NPI	FOLLOWER
4/11/2015	1:46 PM	5098	52	3	OLDE TOWN ARVADA PNR GATE B	ADA PAX PASS UP	N	Y	N	N	N	N	N	N	N	Y	PASSED DECLINED SECUREMENT	NPI	ERROR
4/11/2015	8:30 AM	2087	48	4	BRIGHTON BLVD & 29TH ST	ADA PAX PASS UP	Y	Y- CASE #15-009057	N	Y	Y	30 MINS	Y-MLX	Y	N	Y	SECUREMENT AREA FULL WITH 1 WC 1 WALKER	W/C + OMA	
4/12/2015	11:14 AM	9315	15L	2	COLFAX AVE & DOWNING ST	ADA PAX PASS UP	N	Y- CASE #15-011469	N	Y	Y	11 MINS	N	Y	N	Y	FOLLOWERS BUSES CONTACTED 5211,	2 W/C	

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4/12/2015	12:04 PM	2837	BV	5	WESTMIN PNR	DISPATCH-CREATED INCIDENT	N	N	Y-RADIO	N/A	N/A	30 MINS	Y	N/A	N	N	AND PASSUP FORM ISSUED/	PXO	
4/13/2015	2:41 PM	6019	0	13	BROADWAY & W 11TH AVE	ADA PAX PASS UP	N	Y- CASE #15-011476	Y	N	N	0 MINS	N	N	N	N	PERSON WAS NOT FOUND AT BUS	2 W/C	
4/13/2015	10:15 AM	5206	28	5	29th Ave & Quebec St	ADA PAX PASS UP	Y	N	N	Y	Y	30	N	N	N	Y	5138 MALE WAS NOT FOUND	2 W/C	
4/13/2015	11:45 AM	6004	3	19	W ALAMEDA AVE & S QUITMAN ST	ADA PAX PASS UP	Y	N- CASE #15-011477	Y- VIDEO	Y	N	30 MINS	N	Y	N	Y	FOLLOWER BUS 6065 CONTACTED	2 W/C	
4/13/2015	11:47 AM	6004	3	19	W ALAMEDA AVE & S QUITMAN ST	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
4/13/2015	5:51 PM	2235	32	57	17TH ST & STOUT ST Y STOP	ADA PAX PASS UP	Y	N	Y LIFT	N	N	1	N	N	N	Y	SECUREMENT AREA FULL WITH 2 W/C	LIFT	
4/13/2015	12:59 PM	1636	MALL	19	16TH STREET MALL & STOUT ST	ADA PAX PASS UP	N/A	N- CASE #15-009144	Y- VIDEO	N/A	N/A	2	N	N/A	N	Y	OPERATOR STATED HE HAS A PAX IN WC WAITING AND A PAX IN A WC ON THE BUS AND A PAX IN A WALKER AND ANOTHER FEMALE IN THE ADA. DURING THE CALL THE PAX IN THE WC HAS DECIDED TO BOARD THE FOLLOWER RIGHT	LIFT	MALL NOT A FIXED ROUTE
4/13/2015	1:32 PM	2837	BV	5	MCCASLIN PNR	DISPATCH-CREATED INCIDENT	Y	N- CASE #15-009373	Y-Radio	Y	Y	30 MINS	N	Y	N	Y	PASSED UP PERSON WITH WC DUE	PXO	
4/14/2015	9:57 AM	9310	15L	8	COLFAX AVE & MONACO PKWY	RTT- ADA PAX PASS UP	N	Y- CASE #15-009734	N	N	N	15 MINS	N	N	N	Y	CHERRY CREEK AND MISSI/ STANDING	2 W/C	
4/14/2015	4:25 PM	6069	15	34	COLFAX & TAMARAC	ADA PAX PASSUP FORM- NO RECORDED INCIDENTS IN MAXIMUS	Y	N	N	Y	Y	8 MINS	N	Y	N	N	HAVE 2-WC ON BUS PASSING 1WC PAX. ADV POLICY. FOLLOWER 6023 ACCOM	2 W/C	
4/14/2015	9:59 AM	9310	15L	8	COLFAX AVE & MONACO PKWY	RTT- ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
4/14/2015	1:52 PM	2221	0	14	BROADWAY & SPEER BLVD	ADA PAX PASS UP	Y	Y- CASE #15-009254	N	N/A	N/A	N/A	N/A	N/A	N	Y	ONE PAX IN W/C WANTED TO GET OFF- WAITING PAX BOARDED-ADA PAX ACCOM	NPI	PAX ACCOM
4/15/2015	4:41 PM	2159	48	12	Curtis St & 16th Street Mall	ADA PAX PASS UP	Y	Y- CASE #15-009344	N	N	N	11 MINS	Y- MLX	Y	N	Y	2 PAX IN WC ON BOARD/ BUS 6038 WILL ACCOM	2 W/C	
4/15/2015	12:29 PM	6052	0	8	Broadway & W Colfax Ave	ADA PAX PASS UP	Y	Y- CASE #15-011478	N	N/A	N/A	N/A	N/A	N/A	N	Y	ROOM ONLY/ PAX ABLE TO BOARD	NPI	ERROR
4/16/2015	7:31 AM	6001	48	3	31ST ST/*BRIGHTON BLVD	RTT- ADA PAX PASS UP	Y	Y- CASE #15-010665	N	N	N	30 MINS	Y- MLX	N	N	Y	2 W/C ON BUS, PAX WILLING TO WAIT FOR FOLLOWER	2 W/C	
4/16/2015	5:21 AM	5014	51	2	Sheridan Blvd & W 12th Ave	ADA PAX PASS UP	N/A	N	NA	NA	NA	NA	NA	NA	NA	Y	1 WC PAX ON BOARD/ 2 WC PAX	NPI	ERROR
4/16/2015	10:58 AM	3955	324	2	MAIN ST & HAMILTON DR	RTT- ADA PAX PASS UP	N	Y	N	N	N	N	N	N	Y- RETRAINING	Y	BOARDING/ BOTHE PAX ASKED IF THEY COULD SIT SIDEWAYS/ NOT BLOCKING ISLE AND DO NOT WANT SEC/ ALL PAX ACCOM	OTHER	
4/16/2015	4:43 PM	2273	48	12	CURTIS ST & 16TH STREET MALL	RTT- ADA PAX PASS UP	Y	Y- CASE #15-009623	N	N	N	30 MINS	Y- MLX	N	N	Y	2 W/C ON BUS CANT STOW. PAX PASSED AT KENDALL. I SENT LX 4 TO ACCOMMODATE	W/C + OMA	
4/18/2015	2:33 AM	2044	15	41	COLFAX AVE & BROADWAY	ADA PAX PASS UP	Y	Y- CASE #15-009725	N	Y	Y	60 MINS	N	Y	N	Y	OPERATOR HAD 3 ADA PAX WITH MOBILITY AIDS	2 W/C	
4/19/2015	3:19 PM	9355	16	7	W COLFAX AVE/LIPAN ST	RTT- ADA PAX PASS UP	Y	Y- CASE #15-009970	N	N	N	10 MINS	N	Y	N	Y	GIVEN/PAPERWORK GIVEN/MLX2 ACCOM	2 W/C	
4/19/2015	2:34 PM	9354	16	3	W COLFAX AVE & LAMAR ST	ADA PAX PASS UP	Y	Y- CASE #15-011479	N	Y	Y	15 MINS	N	Y	N	Y	ADA PAX PASS UP/FREE TRANSFER	2 W/C	

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4/20/2015	10:15 AM	9360	16	3	COLFAX AT PIERCE	CSR# 307360	N/A	Y- CASE #15-009742	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
4/20/2015	5:09 PM	5089	88	1	FEDERAL & 25TH	RTT- ADA PAX PASS UP	N	Y	N	N	N	N	N	N	Y - RETRAINING	N	DISREGARD. SECUREMENT DECLINED	NPI	ERROR
4/20/2015	3:07 PM	6052	48	4	CURTIS ST & 16TH STREET MALL	ADA PAX PASS UP	Y	N- CASE #15-015480	N	Y	Y	30 MINS	N	Y	N	Y	DISREGARD-OPERATOR PRESSED 12 IN ERROR.	NPI	ERROR
4/20/2015	6:57 AM	6052	48	4	BRIGHTON BLVD & 31ST ST	RTT- ADA PAX PASS UP	N	Y- CASE #15-010667	N	N	N	5 MINS	N	N	N	Y	ADA PAX PASSED; DVR; FOLLOWER 15	W/C + OMA	
4/21/2015	3:05 PM	2153	48	4	CURTIS ST & 16TH STREET MALL	ADA PAX PASS UP	Y	N- CASE #15-010458	Y-VIDEO	Y	Y	30 MINS	N	Y	N	Y	BUS FULL- PAX OVERLOAD- OPERATOR ON DROP OFF ONLY- ROCKIES GAME	2 W/C	
4/21/2015	9:15 AM	2074	15	21	COLFAX AVE & PENNSYLVANIA ST	CSR# 307564	N	Y- CASE #15-009935	Y	N	N	5 MINS	N	N	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
4/21/2015	9:15 AM	2074	15	21	Colfax Ave & Pennsylvania St	CSR #307564	N	Y - Case # 15-009935	N	N	N/A	5 MINS	N	N	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
4/21/2015	3:37 PM	6045	48	3	15TH ST/CURTIS ST	RTT- ADA PAX PASS UP	Y	Y- CASE #15-010677	N	N	N	30	Y- MLX	N	N	Y	LIFT WAS NOT LEVEL FOR ADA PAX TO BOARD/ FEMALE PAX SAID SHE WOULD WAIT FOR THE FOLLOWER/ ASKING IF HE CAN CONTINUE/OK/ WRT UP LIFT/ TRUCK NOT AVAILABLE FOR THIS TRIP	LIFT	
4/21/2015	3:32 PM	5250	30	23	FEDERAL & LOUISIANA	RTT- ADA PAX PASS UP	N	N	N	N	N	N	N	N	Y	N	1 W/C ON BUS, 2 W/C PAX WANT TO RIDE TOGETHER	NPI	OTHER
4/21/2015	2:56 PM	2290	51	9	SHERIDAN BLVD & CITY CENTER DR	ADA PAX PASS UP	N	Y	N	NA	NA	NA	NA	NA	NA	Y	PRESSED #12 IN ERROR	NPI	ERROR
4/21/2015	3:02 PM	2290	51	9	FRONT RANGE COMMUNITY COLLEGE	ADA PAX PASS UP	N	Y	N	NA	NA	NA	NA	NA	NA	Y	PRESSED #12 IN ERROR	NPI	ERROR
4/21/2015	1:00 AM	6096	15	42	COLFAX AVE & BILLINGS ST	ADA PAX PASS UP	Y	N- CASE #15-011483	Y- VIDEO	Y	Y	30 MINS	N	Y	N	Y	2 ADA ON BOARD. PAX IS OK WAITING FOR FOLLOWER. 2035 WILL ACCOMMODATE	PXO	
4/22/2015	4:54 PM	9377	15L	10	COLFAX AVE & AURORA CT	ADA PAX PASS UP	N	N- CASE #15-011484	Y- VIDEO	Y	Y	3 MINS	N	Y	N	Y	OPERATOR CALLED FROM THE	2 W/C	
4/22/2015	2:07 PM	5037	40	3	COLORADO BLVD & MONTVIEW BLVD	ADA PAX PASS UP	N	Y	N	N	N	N	N	N	N	Y	OP PRESSED MESSAGE #12 FOR SAME INCIDENT	NPI	ERROR
4/22/2015	3:14 PM	6003	16L	79	CIVIC CENTER STATION GATE 3	ADA PAX PASS UP	N	Y- CASE #15-011485	N	N/A	N/A	N/A	N/A	N/A	N	Y	OPERATOR'S ROOM AT BTC/ STATING HE HAD A BUS LOAD AND WAS RUNNING LATE, ACCOM A LOT OF PAX AT BFLD PNR FROM THE AB 82 1525. DID NOT HAVE ROOM/ ADA PAX SAID THEY WOULD WAIT FOR	NPI	LIFT ISSUES FIXED
4/23/2015	1:35 PM	9329	16	3	W COLFAX AVE/IRVING ST	RTT- ADA PAX PASS UP	Y	Y- CASE #15-011487	N	N	N	0 MINS	N	Y	N	Y	2 WC ON BOARD/ BUS 2006 WILL ACCOM PAX	2 W/C	
4/23/2015	7:28 AM	6076	20	3	17TH ST & CHAMPA ST X STOP	ADA PAX PASS UP	N	Y-CASE #15-012280	N	N	N	15 MINS	N	N	N	Y	ACCOM BY FOLLOWER	2 W/C	
4/23/2015	7:22 AM	6076	20	3	17TH ST & LAWRENCE ST X STOP	ADA PAX PASS UP	N	Y-CASE #15-003756	N	Y	Y	15 MINS	N	N	N	Y	ADA AREA FULL BUT WC ALREADY	2 W/C	
4/23/2015	12:46 PM	2012	20	6	17TH AVE & LOGAN ST	ADA PAX PASS UP	Y	Y- CASE #15-010384	N	Y	Y	30 MINS	N	Y	N	Y	OP PRESSED CALLED DISPATCH FOR SAME INCIDENT	2 W/C	

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4/23/2015	2:43 PM	2087	48	2	CURTIS ST & 16TH STREET MALL	ADA PAX PASS UP	Y	Y- CASE #15-010489	N	Y	N	30 MINS	Y- FT MLX	Y	N	Y	ADA AREA FULL BY 2 ADA PAX IN W/C, OTHER PAX WILLING TO WAIT FOR 15L	2 W/C		
4/24/2015	10:38 AM	6074	15	10	E COLFAX AVE/HUMBOLDT ST	#10 FULL BUS (PAX PASSED)	N	Y-CASE #15-012220	Y-VIDEO	N/A	N/A	0 MINS	N	N	N	Y	HAVE 2WC ON BUS PASSED 1WC; NO ROOM. ADV POLICY; FOLLOWER 9190 ACCO @ 1011AM	2 W/C		
4/24/2015	11:53 AM	5123	31	7	S FEDERAL BLVD & W ALAMEDA AVE	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	2 W/C ONBOARD, ONE ADA PAX IN W/C GOT OFF SO THE OTHER PAX COULD BOARD, NO ADA PAX WAS PASSED.	2 W/C		
4/24/2015	5:57 AM	2704	BOLT	50	BOULDER TRANSIT CENTER GATE 3	ADA PAX PASS UP	N/A	Y-CASE #15-003977	N/A	N/A	N/A	N/A	N/A	N/A	N	Y	CANCEL ADV- HAD 2 ADA PAX IN W/C ON BUS, ONE PAX IN W/C GOT OFF THE BUS AND OTHER ADA PAX IN W/C WAS ACCOM	NPI	ERROR	
4/24/2015	12:30 PM	5191	10	10	12TH AVE & FILLMORE ST	ADA PAX PASS UP	Y	Y	N	Y	Y	10 MINS	N	Y	N	Y	ADA AREA FULL WITH OTHER W/C, PRESSED IN ERROR	NPI	ERROR	
4/25/2015	10:00 PM	9338	16	10	DECATUR / FEDERAL STATION GATE A	ADA PAX PASS UP	Y	Y-CASE #15-004381	N	N	N	0 MINS	N	Y	N	Y	PAX 11 MINS /PAX UPSET YELLED	2 W/C		
4/25/2015	12:33 PM	9329	16	5	W COLFAX AVE & KENDALL ST	ADA PAX PASS UP	Y	Y-CASE #15-004607	Y-VIDEO	Y	Y	12 MINS	N	Y	N	Y	FLIPPED OFF BUS WHILE I CALLED	2 W/C		
4/25/2015	12:34 PM	9329	16	5	W COLFAX AVE & KENDALL ST	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
4/25/2015	3:38 PM	9310	15L	7	E COLFAX AVE/HAVANA ST	RTT- ADA PAX PASS UP	N	Y-CASE #15-004160	N	Y	Y	15 MINS	N	N	N	Y	LOOP TO ACCMD /I SENT MLX TO	W/C + OMA		
4/26/2015	8:00 AM	6014	48	1	BRIGHTON BLVD & 29TH ST	ADA PAX PASS UP	N	Y-CASE #15-012273	N	Y	Y	30 MINS	Y- MLX	Y	N	Y	ACCMD IF HE WANTS RIDE/HE IS ON	2 W/C		
4/26/2015	7:58 AM	6014	48	1	BRIGHTON BLVD & 31ST ST	ADA PAX PASS UP	N/A	Y-CASE#15-004877	N	N/A	N/A	N/A	N/A	N/A	N	Y	BUS OK OPP TO DO REP	NPI	PAX ACCOM	
4/28/2015	8:16 AM	5038	10	2	12TH AVE & BROADWAY	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	Y- RETRAINING	Y	PASSED UP MALE WITH ELECTRIC	2 W/C		
4/28/2015	1:50 PM	6005	0	14	BROADWAY & W 5TH AVE	ADA PAX PASS UP	Y	Y-CASE #15-012274	N	N/A	N/A	N/A	N/A	N/A	N	Y	OP DID NOT KNOW HOW TO PROPERLY STOW LIFT, OP WENT THRU RETRAINING	NPI	ERROR	
4/28/2015	8:51 AM	2192	20	26	17TH ST & LARIMER ST	ADA PAX PASS UP	Y	N	N	Y	Y	30 MINS	N	Y	N	Y	DISREGARD- DISREGARD-OPERATOR PRESSED 12 IN ERROR.	NPI	ERROR	
4/29/2015	5:47 PM	6020	28	4	17TH ST & STOUT ST Y STOP	ADA PAX PASS UP	Y	Y-CASE #15-012275	N	N	N	0	N	Y	N	Y	WC DUE TO HAVING 2 WALKERS	2 OMA		
4/29/2015	4:17 PM	5120	31	25	Decatur / Federal Station Gate E	ADA PAX PASS UP	Y	Y	N	N/A	N/A	N/A	N	Y	N	Y	SECUREMENT AREA IS FULL PASSUP ADA	2 W/C		
4/29/2015	7:32 AM	2244	51	9	SHERIDAN BLVD & W 1ST AVE	ADA PAX PASS UP	N	Y	N	N/A	N/A	N/A	N/A	N/A	Y	Y	QUESTION ABOUT TIME OF TRADE	NPI	ERROR	
4/29/2015	10:33 AM	5257	51	4	SHERIDAN BLVD & W 1ST AVE	ADA PAX PASS UP	N	Y	N	N/A	N/A	N/A	N/A	N/A	N	Y	NO PASS UP	NPI	ERROR	
4/29/2015	7:07 AM	2244	51	9	SHERIDAN BLVD & W 1ST AVE	ADA PAX PASS UP	N	Y	N	N/A	N/A	N/A	N/A	N/A	Y	Y	PRESSED #12 IN ERROR	NPI	ERROR	
4/30/2015	5:13 PM	5070	10	33	Broadway & W 14th Ave	ADA PAX PASS UP	Y	Y	N	Y	N	15 MINS	N	N	N	Y	2 ADA PAX IN W/C ON BOARD, WAITING PAX SAID THEY WOULD WAIT FOR THE NEXT BUS, OP TRIED EVERYTHING TO ACCOMMODATE	2 W/C		
4/30/2015	11:57 AM	9362	16	4	IRVING ST/W COLFAX AVE	DISPATCH-CREATED INCIDENT	Y	Y- CASE #15-011082	N	Y	Y	15 MINS	N	Y	N	Y	GAVE PAX TRANSFER AND	2 W/C		
4/30/2015	10:00 AM	2275	66	2	Arapahoe Rd & S Dexter St	ADA PAX PASS UP	N	Y	Y - LIFT	N	N	15	N	N	Y	Y	PAX- OTHER PAX LEFT THE SCENE,;LX IN BUS 2012 ACC THE PAX	LIFT		
4/30/2015	10:03 AM	2275	66	2	Arapahoe Rd & S Dexter St	ADA PAX PASS UP	N	Y	Y - LIFT	N	N	15	N	N	Y	Y	GAVE ADA PATRON THE FORM, BUT HE LEFT THE BUS STOP/CONTINUING	LIFT		
5/1/2015	12:12 PM	2064	15	31	COLFAX AVE & FRANKLIN	ADA PAX PASS UP	Y	N- CASE #15-011271	Y- VIDEO	N	N	0 MINS	N	N	Y	N	2 ADA PAX IN W/C- SECUREMENT AREA FULL- CONTACTED DISPATCH, RADIO IN FALLBACK	2 W/C		

**CCDC Settlement Agreement Securement Area Issues Report 2015**

DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON	
5/1/2015	3:32 PM	9368	15L	39	E COLFAX AVE /DAYTON ST	RTT- ADA PAX PASS UP	Y	N-CASE #15-013946	Y-VIDEO	Y	Y	3 MIN	N	Y	Y	Y	PASSED UP MALE WITH WC DUE TO HAVING TO ELECTRIC WHEEL CHAIRS ON BOARD/ PASS UP FORM AND TRANSFERS ISSUED/ FOLLOWER CONTACTED BUS 9319 MALE WITH WHEELCHAIR WAS NOT FOUND	2 W/C		
5/1/2015	10:56 AM	9338	16	5	DECATUR & FEDERAL STATION GATE E	ADA PAX PASS UP	Y	Y-CASE #15-011796	N	Y	Y	16 MINS	N	Y	N	Y	GAVE FORM, TRANSFER, AND INFO. NEXT BUS IN 16 MINUTES.	2 W/C		
5/1/2015	11:02 AM	5049	10	1	BROADWAY & W. COLFAX AVE.	ADA PAX PASS UP	Y	Y	N	Y	Y	9 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C		
5/1/2015	2:05 PM	5116	52	3	17TH & CALIFORNIA	DISPATCH-CREATED INCIDENT	Y	Y	N	N	N	15 MINS	N	N	Y - RETRAINING	N	SECUREMENT AREA FULL WITH W/C AND OMA	W/C + OMA		
5/2/2015	1:45 PM	6052	0	3	BROADWAY/ W 4TH AVE	RTT- ADA PAX PASS UP	Y	Y-CASE #15-012172	N	Y	Y	26 MIN	N	Y	N	Y	2 ADA PAX IN W/C- SECUREMENT AREA FULL- 2 ADA PAX WITH WALKERS ALSO ON BOARD.	2 W/C		
5/2/2015	2:27 PM	6031	28	2	W. BYRON PL. & SHERIDAN BLVD.	ADA PAX PASS UP	Y	Y-CASE # 15-011810	N	Y	N	30 MINS	Y- MLX	Y	N	Y	2 ADA ON BOARD. LX SENT TO ACCOMMODATE	2 W/C		
5/2/2015	3:44 PM	6047	48	1	16TH ST. & CURTIS	ADA PAX PASS UP	Y	Y- CASE #15-011822	N	Y	Y	30 MINS	Y- MLX	N	N	Y	PASSED UP 1 MALE WITH WC AT 16TH ST MALL HE REFUSED TO TAKE PASSUP FORM AND HAS A BUS PASS. ALSO PASSED UP 1 FEMALE WITH WC AT 18TH ST BOTH PASSED UP DUE TO HAVING 2 ELECTRIC WC ON BOARD/ MLX 4 SENT TO ACCOMMODATE BOTH	2 W/C		
5/2/2015	3:46 PM	5241	52	12	BANNOCK & SPEER BLVD	ADA PAX PASS UP	Y	Y	N	Y	Y	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C		
5/2/2015	3:44 PM	6047	48	1	16TH ST. & CURTIS	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
5/2/2015	3:42 PM	5030	76	56	WADSWORTH BLVD /W 2ND AVE	#27 SECUREMENT AREA CONFLICT	N/A	Y	N	N	N	0 MINS	N	N	N	N	OP DIDN'T REALIZE THERE WAS SPACE FOR THE PAX - EVERYONE WAS ACCOM	NPI	PAX ACCOM	
5/4/2015	8:31 AM	6029	48	12	PLATTE DIVISION LOT	ADA PAX PASS UP	Y	Y- CASE #15-012175	N	N	N	10 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL PASSUP ADA:THEFOLLOWER TO ACC THE PAX	2 W/C		
5/4/2015	8:31 AM	3971	27	6	DARTMOUTH & SANTA FE	ADA PAX PASS UP	Y	Y	N	N/A	N/A	0 MINS	N	N/A	N	N	2 W/C ON BUS, ONE W/C PAX SAID SHE WOULD GET OFF SO THE WAITING PAX COULD GET ON	NPI	PAX ACCOM	
5/5/2015	11:28 AM	3811	JUMP	1	BOULDER TRANSIT CENTER	RTT- ADA PAX PASS UP	N	N	N	N	N	1	N	N	N	N	LIFT WOULDNT DEPLOY PAX CAUGHT BUS THAT WAS RIGHT BEHIND THIS ONE	LIFT		
5/5/2015	6:18 PM	5227	31	24	FEDERAL BLVD & 50TH AVE.	ADA PAX PASS UP	N/A	Y	N	N/A	N/A	0 MINS	N	N/A	N	Y	OP PRESSED MESSAGE 12 IN ERROR	NPI	ERROR	
5/6/2015	11:11 AM	5226	31	28	FEDERAL & BARBERRY	DISPATCH-CREATED INCIDENT	N/A	Y	N	N/A	N/A	0 MINS	N	N	N	N	OP PRESSED MESSAGE 12 IN ERROR	NPI	ERROR	
5/7/2015	6:16 PM	2039	15	32	COLFAX/BEELER	DISPATCH-CREATED INCIDENT	Y	N	N/A	Y	N	0 MINS	N	N	N	Y	PASSED UP PERSON WITH WHEELCHAIR DUE TO HAVING 2 ON BOARD/ PERSON WITH WHEELCHAIR LEFT THE AREA REFUSED TO TAKE PASSUP FORM	2 W/C		
5/7/2015	7:18 AM	2263	66	2	ARAPAHOE & NAROPA WEST	ADA PAX PASS UP	N	N	Y-LIFT	N	N	30	N	N	Y	Y	LIFT WOULD NOT DEPLOY	LIFT		
5/8/2015	11:16 AM	2303	3	19	S ROUNTT ST/W 2ND PL	DISPATCH-CREATED INCIDENT	Y	N- CASE #15-013953	Y-VIDEO	N	N	30 MINS	Y- MLX	N	N	Y	ONE WHEEL PAX ON BOARD AND A HUSBAND AND WIFE BOTH WANT TO BOARD AND SIT SIDE BY SIDE, THEY WILL BLOCK THE WALK WAY, 2 W/C .PAXS ACCOMODATED BY TD BUS 5009 TO ALAMEDA AND WADSWORTH	2 W/C		
5/10/2015	5:33 PM	2275	51	22	SHERIDAN & 17TH	RTT- ADA PAX PASS UP	N	N	Y LIFT	UNK	UNK	25	N	N	Y RETRAINING	N	LIFT WON'T RAISE	LIFT		

**CCDC Settlement Agreement Securement Area Issues Report 2015**

DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON	
5/10/2015	8:30 AM	1613	MALL	7	LARIMAR & 16TH ST.	ADA PAX PASS UP	N/A	N-CASE #15-011921	Y- VIDEO	N/A	N/A	N/A	N/A	N	N	Y	OPERATOR WAS HAVING LIFT ISSUES COULDN'T GET THE DOORS CLOSED- ALL ADA PAX WERE ACCOM	NPI	PAX ACCOM	
5/11/2015	10:02 AM	6054	0	17	S. BROADWAY & W. BAYAUD AVE.	ADA PAX PASS UP	Y	Y-CASE #15-013830	N	Y	Y	5 MINS	N	Y	N	Y	HAVE 2-WC ON BUS;PASSING 1-WC;NO ROOM;ADV POLICY; FOLLOWER 6033 ACCO @ 1012AM.OK	2 W/C		
5/11/2015	10:11 AM	6054	0	17	1-25 & BROADWAY STATION GATE B1	ADA PAX PASS UP	Y	Y-CASE #15-012105	N	Y	Y	5 MINS	N	Y	N	Y	NO ROOM HAVE 2-ADA ON BUS.PASSING 1-ADA. ADV POLICY.FOLLOWER 6033 SAID NO ROOM;NEXT FOLLOWER 6048 SAID NO ADA @1038AM	2 W/C		
5/11/2015	1:02 PM	9308	15L	2	COLFAX AVE. & DAYTON ST.	ADA PAX PASS UP	Y	Y-CASE #15-012173	N	Y	Y	10 MINS	N	Y	N	Y	2 WC PAX ON BOARD/ BUS 9311 WILL ACCOM PAX AT DAYTON	2 W/C		
5/11/2015	9:19 PM	2032	21	4	ILIFF/TRENTON	DISPATCH-CREATED INCIDENT	N	N-CASE #15-013957	Y- VIDEO	Y	Y	25 MINS	Y MLX	N	Y	Y	PASSED UP LADY WITH WC DUE TOHAVING 2 PASSENGERS WITH WC ON BOARD UNABLE TO TRANSFER TO OTHER SEAT/ MLX 11 BUS 6058ACCOMMODATED 9:45PM DROPPED OFF 6TH DAYTON	2 W/C		
5/11/2015	3:55 PM	3956	JUMP	2	ARAPAHOE & NAROPA WEST	RTT- ADA PAX PASS UP	Y	Y	N	N	N	15 MINS	N	N	Y-RETRAIINING	Y	BUS WAS FULL OF PAX	PXO		
5/11/2015	3:57 PM	5255	31	25	S. FEDERAL BLVD. & W. LOUISIANA AVE.	ADA PAX PASS UP	N	Y	N	Y	Y	7 MINS	N	N	Y	Y	BUS WAS FULL OF PAX	PXO		
5/12/2015	1:58 PM	5173	76	28	13TH & WADSWORTH	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	10 MINS	N	Y	Y-REMINDE R	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C		
5/13/2015	11:22 AM	5013	30	4	S. FEDERAL BLVD. & W. LOUISIANA AVE.	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
5/13/2015	1:24 PM	2218	1	17	KALAMATH & 13TH	RTT- ADA PAX PASS UP	N	N	Y - LIFT	N	N	N/A	N	N	Y	Y	LIFT WOULDN'T DEPLOY- PAX LEFT AREA BEFORE OP COULD FILL OUT PAPERWORK	LIFT		
5/13/2015	1:15 PM	9313	15L	13	COLFAX & SHERMAN ST	ADA PAX PASS UP	N	Y CASE #15-012588	N	N	N	10 MINS	N	N	N	Y	ADA PAX ACCOMMODATED, NO ADA PAX PASS UP	NPI	PAX ACCOM	
5/13/2015	9:26 AM	5126	31	30	FEDERAL BLVD. & 38TH AVE.	ADA PAX PASS UP	N	Y	N	N/A	N/A	N/A	N/A	N/A	N/A	Y	BUS WAS FULL OF PAX, OP CLEARED THE AREA AND ACCOM ADA PAX	NPI	PAX ACCOM	
5/13/2015	12:24 PM	1537	AT	51	DIA	DISPATCH-CREATED INCIDENT	Y	Y-CASE # 15-012075	Y-SEAT	N	N	30	Y-MLX	Y	N	Y	ADA SEAT MALFUNCTIONED, ADA PAX WILL BE ACCOM BY ML.X	OTHER		
5/13/2015	11:27 AM	5013	30	4	FEDERAL & VIRGINIA	DISPATCH-CREATED INCIDENT	Y	Y	N	Y	N	2 MINS	N	Y	N	Y	HAD OMA ON BUS 2 ADA PAX WANTED TO RIDE TOGETHER	OTHER		
5/13/2015	11:20 AM	5013	30	4	S. FEDERAL BLVD. & W. LOUISIANA AVE.	ADA PAX PASS UP	Y	Y	N	Y	N	2 MINS	N	Y	N	Y	OP HAD 1 ADA PAX, 2 ADA PAX WANTED TO RIDE TOGETHER	OTHER		
5/14/2015	5:38 AM	2133	48	2	BROADWAY & LAWRENCE ST.	ADA PAX PASS UP	Y	N-CASE #15-012602	Y-VIDEO	Y	Y	30	N	Y	N	Y	PASSED PAX W W/C, SECUREMENT AREA FULL. FOLLOWER TO ACCOMMODATE.	2 W/C		
5/14/2015	12:29 PM	5192	40	15	COLORADO BLVD 7 MONTVIEW BLVD.	ADA PAX PASS UP	Y	Y	N	Y	Y	10 MINS	N/A	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C		
5/14/2015	11:14 AM	5109	76	7	WADSWORTH & 56TH	DISPATCH-CREATED INCIDENT	Y	N	N	Y	Y	10 MINS	N	Y	Y	N	SECUREMENT AREA FULL WITH 2 W/C	2 W/C		
5/14/2015	3:27 PM	3814	324	3	MAIN & BOSTON	DISPATCH-CREATED INCIDENT	N	N	Y LIFT	N	N	2	N	N	Y RETRAINING	N	LIFT WOULDN'T DEPLOY, FOLLOWER ACCOM PAX	LIFT		
5/14/2015	9:05 PM	2190	76	54	ALLISON & VIRGINIA	RTT- ADA PAX PASS UP	N	N	Y-LIFT	Y	Y	10	N	N	Y	N	LIFT WILL NOT DROP, PAX ACCOM BY FOLLOW	LIFT		
5/14/2015	5:38 AM	2133	48	2	BROADWAY & LAWRENCE ST.	ADA PAX PASS UP	Y	N-CASE #15-012602	Y-VIDEO	Y	Y	12 MINS	N	Y	N	Y	FECES ON ADA PAX PANTS CLEARED TO PASS PER DISPATCH	OTHER		
5/14/2015	2:11 PM	5249	76	3	WADSWORTH BLVD & W. COLFAX AVE.	ADA PAX PASS UP	Y	Y - VIDEO	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH W/C AND OMA	W/C + OMA		
5/15/2015	1:16 PM	9367	15L	14	COLFAX & KRAMERIA ST.	ADA PAX PASS UP	Y	Y CASE #15-012689	N	N	N	0 MIINS	N	Y	N	Y	ADA PAX PASS UP, PAX BOARDED CHAMBERS BUS	2 W/C		

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5/15/2015	1:22 PM	9367	15L	14	COLFAX & ONEIDA ST.	DISPATCH-CREATED INCIDENT	Y	N-CASE # 15-013958	Y-VIDEO	N	N	0 MINS	N	N	N	Y	PASSED PAX W W/C, SECUREMENT AREA FULL. FOLLOWER TO ACCOMMODATE.	2 W/C	
5/15/2015	1:20 PM	9380	15L	13	COLFAX & BROADWAY	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
5/15/2015	1:16 PM	9380	15L	13	COLFAX & BROADWAY	ADA PAX PASS UP	N	Y- CASE #15-012588	N	N/A	N/A	N/A	N/A	N/A	N/A	Y	WAS ABLE TO ACCOMMODATE ADA PAX WITH W/C	NPI	PAX ACCOM
5/15/2015	2:04 PM	5244	76	3	S. WADSWORTH BLVD. & ALAMEDA AVE.	ADA PAX PASS UP	Y	Y	N	Y	Y	25 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH W/C AND OMA	W/C + OMA	
5/16/2015	12:25 PM	6095	105	2	HAVANA & MISSISSIPPI	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-012683	N	Y	Y	15 MINS	N	Y	Y	Y	2 ADA PAX WITH W/C ON BOARD, BUS 2069 WILL ACCOM IN 15 MIN.	2 W/C	
5/16/2015	6:09 PM	6048	28	4	DOWNING & 24TH AVE.	ADA PAX PASS UP	Y	Y-CASE #15-012879	N	Y	Y	30 MINS	N	Y	N	Y	FOLLOWER TO ACCOM	2 W/C	
5/16/2015	6:13 PM	6048	28	4	22ND & DOWNING	RTT- ADA PAX PASS UP	Y	Y-CASE #15-012879	N	Y	Y	30 MINS	Y-MLX	Y	N	Y	2 ADA ON BUS, OP PASSED ONE MLX SENT TO ACCOMMODATE	2 W/C	
5/17/2015	4:38 PM	9351	16	2	COLFAX & ZENOBIA	ADA PAX PASS UP	Y	Y CASE #15-012684	N	Y	Y	12 MINS	N	Y	Y	Y	PASSED PAX W W/C, SECUREMENT AREA FULL. FOLLOWER 9350 TO ACCOMMODATE.	2 W/C	
5/17/2015	4:43 PM	9351	16	2	W. COLFAX AVE & MEADE ST.	ADA PAX PASS UP	Y	Y CASE #15-012684	N	Y	Y	13 MINS	N	Y	Y	Y	PASSED UP ADA PAX WITH W/C TO ACCOMMODATE A STROLLER IN SECUREMENT AREA	OTHER	
5/19/2015	8:13 PM	6020	0	5	17TH & LARIMER	ADA PAX PASS UP	Y	Y- CASE #15-012894	N	N	N	5 MINS	N	Y	N	Y	ADA SECUREMENT AREA FULL, ADA PAX IN MOBILTY DEVICE WILL CATCH MALL BUS	2 W/C	
5/19/2015	12:47 PM	2069	105	5	HAVANA & 1ST	ADA PAX PASS UP	Y	Y-CASE #15-012894	Y-VIDEO	Y	N	6 MINS	N	Y	N	Y	ADA PAX PASSED, 2 ADA PAX WITH W/C, SECUREMENT AREA FULL. FOLLOWER 6081 TO ACCOM	2 W/C	
5/19/2015	12:45 PM	2069	105	5	HAVANA ST. & 1ST. AVE.	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
5/19/2015	5:25 PM	2246	31	61	FEDERAL BLVD. & W. 10TH AVE.	ADA PAX PASS UP	Y	N	Y - LIFT	N/A	N/A	1	N	N/A	N	N	LIFT WOULDN'T DEPLOY, FOLLOWER ACCOM	LIFT	
5/20/2015	9:17 AM	9336	16	5	AVONDALE DR & W. HOWARD PL	RTT- ADA PAX PASS UP	Y	N-CASE #15-015413	Y-VIDEO	Y	Y	0 MINS	N	Y	N	Y	ADA AREAS FULL, PASSED ADA PAX WITH MOBILE DEVICE, 9326 ACCOM . PAX	2 W/C	
5/21/2015	4:42 PM	2143	48	18	BROADWAY/24TH ST	RTT- ADA PAX PASS UP	Y	N-CASE #15-013211	Y-VIDEO	Y	Y	30 MINS	Y	Y	Y	Y	PASSED MALE WITH W/C DUE TO FULL BUS & 1 W/C STROLLER USING ADA AREA 2023 ACCOM @ 5:01P	W/C + OMA	
5/22/2015	3:22 PM	2106	38	14	DOWNING & BRUCE RANDOLPH	ADA PAX PASS UP	Y	N-CASE #15-015417	Y-VIDEO	Y	Y	10 MINS	N	Y	N	Y	ADA SECUREMENT AREA FULL, ADA PAX ACCOMMODATED BY FOLLOWER IN 10 MINS	2 W/C	
5/22/2015	3:12 PM	2216	40	10	COLORADO BLVD (CO-2)/E	RTT- ADA PAX PASS UP	N	N	Y- LIFT, PAX TOO HEAVY	N	N	15 MINS	N	N	N	Y	PASSED UP MALE WITH WC BECAUSE TOO HEAVYHE WAS TOO HEAVY FOR THE LIFT ITWOULD NOT RAISE WITH HIM ON IT/FOLLOWER CONTACTED BUS 5094ACCOMODATED AT 325 PM	OTHER	
5/22/2015	4:05 PM	2237	100	2	KIPLING ST. & W. COLFAX AVE.	ADA PAX PASS UP	UNK	N	Y - VIDEO	UNK	UNK	UNK	UNK	UNK	Y	Y	THERE IS NO ADA PASS UP FORM, NO VIDEO	OTHER	
5/23/2015	11:44 AM	9327	16	3	COLFAX & MARIP9OSA	ADA PAX PASS UP	Y	N-CASE #15-015421	Y-VIDEO	Y	Y	15 MINS	N	Y	N	Y	PASSED PAX WITH W/C / BOTH W/C SEC AREAS WERE FULL / OP FILLED OUT BOOK / AND OFFERED TRANSFERS / FOLLOWER WILL BE BY IN 15MIN	2 W/C	
5/23/2015	12:09 PM	2018	15	2	E COLFAX AVE (US-287S)/LINCOLN ST (N LINCOLNST)	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-013229	N	Y	Y	15 MINS	N	N	Y	Y	2 WC PAX ON BOARD/ PAX WITHSTROLLER BABY IS ADA/ BUS 2080 WILLACCOM	2 W/C	
5/24/2015	2:08 PM	6038	48	6	CURTIS ST/16TH ST (16THSTREET MALL	ADA PAX PASS UP	Y	N-CASE #15-015426	Y-VIDEO	Y	Y	20 MINS	Y-MLX	Y	N	Y	2 PAX IN WC ONBOARD/ MLX 2 WILL ACCOM 2 ADA PAX WITH W/C	2 W/C	
5/24/2015	2:36 PM	2153	48	3	60TH AVE. & DAHLIA ST.	ADA PAX PASS UP	Y	N-CASE #15-013553	Y-VIDEO	Y	Y	24 MINS	N	Y	N	Y	2 ADA PAX WITH W/C, 1 ADA PAX ALREADY ON BOARD, MUST PASS UP 1 PAX, 6053 WILL ACCOM.	2 W/C	

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DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
5/24/2015	2:08 PM	6038	48	6	CURTIS ST/16TH ST (16TH STREET MALL)	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
5/25/2015	9:04 AM	6001	48	1	BRIGHTON BLVD. & 29TH ST.	ADA PAX PASS UP	Y	Y-CASE #15-013355	N	Y	Y	30 MINS	N	Y	N	Y	2 WC PAX ONBOARD/ 2 WC PAX AT BRIGHTON 29TH/NO MLX / BUS 6030 WILL ACCOM	2 W/C	
5/25/2015	11:58 AM	5039	10	2	E 12TH AVE/BROADWAY	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	Y- MLK	Y	N	Y	OPERATOR FORCED TO PASS PAX INMOBILITY DEVICE DUE TO ADAPASSENGERS ALREADY ON BOARDWITH MOBILITY DEVICES. FOLLOWERWILL ACCOMMODATE.	2 W/C	
5/25/2015	1:46 PM	6001	48	1	STEELE ST/E 50TH AVE	ADA PAX PASS UP	Y	N-CASE #15-015428	Y-VIDEO	Y	N	30 MINS	Y-MLX	Y	N	Y	2 PAX IN WC ON BOARD/ 2 PAX IN WC AT STOP/ MLX 2 WILL ACCOM	2 W/C	
5/25/2015	7:21 PM	6001	48	1	CURTIS ST/15TH ST	ADA PAX PASS UP	Y	Y-CASE #15-013365	N	Y	Y	30 MINS	Y- MLX	Y	N	Y	ADA PAX PASSED; MLX ACCOM PAX 18MIN	2 W/C	
5/25/2015	9:05 AM	6001	48	1	BRIGHTON BLVD. & 29TH ST.	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
5/25/2015	7:34 AM	5132	31	10	S. FEDERAL BLVD & ALAMEDA AVE.	ADA PAX PASS UP	N	Y	Y	N	N	0 MINS	N	N	N	Y	RAMP FIXED, ADA PAX WAS ACCOMMODATED	NPI	PAX ACCOM
5/26/2015	8:04 AM	2160	48	2	BRIGHTON BLVD/31ST ST	ADA PAX PASS UP	Y	Y-CASE #15-013555	N	Y	Y	15 MINS	Y- MLS	Y	N	Y	SECUREMENTAREA FULL, PASS PAX WITH 3 ADA PAX WITH W/C, ACCOMMODATED BY MLK	2 W/C	
5/26/2015	12:56 PM	9321	15L	14	E COLFAX AVE (US-287S)/LINCOLN ST (N LINCOLNST)	ADA PAX PASS UP	Y	Y-CASE #15-013448	N	Y	Y	10 MINS	N	Y	N	Y	PASSED 2 ADA/GAVE THEM TRANSFERS AND PAPERWORK	2 W/C	
5/26/2015	6:45 PM	2148	15	15	E COLFAX AVE (US-287N)/KRAMERIA ST	ADA PAX PASS UP	Y	N-CASE #15-013554	Y-VIDEO	Y	Y	15 MINS	N	Y	N	Y	ADA PAX FULL ADA AREA MOBILITYDEVICE /PAX OK WITH TRANSFER TO GET FOLLOWER /2119 15/8 ACCMD 1850/OPP TO DO REPORT /DVR	2 W/C	
5/26/2015	3:14 PM	5066	10	2	9TH AVE. & CLERMONT ST.	ADA PAX PASS UP	N	Y	N	N/A	N/A	N/A	N/A	N/A	N	N	PAX MOVED TO ACCOM PAX WITH W/C	NPI	PAX ACCOM
5/26/2015	9:53 AM	9215	15L	8	ULSTER ST/E 16TH AVE	RTT- ADA PAX PASS UP	Y	N-CASE #15-015429	Y-VIDEO	Y	Y	12 MINS	N	Y	N	Y	CFX TAMARAC;PASSING WC ;NO ROOM. HAVE 1WC AND 2-OTHER THAT SAID THEY ARE ADA NO MOBILITY DEVICE; BLK MALES; 55YR;BLK RED JUMP SUIT;HATS..ADV IF ADA PAX CAN MOVE FOR WC THEN REQ THEY MOVE. ADA REFUSE TO MOVE. ST SUP SENT TO HELP.	OTHER	
5/27/2015	1:29 PM	5028	76	7	WADSWORTH BLVD(CO-121)/W 44TH AVE(COUNTY HWY-58)	RTT- ADA PAX PASS UP	N	Y	N	N/A	N/A	15 MINS	N	N	Y	N	HAVE 2-WC ON BUS;PASSING 1-WC AND THE AIDE; NO ROOM ADV POLICY. OPER SAID SHE DOES NOT HAVE A ADA PASSUP FORM. THE AIDE IS UPSET. FOLLOWER 5240 ACCO @ 145PM CC	2 W/C	
5/27/2015	7:40 AM	2015	48	3	BRIGHTON BLVD/*29TH ST	RTT- ADA PAX PASS UP	Y	Y-CASE #15-013546	N	Y	Y	28 MINS	Y- MLX	Y	N	Y	PASSENGERS IN MOBILITY DEVICES ON BUS. ONE WAITING TO BOARD. MLX 2294 TO LOCATION TO ACCOM PAX. DVR REP REQ	2 W/C	
5/27/2015	3:09 PM	5083	10	7	15TH ST/CLEVELAND PL	DISPATCH-CREATED INCIDENT	Y	Y	N	Y	Y	10 MINS	N	Y	N	N	OPERATOR IS FORCED TO PASS PAX INMOBILITY DEVICE DUE TO NOT HAVING ROOM AND ALREADY HAVING TWO PAX'S ON BOARD IN MOBILITY DEVICES. FOLLOWER IN 5183 WILLACCOMMODATE. DVR REP REQ	2 W/C	
5/27/2015	2:55 PM	2175	11	8	CENTERPOINT	RTT- ADA PAX PASS UP	Y	N	Y-LIFT	Y	Y	30	N	Y	N	Y	LIFT WONT DEPLOY	LIFT	
5/28/2015	1:11 PM	1622	MALL	26	UNION STATION	ADA PAX PASS UP	Y	N-CASE#15-013995	Y-VIDEO	N/A	N/A	2 MINS	N	Y	N	Y	SECUREMENT AREA FULL, PAX ACCOMMODATED BY FOLLWER IN 2 MINS	2 W/C	



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5/28/2015	9:41 AM	2015	20	4	17TH ST/CHAMPA ST	ADA PAX PASS UP	Y	N-CASE #15-013977	Y-VIDEO	Y	N	20 MINS	N	Y	N	Y	HAVE 1-WC ON BUS PASSING 2-WC PAX THAT WANT TO RIDE TOGETHER.; NO ROOM; ADV POLICY. FOLLOWER 5137 ACCO @ 1009AM	2 W/C	
5/28/2015	12:22 PM	6021	0	8	CURTIS ST / 17TH ST	ADA PAX PASS UP	Y	Y-CASE #15-013999	N	Y	Y	6 MINS	N	Y	N	Y	HAVE 2-WC ON BUS PASSING 1-WC NO ROOM. ADV POLICY; FOLLOWER 6047 SAID NO ADA 1230PM PPROXIMATELY.	2 W/C	
5/28/2015	3:06 PM	5074	10	6	E 9TH AVE/CLERMONT ST	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	5 MINS	N	Y	N	Y	ADA SECTION IS FULL WITH WITH PAX S IN MOBILITY DEVICES. OPERATOR FORCED TO PASS UP. FOLLOWER IN 5039 TO CCOMMODATE.	2 W/C	
5/28/2015	1:20 PM	2018	48	4	72ND AVE & OLIVE	ADA PAX PASS UP	Y	N-CASE # 15-016921	Y-VIDEO	Y	Y	20 MINS	N	Y	N	Y	2 MOTORIZED ADA PAX WITH W/C, NOT ENOUGH ROOM.	2 W/C	
5/28/2015	4:30 PM	2143	48	18	16TH ST. & CURTIS	ADA PAX PASS UP	Y	N-CASE #15-013964	Y-VIDEO	Y	Y	20 MINS	N	Y	N	Y	PASSED PAX WITH W/C / BOTH W/C SEC AREAS WERE FULL / FOLLOWER WILL ACCOM PAX / OP FILLED OUTPASS UP BOOK / OP OFFERED TRANSFERS FOLLOWER WILL ACCOM PAX	2 W/C	
5/28/2015	4:32 PM	2143	48	18	16TH ST. & CURTIS	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP
5/28/2015	3:30 PM	5192	8	31	BROADWAY & 70TH AVE.	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	N	N	OP PRESSED MESSAGE 12 IN ERROR WANTED MESSAGE 27	NPI	ERROR
5/28/2015	11:25 PM	5118	52	25	15TH ST/*WELTON ST	ADA PAX PASS UP	N	Y	N	Y	Y	N/A	Y	N	N	Y	W/C PAX MISSED 48. SENDING LX TOTAKE HIM TO BROADWAY-20TH.	OTHER	
5/29/2015	2:58 PM	2015	21	7	E EVANS AVE/S MONACOSTREET PKWY	DISPATCH-CREATED INCIDENT	Y	N-CASE #15-013995	Y-VIDEO	Y	Y	6 MINS	N	Y	N	Y	PASSENGER IS BEING PASSED UPBECAUSE THE MOBILITY DEVICE AND PASSENGER ARE TOO LARGE FOR THE LIFT. MLX 6029 TO LOCATION TO	2 W/C	
5/29/2015	2:58 PM	2015	21	7	E. EVANS & MONOCO PKWY	DISPATCH-CREATED INCIDENT	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP
5/29/2015	9:23 AM	9213	15L	15	COLFAX AVE & TAMARAC ST.	ADA PAX PASS UP	Y	N CASE #15-013974	Y-VIDEO	Y	Y	10	N	Y	N	Y	RAMP WOULD NOT LIFT	LIFT	
5/30/2015	4:10 PM	9338	16	11	COLFAX/CHASE	ADA PAX PASS UP	Y	Y-CASE #15-015151	N	N	N	15 MINS	N	Y	N	Y	SECUREMENT AREA FULL, PAX JUST LEFT WITHOUT TRANSFER	2 W/C	
5/30/2015	3:32 PM	6050	48	4	CURTIS & 18TH AVE.	ADA PAX PASS UP	Y	Y-CASE #15-014001	N	Y	Y	24 MINS	N	N	N	Y	HAVE 2-WC ON BUS PASSING 1-WC NO ROOM. ADV POLICY; FOLLOWER	2 W/C	
5/30/2015	6:59 AM	6013	48	3	BRIGHTON & 29TH AVE.	ADA PAX PASS UP	Y	Y- CASE #15-014010	N	Y	Y	30 MINS	N	Y	Y	Y	ONE W/C AND ONE PAX SITTING IN WALKER IN SECUREMENT AREA.	W/C + OMA	
5/31/2015	2:29 PM	5245	38	5	LAWRENCE & 20TH	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	HAVE 2-WC ON BUS PASSING 1-WC NO ROOM. ADV POLICY; FOLLOWER	2 W/C	
6/1/2015	10:51 AM	2200	9	11	BROADWAY/E COLFAX AVE	ADA PAX PASS UP	Y	N-CASE #15-015582	Y-VIDEO	N	N	30 MINS	N	Y	N	Y	2 PAX IN WC ONBOARD/ BUS 6012 WILL ACCOM	2 W/C	
6/1/2015	9:10 AM	9326	16	6	W. COLFAX & MARIPOSA ST	ADA PAX PASS UP	Y	Y-CASE #15-014120	N	Y	Y	1 MIN	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 ADA PAX WITH W/C ACCOMMODATED BY FOLLOWER 16L.	2 W/C	
6/1/2015	5:25 PM	6079	15	6	E COLFAX AVE/JOSEPHINE ST	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-014121	N	Y	Y	5 MINS	N	Y	N	Y	HAD TO PASS UP A PASSENGER IN A WHEELCHAIR BECAUSE THERE IS TWO CHAIRS ON BOARD ALREADY. THEFOLLOWER WILL PICK UP.	2 W/C	
6/2/2015	9:32 AM	2161	48	5	BROADWAY/22ND ST	ADA PAX PASS UP	Y	N-CASE #15-014195	Y-VIDEO	Y	Y	29 MINS	N	Y	N	Y	FULL WITH 2 ADA PAX WITH W/C WILLING TO WAIT FOR NEXT BUS.	2 W/C	
6/2/2015	4:05 PM	2087	48	2	CURTIS/BROADWAY	ADA PAX PASS UP	Y	Y-CASE #15-014348	N	Y	Y	30 MINS	Y-MLX	Y	N	Y	WILL HAVE TO PASS UP A WHEELCHAIR BECAUSE THERE IS A WHEELCHAIR AND NON COLLAPSIBLE WALKER ALREADY IN THE SECUREMENT AREA. LX BLOCK 5BUS # 6048 ON THE WAY TO PICK UP.WHEN THE LX ARRIVED THAT INDIVID	2 W/C	

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6/2/2015	7:41 AM	6056	48	3	BRIGHTON BLVD/*29TH ST	ADA PAX PASS UP	Y	Y-CASE #15-014217	N	Y	Y	8 MINS	Y-MLX	Y	N	Y	FULL SECUREMENT 2 PAX WITH W/C PASSUP ADA PAX LPX BUS 6010 TO ACCOM	2 W/C	
6/2/2015	9:55 AM	9303	15L	8	COLFAX/TAMARAC ST	ADA PAX PASS UP	Y	Y-CASE #15-014666	N	Y	Y	15 MINS	N	Y	N	Y	OPERATOR HAS 2 WHEEL CHAIR PASSENGERS ON BOARD, THIRD WAITING TO BOARD, OP FILLED OUT PASS UP FORM AND GAVE IT TO PASSENGER WHO WILL WAIT FOR THE FOLLOWER BUS 9306	2 W/C	
6/2/2015	2:40 PM	5165	1	17	SANTA FE DR/W 14TH AVE	ADA PAX PASS UP	Y	Y	N	Y	Y	15 MINS	N	Y	N	Y	ADA PAX IN MOBILITY DEVICE PASSED DUE TO ADA SECTION BEING FULL WITH PAX'S IN MOBILITY DEVICES. FOLLOWERIN 5186 TO ACCOM. CANNOT CONTACT BUS. FTLX 2232 TO ACCOMMODATE. DVR	2 W/C	
6/2/2015	4:39 PM	6053	48	18	BROADWAY/*CURTIS ST	RTT- ADA PAX PASS UP	Y	Y-CASE #15-014673	N	Y	Y	5 MINS	N	Y	Y	Y	HAVE 2-WC ON BUS PASSING 1-WC;NO ROOM ADV POLICY. FOLLOWER 2100 ACCO @ 506PM WC SAID PREVIOUS RTE 48 PASSED HIM UP DUE TO NO ROOM.	2 W/C	
6/2/2015	7:45 PM	5232	15	34	E COLFAX AVE (US-40W)/MILWAUKEE ST	RTT- ADA PAX PASS UP	Y	N	Y - VIDEO	Y	Y	8 MINS	N	Y	N	N	FULL ADA AREA BUS/ADA PAX INMOBILITY DEVICE /FOLLOWER 7 MINS6059 TO ACCMD /OPP TO DO REPORTPAX GIVEN PASSUP FORM	2 W/C	
6/2/2015	1:15 PM	2123	21	3	N. EVANS & SHERIDAN	ADA PAX PASS UP	Y	N-CASE #15-015585	Y-VIDEO & LIFT	Y	N	26	N	Y	N	Y	FRONT BARRIER DOWN, UNABLE TO USE LIFT	LIFT	
6/3/2015	11:20 AM	2153	0	15	BROADWAY/E COLFAX AVE	RTT- ADA PAX PASS UP	Y	N-CASE #15-014197	Y-VIDEO	Y	N	8 MINS	N	Y	Y	Y	OPERATOR STATED HE HAS AN ADA PAX IN A WALKER AND THE OTHER PAX HAS A MOBILITY DEVICE/ MALE PAX IN A STATED HE WOULD WAIT FOR THE FOLLOWER.	2 OMA	
6/3/2015	12:09 PM	2018	15	2	COLFAX & LINCOLN	ADA PAX PASS UP	Y	N-CASE #15-015594	Y-VIDEO	Y	Y	10 MINS	N	Y	N	Y	2 PAX IN WC ONBOARD/ FOLLOWER WILL ACCOM	2 W/C	
6/3/2015	12:20 PM	5137	0	9	S BROADWAY/W YALE	ADA PAX PASS UP	Y	Y-CASE #15-014762	N	Y	Y	5 MINS	N	Y	N	Y	OPERATOR STATED HE HAS 2 ADA PAX ON BOARD, FORM REPORT, PAX IS GOING TO ENGLEWOOD STATION, 6042 TO ACCOMM	2 W/C	
6/3/2015	4:11 PM	6014	48	2	BROADWAY & LAWRENCE	ADA PAX PASS UP	Y	Y-CASE #15-014753	N	Y	Y	20 MINS	Y	Y	N	Y	HAVE 2- WC ON BUS PASSING 1WC. NO ROOM;ADV POLICY; FOLLOWER 2133 ACCO @ 437PM	2 W/C	
6/3/2015	12:20 PM	5137	0	9	S BROADWAY/W YALE	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
6/4/2015	2:47 PM	6026	0	13	BROADWAY/W 4TH AVE	#10 FULL BUS (PAX PASSED)	Y	Y-CASE #15-015595	N	N	N	1 MIN	N	Y	Y	Y	ADA AREA FILLED WITH 2 WHEEL CHAIR PASSENGER. COULDN'T LOAD 3RD. WHEELCHAIR PASSENGER. OPERATORASSUMED THE ROUTE 0 BUS 6004 FOLLOWER, SECONDS BACK WOULD PICKUP ANDDIDN'T FOLLOW PROCEDURES.OPERATOR INSTRUCTE	2 W/C	
6/4/2015	12:18 PM	9328	16	3	W COLFAX & LAMAR ST	ADA PAX PASS UP	Y	N-CASE #15-014890	Y-VIDEO	Y	Y	10 MINS	N	Y	N	Y	OPERATOR STATED HE IS PASSING UP AN ADA PAX IN A WC/ HE HAS 2 PAX IN WHEELCHAIRS ON THE BUS ALREADY, FOLLOWER IN 15 MIN. FORM/ TRANSFER/DVR	2 W/C	
6/4/2015	4:36 PM	2133	48	18	BROADWAY/24TH ST	ADA PAX PASS UP	Y	Y-CASE #15-013194	N	Y	Y	20 MINS	Y- MLX	Y	N	Y	PAX PASSED IN MOBILITY DEVICE DUE TO 2 OTHER PAX'S IN MOBILITY DEVICES ON THE BUS. MLX2159 TOACCOMMODATE PAX. DVR REP REQ	2 W/C	
6/5/2015	12:36 PM	9323	15L	9	E COLFAX & COLORADO BLVD.	RTT- ADA PAX PASS UP	Y	Y-CASE #15-015048	N	Y	Y	7 MINS	N	Y	N	Y	HAVE 2-WC ON BUS;PASSING 1WC; NO ROOM;ADV POLICY; FOLLOWER 9378 ACCO ADA @ 1246P	2 W/C	

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6/5/2015	12:39 PM	6036	12	7	DOWNING ST. & 20TH AVE.	ADA PAX PASS UP	Y	Y-CASE #15-015449	N	N	N	30 MINS	N	N	N	Y	2 ADA PAX IN SECUREMENT AREA, WAITING PAX IN W/C IS ASLEEP AND WAS WAITING FOR DIFFERENT BUS	NPI	ERROR
6/6/2015	4:11 PM	5098	3	6	W VIRGINIA AVE/S VANCE	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	20 MINS	N	N	Y	Y	AN INDIVIDUAL WITH A WALKER WILL BE WAITING FOR THE FOLLOWER BECAUSE HE CANT FOLD THE WALKER AND THERE IS TWO CH	2 W/C	
6/6/2015	6:54 AM	6013	48	3	BRIGHTON BLVD/*29TH ST	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
6/6/2015	6:54 AM	6013	48	3	BRIGHTON BLVD/*29TH ST	ADA PAX PASS UP	Y	N- CASE #15-015464	Y-VIDEO	Y	Y	30 MINS	Y	Y	N	Y	1 WC PAX AND 1 PAX WITH WALKER ON BOARD/ 2 PAX IN WC UNABLE TOACCOM/ MLX 7 BUS 6007 WILL ACCOM	W/C + OMA	
6/6/2015	7:01 AM	6013	48	3	BROADWAY & LAWRENCE	RTT- ADA PAX PASS UP	Y	N-CASE #15-015465	Y-VIDEO	Y	Y	30 MINS	Y-MLX	Y	N	Y	PASS UP PAX IN WALKER UNABLE TO ACCOM/ MLX 7 BUS 6007 WILL ACCOM	W/C + OMA	
6/6/2015	12:37 PM	9345	16	11	COLF/TELLER	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-015472	N	Y	Y	15 MINS	N	Y	N	Y	ADA PAX PASSED; FOLLOWER 15 MIN; DVR	W/C + OMA	
6/7/2015	2:06 PM	6009	48	6	CURTIS ST & 16TH ST	ADA PAX PASS UP	Y	N- CASE #15-014763	Y-VIDEO	Y	Y	30 MINS	N	N	N	Y	ADA PAX PASSED; PAX LEFT AND DID NOT TAKE PASS-UP FORM; DVR	2 W/C	
6/7/2015	3:29 PM	2075	105	1	S HAVANA ST & GARDEN DR	RTT- ADA PAX PASS UP	Y	N-CASE #15-014917	Y-VIDEO	Y	Y	20	Y-MLX	Y	Y	Y	A PASSENGER'S WHEELCHAIR IS TOO HEAVY FOR THE LIFT. LX BLOCK 83 IN BUS # 6104 WILL PICK HER UP.	LIFT	
6/7/2015	10:43 AM	2064	105	7	HAVANA & IDAHO	ADA PAX PASS UP	Y	N-CASE #15-015668	Y-VIDEO	Y	Y	30	Y-MLX	Y	N	Y	A PASSENGER'S WHEELCHAIR IS TOO HEAVY FOR THE LIFT. LX BLOCK 83 IN BUS # 6104 WILL PICK HER UP.	LIFT	
6/8/2015	8:04 AM	6043	20	2	E. 17TH AVE. & BROADWAY	ADA PAX PASS UP	Y	Y-CASE #15-015681	N	N	N	15 MINS	N	Y	N	Y	BUS FULL, PASSED ADA PAX WITH W/C, BUS 2175 WILL ACCOMMODATE	2 W/C	
6/8/2015	1:45 PM	2235	31	7	FEDERAL BLVD & W 34TH AVE	ADA PAX PASS UP	N	N	N	N	N	30 MINS	N	N	Y	N/A	NO ADA PASSUP BOOK IN BUS/WRITE	2 W/C	
6/8/2015	10:35 AM	6010	0	1	COLFAX & BROADWAY	ADA PAX PASS UP	Y	Y-CASE #15-015692	N	Y	N	3 MINS	N	Y	N	Y	HAVE 2-WC ON BUS;PASSING 2-WC;NO ROOM;ADV POLICY. FOLLOWER 2017 ACCO @ 1043AM.	2 W/C	
6/8/2015	11:04 AM	5146	10	5	E 12TH AVE/GRANT ST	DISPATCH-CREATED INCIDENT	Y	Y	N	Y	Y	15 MINS	N	N	N	N/A	2 PAX IN WC ON BOARD / BUS 5070 WILL ACCOM PAX AT STO 15 MIN	2 W/C	
6/8/2015	3:30 PM	2100	48	3	16TH & CURTIS	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-014920	N	Y	Y	30 MINS	Y-MLX	Y	N	Y	3 PAX IN WC AT THE STOP/ MLX 78 BUS 6013 WILL ACCOM	2 W/C	
6/8/2015	10:59 AM	2252	66	4	ALAMO & RIO GRAND	RTT- ADA PAX PASS UP	N	Y	Y-LIFT	N	N	30	N	N	Y	N	LIFT WOULD NOT DEPLOY - PAX WITH WALKER WAS ABLE TO BOARD, PAX W POWER WC WAS ACCOM BY FOLLOWER	LIFT	
6/8/2015	9:25 AM	6148	51	6	SHERIDAN BLVD/W 12TH AVE	ADA PAX PASS UP	N	N	Y - VIDEO	N/A	N/A	N/A	N/A	N/A	N/A	Y	PRESSED MESSAGE 12 BY MISTAKE	NPI	ERROR
6/9/2015	9:28 AM	5193	10	9	E 12TH AVE/ELIZABETH ST	ADA PAX PASS UP	N	N	N	N	N	N/A	N	N	Y	Y	BUS/OP DID NOT SEE ANY PASSENGERS AT THAT STOP	2 OMA	
6/9/2015	9:22 AM	2285	15	21	COLFAX & EMERSON	ADA PAX PASS UP	Y	N-CASE #15-015670	Y-VIDEO	Y	Y	0 MINS	N	N	N	Y	ADA PAX PASS UP, 2 PAX WITH W/C ON BOARD, 3RD PAX WITH W/C LEFT AREA BEFORE NEXT BUS.	2 W/C	
6/9/2015	4:06 PM	6053	48	2	BROADWAY/24TH ST	ADA PAX PASS UP	Y	Y-CASE #15-015788	n	Y	Y	10MINS	Y-MLX	Y	N	Y	SECUREMENT AREA FULL WITH 2 ADA PAX WITH W/C ACCOMMODATED BY FOLLOWER	2 W/C	
6/9/2015	12:10 PM	9148	16	8	W HOWARD PL/W AVONDALE DR	ADA PAX PASS UP	Y	N-CASE #15-016958	Y- VIDEO	Y	N	12 MINS	N	Y	Y	Y	DRIVER COULD HAVE ACCOMODATED ADA PAX, 1 ADA PAX WITH W/C WOULD NOT MOVE OUT OF ISLE	2 W/C	
6/9/2015	12:58 PM	6074	15	3	COLFAX AVE & DOWNING ST.	ADA PAX PASS UP	Y	Y-CASE #15-015796	N	Y	Y	10 MINS	N	Y	N	N	2 ADA PAX PASSED, BUS IS STANDING ROOM ONLY, SECUREMENT AREA FULL.	2 W/C	
6/10/2015	12:01 PM	6161	76	11	20TH AVE. & WADSWORTH BLVD	ADA PAX PASS UP	Y	N	Y- VIDEO	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 ADA PAX WITH W/C ACCOMMODATED BY FOLLOWER	2 W/C	

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DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON	
6/10/2015	3:47 PM	9357	16	3	W 14TH AVE/IRVING ST	RTT- ADA PAX PASS UP	Y	Y-CASE #15-015803	N	Y	Y	9 MINS	N	Y	N	Y	PASSED UP FEMALE WITH WC DUE TO HAVING 2 PASSENGERS WITH WC ON BOARD/ FOLLOWER CONTACTED 9328ACCOMMODATED	2 W/C		
6/10/2015	2:16 PM	2159	48	18	31ST/ BRIGHTON	ADA PAX PASS UP	N/A	Y-CASE #15-015423	N	N/A	N/A	N/A	N/A	N/A	N	N	DISREGARD ADA PAX PASS, ABLE TO ACCOMMODATE	NPI	ERROR	
6/11/2015	1:25 PM	1624	MALL	39	16TH & LAWRENCE	ADA PAX PASS UP	Y	N-CASE #15-016960	Y-VIDEO	N	N	2	N	Y	N	Y	RELEASE HANDLE WON'T WORK FOR RAMP	LIFT		
6/11/2015	10:25 AM	5147	30	22	S FEDERAL BLVD & W LOUISIANA AVE	ADA PAX PASS UP	N/A	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	OPERAOR PRESSED MESSAGE 12 BY MISTAKE	NPI	ERROR	
6/12/2015	4:35 PM	6005	0	2	BAYAUD AVE & S. BROADWAY	RTT- ADA PAX PASS UP	Y	N-CASE #15-015767	Y-VIDEO	N	N	3 MINS	N	Y	Y	Y	ADA PAX PASSED; FOLLOWER 3 MINS. DRIVER DID NOT FOLLOW POLICY.	2 W/C		
6/12/2015	9:20 PM	9346	16	1	W. HOWARD PL. & FEDERAL BLVD.	ADA PAX PASS UP	Y	Y-CASE #15-015895	N	N	N	10 MINS	N	Y	N	Y	ADA SECURMENT AREA FULL W MOBILITY DEVICES /PAX LEFT FOR ANOTHER GATE TO GET DIFFERENT RT /DID NOT STAY TO GET PASSUP FORM	2 W/C		
6/12/2015	9:21 PM	9346	16	1	W. HOWARD PL. & FEDERAL BLVD.	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
6/13/2015	1:52 PM	2278	21	1	S. DELAWARE ST & W. EVANS	DISPATCH-CREATED INCIDENT	N/A	N	Y	Y	N	15	N	N	N	Y	UNABLE TO STOW/ CALLED TD/ PAX ACCOM BY FOLLOWER	LIFT		
6/13/2015	8:22 AM	2106	0	10	UNDERGROUND BUSINESS LOOP/CHESTNUT PL	#9 WC LIFT STUCK OUT	Y	N-CASE #15-016964	Y-LIFT/VIDEO	Y	Y	15	N	Y	N	Y	LIFT WORKS BUT WC TOO HEAVY FOR LIFT/WILL NOT GO UP/GAVE PAX PASS UP FORM FOR NEXT BUS/	LIFT		
6/13/2015	9:10 AM	2250	21	3	W. JEWELL AVE. & ALLISON ST	#9 WC LIFT STUCK OUT	N/A	N	Y-LIFT	N/A	N/A	N/A	N/A	N/A	N/A	N	THERE WAS NO ADA PASS UP, PAX WAS ON BUS WHE IT WOULDN'T STOW	NPI	PAX ACCOM	
6/15/2015	2:37 PM	5259	31	7	FEDERAL/ALAMEDA	DISPATCH-CREATED INCIDENT	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	UNABLE TO LOAD PASSENGER WITH AWHEELCHAIR, BOTH ADA AREA'S WERE OCCUPIED, HOWEVER THE FOLLOWINGBUS ARRIVED AND PASSENGER WAS ABLE TO BOARD THAT BUS ITHOUTDELAY.	2 W/C		
6/15/2015	4:54 PM	6002	52	26	BANNOCK ST & W. 5TH AVE.	ADA PAX PASS UP	Y	Y- CASE #15-016205	N	N	N	0 MINS	N	Y	N	Y	OP PUSHES #12, TELLS MS. RITTENHOUSE SHE CANT BOARD, CALLES DISPATCH AND ACCOMMODATES MS. RITTENHOUSE	NPI	PAX ACCOM	
6/16/2015	11:20 AM	9380	15L	16	E. COLFAX & XENIA ST.	ADA PAX PASS UP	Y	N-CASE #15-016967	Y-VIDEO	Y	Y	15 MINS	N	Y	N	Y	OPERATOR STATED HE IS PASSING AN ADA PAX IN A WC, HE HAS 2 PAX IN WCON THE BUS ALREADY, FOLLOWER BLOCK 14 IN 10 MINUTES.	2 W/C		
6/16/2015	9:50 AM	2018	SHOP	30	S. FEDERAL BLVD. & DAKOTA AVE.	ADA PAX PASS UP	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N	Y	HAVE 2-WC ON BUS; OPER THOUGHT SHE WAS GOING TO PASS ANOTHER PAX AT SILVERCREST;BUT THE ADA WAS NOT THERE TODAY; CANCEL CALL. ADV.	NPI	ERROR	
6/16/2015	5:59 PM		0	15	BROADWAY/W 4TH AVE	ADA PAX PASS UP	Y	Y-CASE #15-016270	N	N/A	N/A	N/A	N/A	N/A	N	Y	OPR DID NOT CHECK ON AVAILABILITY BEFORE TELLING PAX NO ROON, CANCEL PASS UP, PAX ACCOM..	NPI	ERROR	
6/17/2015	2:05 PM	5151	88	6	E 56TH AVE/*QUEBEC	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL HAD TO PASSUP ADA PAX:ADA PAX DECIDED TO TAKE BUS INOPPOSITE DIRECTION:	2 W/C		
6/17/2015	12:40 PM	5026	15	1	E. COLFAX & COLORADO BLVD.	ADA PAX PASS UP	Y	N-CASE #15-016971	Y-VIDEO	Y	Y	3 MINS	N	Y	N	Y	2 ADA PAX WITH MOBILITY DEVICES IN SECUREMENT AREA. FOLLOWER WILL ACCOMMODATE IN 3 MINS.	2 W/C		
6/17/2015	12:52 PM	5026	15	1	E. COLFAX & LEYDEN	ADA PAX PASS UP	Y	Y-CASE #15-016187	N	Y	Y	3 MINS	N	Y	N	Y	WRITE UPHAD TO PASSUP ADA SECUREMENT AREA IS FULL:15L WAS BEHIND BUS WHOACC THE ADA PAX:WRITE UP	2 W/C		
6/17/2015	2:23 PM	5169	40	7	COLORADO & 17TH	ADA PAX PASS UP	N/A	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	PRESSED MESSAGE 12 BY MISTAKE	NPI	ERROR	

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6/18/2015	11:12 AM	5188	52	11	LIPAN ST/W 39TH AVE	ADA PAX PASS UP	Y	Y	N	N/A	N/A	30 MINS	N	Y	N	Y	HAVE 2-WC ON BUS PASSING 1-WC. NOROOM;ADV POLICY;ADA GOT ON RTE 61115AM;OK	2 W/C		
6/18/2015	6:49 PM	9303	15L	11	E. COLFAX & HAVANA ST.	ADA PAX PASS UP	Y	Y-CASE #15-016297	N	Y	Y	5 MINS	N	Y	N	Y	ADA MOBILITY AREA FULL OPP TO GIVE PAX PASSUP FORM BUS 9308 15L/6 8MINS CALLED BUS TO ACCMD	2 W/C		
6/18/2015	10:55 AM	2031	105	24	1ST. AVE & HAVANA	ADA PAX PASS UP	Y	N	Y-VIDEO	Y	Y	15 MINS	Y-MLX	Y	N	Y	HAVE A WALKER AND WC IN ADA AREA. CANCEL NOW HAVE ENOUGH ROOM FORANOTHER ADA PAX. OK.	2 W/C		
6/18/2015	11:49 AM	2036	48	3	72ND. AVE & KEARNEY	ADA PAX PASS UP	Y	N-CASE #15-017016	Y-LIFT/VIDEO	Y	Y	8	N	Y	N	Y	ADA PAX WITH W/C PASSD LIFT NOT WORKING RIGHT	LIFT		
6/18/2015	2:27 PM	9351	16	3	W. COLFAX & RALEIGH	ADA PAX PASS UP	Y	Y-CASE #15-016294	N	N	N	0 MINS	N	Y	N	Y	NO PASSUP WAS ABLE TO ACCOMMODATE THE PAX	NPI	PAX ACCOM	
6/18/2015	5:12 PM	9367	15L	7	E. COLFAX & IVANHOE	DISPATCH-CREATED INCIDENT	REQ 6-22 2ND REQ 7-2	Y-CASE #15-016302	N	N	N	7 MINS	N	N	Y	Y	AT COLO ADA PAX W WALKER NO ONE WOULD MOVE TO ACCMD PAX SAW FOLLOWER GOT LEFT AREA OPP TO DO REPORT /DVR	OTHER		
6/19/2015	11:22 AM	6031	0	2	S. BROADWAY & ALAMEDA AVE	ADA PAX PASS UP	Y	N	Y-VIDEO	Y	Y	10 MINS	N	Y	N	Y	RELEASE HANDLE WON'T WORK FOR RAMP	2 W/C		
6/19/2015	3:37 PM	5026	15	1	E. COLFAX & DOWNING	ADA PAX PASS UP	Y	Y-CASE #15-016316	N	Y	Y	6 MINS	N	Y	N	Y	ADA PAX PASSED; FOLLOWER 10 MIN;	2 W/C		
6/19/2015	4:16 PM	2018	48	2	17TH ST. & CURTIS ST.	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-016180	N	Y	Y	30 MINS	Y-MLX	Y	N	Y	2 PAX ONBOARD IN WC/ BUS 2272 WILL ACCOM	2 W/C		
6/19/2015	3:40 PM	5026	15	1	E. COLFAX & FRANKLIN ST.	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
6/20/2015	9:19 PM	9302	15L	6	E. COLFAX & COLORADO BLVD.	DISPATCH-CREATED INCIDENT	N	N-CASE #15-016429	Y-VIDEO	N	N	10 MINS	N	N	Y	Y	OP HAD FULL BUS / PASSED PAX IN W/CAT STOP / OP DID NOT PULL INTO STOP /OP DID NOT FILL OUT PASS UP BOOK /OP TO DO RPT	2 W/C		
6/20/2015	10:11 AM	6004	48	3	BROADWAY & ARAPAHOE	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-016422	N	Y	Y	30 MINS	Y-MLX	Y	N	Y	ADA AREA FULL.. PASSENGER GIVENFORM AND TRANSFER. OFFERED TOSEND LOOP BUT PASSENGER DENIED.	2 W/C		
6/20/2015	8:26 AM	6042	48	5	29TH ST. & BRIGHTON BLVD.	ADA PAX PASS UP	Y	Y-CASE #15-016419	N	Y	Y	30 MINS	Y-MLX	Y	N	Y	ADA AREA FULL. PLATTE LOOP TOACCOMMODATE.	2 W/C		
6/21/2015	9:31 AM	5025	15	8	COLFAX & PARK	RTT- ADA PAX PASS UP	Y	N-CASE #15-017779	Y-VIDEO	Y	Y	15 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 ADA PAX WITH W/C, FOLLOWER TO ACCOM	2 W/C		
6/22/2015	1:37 PM	6088	15	8	E. COLFAX & COLORADO BLVD.	DISPATCH-CREATED INCIDENT	Y	N-CASE #15-017780	Y-VIDEO	Y	Y	8 MINS	N	Y	N	Y	PASSED UP MALE WITH WHEELCHAIR DUE TO HAVING 2 PAX IN WHEELCHAIRS ONBOARD/ WB COLFX COLO/ FOLLOWERBUS 9378 CONTACTED AND ACCOM 1:45PM	2 W/C		
6/22/2015	2:44 PM	6040	12	1	COROLLA/COLFAX.	DISPATCH-CREATED INCIDENT	Y	N-CASE #15-017782	Y-VIDEO	Y	Y	30 MINS	NY	Y	N	Y	TWO PASENGERS IN WHEELCHAIRS INADA AREA. CAN NOT BOARD THIRD.INFO, FORM AND TRANSFER GIVEN.	2 W/C		
6/22/2015	6:33 PM	9308	15L	9	E. COLFAX & LIMA ST.	ADA PAX PASS UP	Y	Y-CASE #15-016430	N	Y	Y	10 MINS	N	Y	N	Y	OPER HAD TIED DOWNS FULL/2 PAX WITH WC/HAD TO PASS ONE PAX WITH WC AT MOLINE/OPER FILLED OUT FORM AND GAVE PAX A COPY/NTFYFOLLOWER	2 W/C		
6/22/2015	12:01 PM	5164	40	15	E. COLFAX & COLORADO BLVD.	ADA PAX PASS UP	Y	Y	Y-LIFT	Y	Y	15	N	Y	N	Y	LIFT WONT STOW	LIFT		
6/23/2015	8:45 AM	2272	15	2	E. COLFAX & COLORADO BLVD.	RTT- ADA PAX PASS UP	Y	N-CASE #15-017786	Y-VIDEO	Y	Y	0 MINS	N	Y	N	Y	PAX IN WC TOLD THE OPERATOR THATHE WILL TAKE THE RT 15L/ FORM DVR/ADA AREA FULL	2 W/C		
6/23/2015	11:41 AM	9319	15L	6	OGDEN ST/E 14TH AVE	ADA PAX PASS UP	Y	Y-CASE #15-016510	Y-VIDEO	Y	Y	10 MINS	N	Y	N	Y	PASSED PERSON WITH W/C / BOTH SECAREAS WERE FULL / OP FILLED OUTPASS UP BOOK / FOLLOWER WILLACCOM PAX	2 W/C		

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6/23/2015	5:28 PM	5155	52	1	BANNOCK & 7TH AVE	DISPATCH-CREATED INCIDENT	N	Y	N	Y	N	30 MINS	Y	N	Y	Y	ADA AREA FULL WALKER MOBILITYDEVICE/MLX 7 ACCMD PAX /2153	W/C + OMA	
6/24/2015	4:29 PM	1617	MALL	33	16TH ST & CALIFORNIA	RTT- ADA PAX PASS UP	Y	N-CASE #15-017798	Y-VIDEO	N	N	1 MIN	N	N	N	Y	PASSED UP MALE WITH WC DUE TOHAVING 2 WC ON BOARD AND A FULLBUS/ FORM WAS ISSUED	2 W/C	
6/24/2015	7:16 PM	6044	12	1	16TH ST & CURTIS	RTT- ADA PAX PASS UP	Y	N-CASE #15-017801	Y-VIDEO	N	N	30 MINS	Y-MLX	Y	N	Y	ADA PASSUP /FULL AREA MLX 6 TO ACCMD	2 W/C	
6/24/2015	9:48 AM	6054	38	4	38th AVE. & LOWELL	DISPATCH-CREATED INCIDENT	N	Y- CASE #15-017790	N	Y	Y	10 MINS	N	Y	Y	Y	OPERATOR STATED HE HAS 2 PAX IN WCON THE BUS ALREADY/ IS PASSING ANOTHER ADA PAX. FOLLOWER TO ACCOM	2 W/C	
6/24/2015	1:09 PM	2133	0	9	LINCOLN & 4TH AVE	ADA PAX PASS UP	Y	N-CASE #15-016598	Y-VIDEO	Y	Y	5 MINS	N	Y	N	Y	AREA FULL. PASS NOT NEEDED. DID NOTGIVE PASSUP FORM. WILL DO REPORT	2 W/C	
6/24/2015	9:51 AM	6054	38	4	38th AVE. & LOWELL	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
6/24/2015	2:48 PM	2278	51	3	35TH AVE & SHERIDAN BLVD.	ADA PAX PASS UP	Y	Y	N	Y	Y	30	N	Y	N	Y	LIFT REPORTED TO DANIEL AND TD TOMEET ONRT TRD/OPP GAVE PAXTRANSFER PASS UP FORM/ CALLED TDAND FOLLOWER TO ACCMD PAX 22MINS	LIFT	
6/24/2015	12:11 PM	2020	0	8	UNION STATION STAGING AREA 1	ADA PAX PASS UP	Y	N-CASE #15-016587	Y-LIFT	Y	N	10	N	Y	N	Y	ADA PAX WITH W/C PASSD LIFT NOT WORKING RIGHT	LIFT	
6/24/2015	10:26 AM	5057	1	8	KNOX CT. & 3RD. AVE.	ADA PAX PASS UP	N	Y	N	N/A	N/A	N/A	N/A	N/A	N/A	Y	PRESSED MESSAGE 12 BY MISTAKE	NPI	ERROR
6/24/2015	12:06 PM	5057	1	8	SANTA FE DR/W 14TH AVE	ADA PAX PASS UP	N	Y	N	N/A	N/A	N/A	N/A	N/A	N/A	Y	PRESSED MESSAGE 12 BY MISTAKE	NPI	ERROR
6/24/2015	12:35 PM	3954	JUMP	8	ARAPAHOE & 30TH. AVE	ADA PAX PASS UP	N/A	Y	N	N/A	N/A	N/A	N/A	N/A	N	Y	PAX MOVED ALLOWING PAX WITH WALKER TO SIT IN THE SECUREMENT AREA	NPI	PAX ACCOM
6/25/2015	9:30 AM	5070	38	2	STOUT ST. & 18TH AVE.	ADA PAX PASS UP	Y	Y	Y-VIDEO	Y	N	20 MINS	N	N	N	y	2 ADA PAX ON BUS CANT MOVE.FOLLOWER 22/38 TO ACCOMMODATE	2 W/C	
6/26/2015	6:12 AM	2100	48	4	31ST. & BRIGHTON	DISPATCH-CREATED INCIDENT	N	N	Y-VIDEO	N	N	0 MINS	N	N	N	Y	SECUREMENT AREA FULL BEFORE 31STBRIGHTON/SENT MLX18 TO BACK U-PAX WAS ACCOM BEFORE MLX WAS SENT	NPI	PAX ACCOM
6/26/2015	4:16 PM	6047	20	4	17TH AVE & CLARKSON ST.	ADA PAX PASS UP	N	Y-	N	N	N	0 MINS	N	N	N	y	ADA PAX IN SECUREMENT AREA ABLE TO MOVE AND TO ACCOM PAX WITH W/C	NPI	PAX ACCOM
6/27/2015	2:58 PM	2278	31	13	FEDERAL & MISSISSIPPI	DISPATCH-CREATED INCIDENT	Y	Y	Y	Y	Y	5	N	Y	Y	Y	ADA PAX PASSED; FOLLOWER 7 MIN; LIFT WOULD NOT DEPLOY	LIFT	
6/27/2015	12:25 PM	2162	6	2	LIPAN ST/W 38TH AVE	ADA PAX PASS UP	Y	Y-CASE #15-016934	N	N	N	0 MINS	N	Y	N	Y	TWO PAX IN CHAIRS ON BUS HAD:ONE GOT OFF THE BUS TO ACCOM ADA PAX	NPI	PAX ACCOM
6/28/2015	1:42 PM	6101	43	11	MARTIN LUTHER KING BLVD	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-017050	N	Y	Y	1 MIN	N	Y	N	Y	2 PAX IN WC WAITING AT STOP/ 1 PAX INWC ON BOARD/ BUS 6114 WILL ACCOM	2 W/C	
6/28/2015	3:56 PM	5174	40	1	COLFAX & COLORADO BLVD.	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	25 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C; ADA PAX PASSED; FOLLOWER 25 MIN;	2 W/C	
6/28/2015	8:56 PM	9326	15L	6	COLFAX & LINCOLN	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-017891	N	Y	Y	20 MINS	N	Y	N	Y	1 ADA PAX PASSED; 2 PAX WITH W/C IN SECUREMENT AREA., FOLLOWER 20 MIN;	2 W/C	
6/29/2015	9:13 AM	5186	1	8	SANTA FE DR/W 14TH AVE	DISPATCH-CREATED INCIDENT	Y	Y	N	Y	Y	30 MINS	Y	Y	Y	Y	PASSED PAX WITH W/C BOTH SEC AREAS ARE FULL / OP FILLED OUT BOOK/ FOLLOWER WILL BE BY IN 11 MIN	2 W/C	

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6/29/2015	12:20 PM	5141	52	11	16 ST. & LAWRENCE ST.	ADA PAX PASS UP	N	Y	N	Y	Y	30 MINS	N	N	N	Y	SECUREMENT AREA FULL,PASS UP/ISSUED FREE TRANSFER/NEXTBUS NOTIFIED/PAX NOTIFIED OF NEXTTIME/REPORT DVR	2 W/C	
6/29/2015	5:00 PM	5170	40	14	S. COLORADO BLVD. & E. VIRGINIA	ADA PAX PASS UP	Y	Y	N	Y	Y	1 MIN	N	N	N	Y	OP HAD FULL BUS PASSED PAX WITH W/C / OP DID NOT USE THE #12 KEY FOR ADA PASSUP / OP FILLED OUT PASS UPBOOK / FT / ST SUP WILL MEET OP IN RTE	2 W/C	
6/29/2015	5:23 PM	6161	52	1	Bannock St & Speer Blvd	CSR #315249	N/A	N	Y-VIDEO	N/A	N/A	N/A	N/A	N/A	Y	N/A	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
6/29/2015	8:19 PM	6045	12	2	106TH & MELODY TRANSFER CENTER GATE C	ADA PAX PASS UP	N	Y-CASE #15-017902	Y-LIFT	N	N	0 MINS	N	N	N	Y	LIFT MALFUNCTIONS, OPERATES LIFT MANUALLY, ACCOM ADA PAX	NPI	PAX ACCOM
6/29/2015	12:04 PM	5246	52	5	BANNOCK ST/*W 7TH AVE	ADA PAX PASS UP	N/A	Y	N	N/A	N/A	N/A	N/A	N/A	N/A	Y	OPERATOR WAS GOING TO PASS A PERSON WITH A WHEELCHAIR,HOWEVER A PASSENGER IN THE TIE DOWN AREA GOT OFF THE BUS SO NOONE WAS PASSED. ALL PASSENGERS HAVE BEEN ACCOMMODATED.	NPI	PAX ACCOM
6/30/2015	3:48 PM	6052	12	2	120TH AVE. & WASHINGTON ST	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-017915	N	Y	Y	28 MINS	N	Y	Y	Y	ADA PAX WITH W/C HAS AID WITH BICYLCE, CAN NOT ACCOMMODATE BICYCLE, PAX GIVEN FORM	OTHER	
7/1/2015	4:31 PM	6026	48	18	16TH ST & CURTIS ST.	RTT- ADA PAX PASS UP	Y	Y-CASE #15-018122	N	Y	Y	24 MINS	N	Y	N	Y	ADA PAX PASSED, SECUREMENT AREA FULL WITH PAX WITH W/C. FOLLOWER 2015 WILL ACCOM	2 W/C	
7/1/2015	6:39 PM	9202	83L	2	PARKER/ILIFF	DISPATCH-CREATED INCIDENT	N	N-CASE #15-018135	Y-LIFT/AUDIO	N	N	30	N	N	N	N	PER OPERATOR, LIFT DOES NOT WORKAND AS I WAS EXPLAINING TO ADA, HISDOG TOOK A SNAP AT ME.SEEPREVIOUS CALL ABOUT LIFT. SO THIS ISLOGGED AT PASSUP.	LIFT	
7/2/2015	1:13 PM	2154	38	4	W. PARK AVE. & DELGANY ST.	ADA PAX PASS UP	N	N-CASE #15-018144	Y-VIDEO	N	N	N/A	N	N	N	Y	SECUREMENT AREA IS FULL PASSUP ADA PAX:THE PAX DECIDED TO LEAVE THE AREA:WRITE UP	2 W/C	
7/2/2015	2:28 PM	6052	9	13	KALAMATH ST. & W. 12TH AVE.	ADA PAX PASS UP	N	N-CASE #15-018158	Y-VIDEO	N	N	20 MINS	N	N	N	Y	SECUREMENT AREA IS FULL HAD TO PASSUP ADA PAX WHO IS WILLING TO WAIT FOR NEXT BUS:	2 W/C	
7/2/2015	1:05 PM	6006	0	9	S LINCOLN ST/E ALAMEDA	RTT- ADA PAX PASS UP	Y	Y-CASE #15-018147	N	Y	Y	1 MIN	N	Y	Y	Y	2 W/C ON BUS FOLLOWER AT STOP WITH PAX.	2 W/C	
7/2/2015	1:34 PM	2199	12	2	E. HAMPDEN AVE.& CLARKSON ST.	ADA PAX PASS UP	Y	N-CASE #15-017692	Y-VIDEO	Y	Y	30 MINS	N	Y	N	Y	T-E DOWNS FULL PASUP ADA PAX:PAXWILLING TO WAIT FOR FOLLOWERSBUS:WRITE UP	2 W/C	
7/2/2015	6:12 PM	6055	20	2	MONTVIEW BLVD. & GALENA ST.	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-018259	Y-LIFT	N	N	8	Y-MLX	Y	N	Y	PAX IN W/C CANT BOARD DUE TO TOO BIG. PAX WENT TO 105	LIFT	
7/2/2015	12:51 PM	6104	20	3	18th AVE & EMERSON ST.	ADA PAX PASS UP	N	Y-CASE #15-018262	N	N	N	0 MINS	N	N	N	Y	2 ADA PAX IN W/C ON BUS, ONE PAX EXITS AND MAKES ROOM TO ACCOM ADA PAX WITH W/C	NPI	PAX ACCOM
7/3/2015	9:56 AM	5233	52	3	BANNOCK ST/W 7TH AVE	ADA PAX PASS UP	Y	N/A	N	Y	Y	30 MINS	N	Y	N	Y	6/BANNOCK ON WC PAX ON BOARD. 2 WAITING. BOARD ONE, GIVE TRANSFER, INFO AND FORM TO OTHER.	2 W/C	
7/3/2015	12:38 PM	9203	15L	10	E. COLFAX & W. JOSEPHINE ST.	ADA PAX PASS UP	Y	N-CASE #15-018280	Y-VIDEO	Y	N	5 MINS	N	Y	N	Y	FULL WITH TWO PASSENGERS IN WHEELCHAIRS. TWO WAITING. 15 BEHIND CANACCOMMODATE.	2 W/C	
7/3/2015	6:00 PM	6055	0	3	S. ELATI & ENGLEWOOD STATION	ADA PAX PASS UP	Y	Y-CASE #15-018283	N	Y	Y	15 MINS	N	Y	N	N	SECUREMENT AREA FULL WITH 2 PAX IN W/C. 2199 WILL ACCOM IN 15 MIN	2 W/C	

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7/3/2015	8:26 AM	2153	28	5	W 26TH AVE/NEWTON ST	ADA PAX PASS UP	N	N-CASE #15-017920	Y-VIDEO	N	N	30 MINS	Y-MLX	N	N	Y	WALKER & WHEEL CHAIR. SENT LOOP TO ACCOMMODATE.	W/C + OMA	
7/4/2015	6:54 AM	6020	48	3	BRIGHTON BLVD/31ST ST	RTT- ADA PAX PASS UP	N	Y-CASE #15-018287	N	Y	Y	15 MINS	Y-MLX	Y	Y	Y	THREE PASSENGERS IN WHEEL CHAIRS. LOADED TWO. MLX TO PICKUP OTHER. FORM AND TRANSFERE GIVEN	2 W/C	
7/4/2015	4:59 PM	2241	21	3	E ILIFF AVE & S HAVANA ST.	RTT- ADA PAX PASS UP	N	N/A	N	N	N	30	N	N	Y	Y	ADA PAX TOO HEAVY TO PICK UP PAX .PAX GONE AT TIME OF CALL	LIFT	
7/6/2015	4:37 PM	2015	48	18	CURTIS ST/20TH ST	DISPATCH-CREATED INCIDENT	Y	Y-CASE #15-017899	N	Y	Y	15 MINS	N	N	N	Y	AN ADA PASSENGER IN A WHEELCHAIRWILL BE PASSED UP BECAUSE THESECUREMENT AREA IS OCCUPIED WITHTWO CHAIRS. LX BLOCK 7 WILL HELPOUT.	2 W/C	
7/7/2015	4:05 PM	2087	48	2	CURTIS ST/16TH ST	DISPATCH-CREATED INCIDENT	Y	Y-CASE # 15-018384	N	Y	Y	5 MINS	N	Y	N	Y	A PASSENGER IN A WHEELCHAIR WILLBE PASSED UP BECAUSE THESECUREMENT AREA IS OCCUPIED WITHTWO CHAIRS. LX BLOCK 7 BUS # 2269WILL PICK HIM UP.	2 W/C	
7/8/2015	8:52 AM	9345	16	8	FEDERAL BLVD & W. HOWARD PL	ADA PAX PASS UP	Y	Y-CASE #15-018507	N	Y	Y	0 MINS	N	Y	N	Y	OP SAID PAX WAS ACCOMMODATED BYANOTHER BUS AT TIME OF CALL. CLEAR	2 W/C	
7/8/2015	11:51 AM	2151	65	4	S. MONACO ST. & E EVANS AVE.	RTT- ADA PAX PASS UP	Y	N-CASE # 15-018506	Y-VIDEO	Y	Y	26 MINS	N	Y	Y	Y	2 ADA ON BUS CANT MOVE. ADAPASSED. CALLED 2148 WILLACCOMMODATE,	2 W/C	
7/8/2015	7:41 AM	2199	48	2	STEELE ST/E BEEKMAN	RTT- ADA PAX PASS UP	Y	Y-CASE #15-017922	N	N	N	0 MINS	N	N	Y	Y	CALLED DISPATCH IN ANTICIPATION OF A ADA PAX PASS UP, NO PASS UP OCCURRED	NPI	ERROR
7/9/2015	2:41 PM	1611	MALL	41	16TH ST. & STOUT	ADA PAX PASS UP	Y	N	N	N	N	1 MIN	N	Y	N	Y	ADA AREA FULL /PAX TO GET FOLLOWER1604 MALL/26 CALLED PAX ACCMD1446/PAX GIVEN PASSUP FORM/OPP TODO REPORT /DVR	2 W/C	
7/9/2015	2:38 PM	6060	15	3	COLFAX & VINE	ADA PAX PASS UP	Y	N	N	N	N	8 MINS	N	Y	N	N	SECUREMENT AREA FULL. PAX LEFT TO CATCH NEXT BUS, NO TRANSFER GIVEN HAD PASS.	2 W/C	
7/9/2015	8:04 AM	3976	35	1	E HAMPDEN AVE/SPENNSYLVANIA ST	DISPATCH-CREATED INCIDENT	Y	Y	Y-LIFT	Y	N	30	N	N	N	N	LIFT WOULD NOT WORK MANUALLY,MALE PAX IN WC SIAD HE WOULDCONTINUE ON HIS OWN TO KINGSOOPERS ON BROADWAY. OPERATORIS REQUESTING	LIFT	
7/9/2015	7:48 AM	2260	52	13	BANNOCK & 13TH	ADA PAX PASS UP	N	N	Y - VIDEO	Y	N	N/A	Y	N	N	N	LIFT WAS NOT PROPERLY WORKING	LIFT	
7/10/2015	2:41 PM	2291	31	32	W. 47TH AVE. & FEDERAL BLVD.	RTT- ADA PAX PASS UP	N	N	N	N	N	N/A	N	N	Y	Y	2 ADA ON BUS. CANT MOVE ADAPASSED . CALLED 524. OP TRAINED ON CORRECT PROCEDURE.	2 W/C	
7/10/2015	1:07 PM	6010	0	5	BROADWAY/5TH	ADA PAX PASS UP	Y	Y-CASE#15-018606	N	Y	Y	10 MINS	N	Y	N	Y	PASSED (1) ADA PASSENGER BECAUSEBOTH SECUREMENT AREAS HAVEMOBILITY DEVICES AND NO ONE IS ABLETO TRANSFER TO A REGULAR SEAT.OPERATOR ISSUED A TRANSFER ANDPAPER WORK FOR PASS UP. FOLLOWERWILL ACCO	2 W/C	
7/11/2015	4:32 PM	2036	48	5	16TH ST. & CURTIS	ADA PAX PASS UP	Y	Y-CASE #15-018528	N	Y	N	30 MINS	N	Y	N	Y	2 ADA PAX ON BUS CANT MOVE. OPPASSED FOLLOWER2013	2 W/C	
7/11/2015	4:46 PM	2036	48	5	BROADWAY & BLAKE ST	ADA PAX PASS UP	Y	Y-CASE #15-018528	N	Y	Y	2 MINS	N	Y	N	Y	HAVE 2 WC ON BUS.PASSING 1WCBDWY/BLAKE. ADV POLICY; SENT MLX 42093 TO ACCO ADA PAX. 535PM	2 W/C	
7/11/2015	10:57 AM	2031	105	24	E. 1ST. AVE. & HAVANA ST.	RTT- ADA PAX PASS UP	Y	N	Y-LIFT	Y	N	20	Y-MLX	Y	Y	Y	CHAIR TOO LARGE FOR 2000, AIRPORT LOOP TO ACCOM	LIFT	



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7/13/2015	7:34 AM	2200	48	3	BROADWAY/LAWRENCE ST.	RTT- ADA PAX PASS UP	N	N - CASE#15-018689	N	N	N	4 MINS	N	N	N	N	OPERATOR PASSED ADA PASSENGER GAVE HIM A TRANSFER ROUTE 44 TO ACCOM, NO BOOK FOR ADA PASS UP FORM	2 W/C	
7/13/2015	12:37 PM	5261	15	2	MONACO & COLFAX	DISPATCH-CREATED INCIDENT	Y	Y - CASE #15-018978	N	N	N	6 MINS	N	N	N	N	BOTH SECUREMENT AREAS FULL/PAXREFUSED PASSUP PAPERWORK/PAXACCOM BY NEXT BU/REPORT/DVR	2 W/C	
7/13/2015	1:07 PM	6135	12	14	DOWNING ST/E 29TH AVE	ADA PAX PASS UP	Y	N	Y VIDEO	Y	N	30 MINS	N	N	N	Y	HAD 2-ADA ON BUS. PASSED 1-ADA NOROOM. RTE 28 ACCO ADA PAX. OK. ADVPOLICY. OPER BY MISTAKE GAVE THEWRONG PASSUP FORM COPY TO ADA.ADV.	2 W/C	
7/13/2015	3:45 PM	5007	31	30	FEDERAL & 52ND	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	N	N	AFTER REVIEW THERE WAS NO ADA PASS UP	NPI	ERROR
7/14/2015	12:09 PM	6071	105	1	HAVANA ST & ALAMEDA	RTT- ADA PAX PASS UP	Y	Y - CASE #15-019363	N	N	N	6 MINS	N	Y	N	N	PASSED UP 1 PERSON WITH WC DUE TO HAVING 2 PERSONS WITH ELECTRIC WC ON BOARD/ PASS UP FORM WAS ISSUED/ FOLLOWER CONTACTED BUS 6100 ACCOMODATEDAT 12:15	2 W/C	
7/14/2015	4:30 PM	6044	48	18	16TH & CURTIS	ADA PAX PASS UP	Y	Y - CASE # 15-019354	N	Y	Y	27 MINS	N	Y	N	N	HAVE 2-WC ON BUS PASSING 1WC NOROOM ADV POLICY; FOLLOWER 2097ACCO @ 457PM.LOWER TO ACCOM	2 W/C	
7/14/2015	12:04 PM	6071	105	1	HAVANA ST/E 1ST AVE	DISPATCH-CREATED INCIDENT	Y	Y - CASE #15-019358	N	Y	Y	7 MINS	N	Y	N	N	PASSED UP 1 PERSON WITH WC DUE TO HAVING 2 PERSONS WITH ELECTRICT WCON BOARD/ PASS UP FORM ANDTRANSFERS WERE ISSUED/ FOLLOWERCONTACTED BUS 6100 ACCOMODATEDAT 12:11PM	2 W/C	
7/14/2015	12:14 PM	2012	0	10	18TH ST/STOUT ST	RTT- ADA PAX PASS UP	N	Y - CASE # 15-018510	Y - LIFT	N	N	10	N	N	N	N	OPERATOR STATED THE LIFT WILL NOT WORK. PAX IN A WALKER TOLD THE OPERATOR THAT THEY ARE GOING TO TAKE THE FOLLOWER. LIFT MOTOR	LIFT	
7/15/2015	11:31 AM	6163	76	7	WADSWORTH BLVD. & W. 13TH. AVE.	DISPATCH-CREATED INCIDENT	N	N	Y	N	N	30 MINS	N	N	Y	N	2 PAX IN WC ON BOARD/ BUS 6165 WILLACCO. OP TO GO THROUGH ADA RETRAINING	2 W/C	
7/15/2015	5:04 PM	6023	48	4	16TH ST. & CURTIS	ADA PAX PASS UP	N	Y - CASE # 15-019365	N	Y	N	23 MINS	N	N	N	N	WHILE FILLING OUT ADA PAX PASS UP PAPER THE PAX IN WHEEL CHAIR VERBALLY ASAULTED OP AS TO WHERE HE COULD PUT THAT PAPE. AFTER BEING	2 W/C	
7/16/2015	11:41 AM	6087	15	1	E. COLFAX & W DOWNING ST	ADA PAX PASS UP	Y	N - CASE #15-019366	Y - VIDEO	N	N	1 MIN	N	Y	N	N	HAVE 2-WC PAX ON BUS ;PASSED 1WCAT DOWNING;NO ROOM; FOLLOWERWAS BEHIND ME AND BOARDED ADA ATTHE SAME TIME THAT I WAS THERE.1141AM. ADV .	2 W/C	
7/16/2015	3:05 PM	1620	MALL	40	16TH ST. & CHAMPA ST.	ADA PAX PASS UP	Y	Y - CASE #15-018964	N	N	N	2 MINS	N	Y	N	N	FULL BUSS AREA /PAX DID NOT WANT FORM/FOLLOWER DID ACCMD 4 MINS /1610 MALL29/DVR	2 W/C	
7/16/2015	12:47 PM	9378	15L	14	17TH ST. & CHAMPA ST.	ADA PAX PASS UP	Y	Y - CASE #15-018707	N	Y	Y	6 MINS	N	Y	N	N	A PASSENGER IN A WHEELCHAIR WILLBE PASSED UP BECAUSE BOTH SIDESOF	2 W/C	
7/16/2015	2:23 PM	5095	20	31	E 18TH AVE/EMERSON ST	ADA PAX PASS UP	Y	Y	N	Y	Y	10 MINS	N	Y	N	N	PAX IN MOBILITY DEVICE PASSED ATLOCATION. RESERVED SEATING AREAFULL WITH DEVICES THAT CANNOTCOLLAPSE. FOLLOWER IN 2092 WILLACCOMMODATE. DVR REP REQ	2 W/C	
7/16/2015	4:21 PM	9329	16	2	CHEROKEE ST & COURT PL	ADA PAX PASS UP	Y	Y - CASE #15-019367	N	Y	Y	13 MINS	N	Y	N	N	HAVE 2- WC ON THE BUS ;PASSING 1-WCNO ROOM. ADV POLICY;FOLLOWER 9350SAID NO ADA THERE @ 432PM	2 W/C	

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7/16/2015	3:14 PM	1610	MALL	29	16th Street Mall & Champa St	CSR #316848	N/A	Y- CASE #15-018956	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
7/16/2015	12:47 PM	9378	15L	14	17TH ST. & CHAMPA ST.	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
7/17/2015	10:34 AM	6107	15	5	E COLFAX AVE LOGAN ST	DISPATCH-CREATED INCIDENT	Y	N	N	Y	Y	5 MINS	N	N	Y	N	OP HAD ADA PASS UP / OP HAD FULL BUS BOTH W/C SEC AREAS WERE FULL / OP DID NOT FILL OUT PASS UP BOOK / OP DID NOT PUSH THE #12 BUTTON / OP IS NOT CLEAR ON ADA POLICY TO DO RPT / DVR	2 W/C	
7/20/2015	12:59 PM	5183	40	7	S Colorado Blvd & Dakota Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	15 MINS	N	Y	N	Y	SECUREMENT AREA FULL	2 W/C	
7/20/2015	5:44 PM	5091	76	7	TRANSIT WAY & UPTOWN	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	N	N	THERE WASN'T A PASS UP, PAX HAD AN OVER SIZED BAG AND DIDN'T WANT TO MOVE IT.	NPI	ERROR
7/21/2015	12:01 PM	5229	76	11	COLFAX & WADSWORTH	ADA PAX PASS UP	Y	N	N	N	Y	20 MINS	N	Y	N	N	SECUREMENT AREA FULL, 2 W/C, PAX HAD BUS PASS	2 W/C	
7/21/2015	11:35 AM	6168	76	7	COLFAX & WADSWORTH	ADA PAX PASS UP	Y	Y	N	Y	N	11 MINS	N	Y	N	N	2 W/C WERE ALREADY ON THE BUS	2 W/C	
7/21/2015	3:25 PM	5172	38	26	W 38th Ave & Reed St	ADA PAX PASS UP	Y	Y	N	Y	N	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL, PAX HAD MONTHLY PASS	2 W/C	
7/21/2015	5:01 PM	5183	6	52	15th St & Cleveland Pl	ADA PAX PASS UP	Y	Y	N	Y	Y	20 MINS	N	N	N	N	SECUREMENT AREA FULL, PAX LEFT AREA BEFORE OP GOT OFF WITH DISPTACH	2 W/C	
7/21/2015	1:31 PM	9319	15L	31	Colfax Ave & Josephine St	CSR #317407	N/A	Y-CASE #15-019066	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
7/21/2015	4:55 PM	2006	52	26	Bannock St & Speer Blvd	CSR #317339	N/A	Y- CASE #15-019241	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
7/23/2015	11:36 AM	9359	16	5	W Colfax Ave & Lipan St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
7/23/2015	11:36 AM	9359	16	5	W Colfax Ave & Lipan St	ADA PAX PASS UP	Y	Y - CASE #15-020082	N	Y	Y	15 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL PASSUP ADA PAX WHO IS WILLING TO WAIT FOR NEXT BUS	W/C + OMA	
7/24/2015	12:35 PM	5047	6	5	17th St & California St [ Z Stop ] (NODE)	CSR #317672	N/A	Y	N	N/A	N/A	N/A	N/A	N/A	N	N/A	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
7/24/2015	12:55 AM	9320	15L	16	Colfax Ave & Josephine St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
7/24/2015	12:57 AM	6067	15	42	Colfax Ave & Broadway	ADA PAX PASS UP	DUPLICATE	DUPLICATE	DUPLICATE	DUPLICATE	DUPLICATE	DUPLICATE	DUPLICATE	DUPLICATE	DUPLICATE	DUPLICATE	DISREGARD-OPERATOR PRESSED 12 IN ERROR.	NPI	ERROR
7/24/2015	6:15 PM	5183	12	52	Downing St & Colfax Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	20 MINS	N	Y	N	N	PAX WITH WC WAS TRAVELING WITH PAX WITH BYCYLCE, THEY WANTED TO RIDE TOGETHER. THERE WERE ALREADY TWO BIKES ON THE BIKE RACK THEY DECIDED TO NOT BOARD THE BUS	NPI	OTHER
7/24/2015	12:57 AM	6067	15	42	Colfax Ave & Broadway	ADA PAX PASS UP	N	Y - CASE #15-020346	N	Y	N	28 MINS	N	N	N	Y	DISREGARD-OPERATOR PRESSED 12 IN ERROR.	NPI	ERROR
7/24/2015	12:55 PM	9320	15L	16	Colfax Ave & Josephine St	ADA PAX PASS UP	Y	Y - CASE #15-020412	N	N	N	5 MINS	N	N	N	Y	BOTH WHEELCHAIR SPACES WERE OCUPIED/PAX LEFT BEHIND DID NOT WANT AN ADA PASS UP SHEET AND WAS WILLING TO WAIT FOR THE NEXT BUS	W/C + OMA	

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7/25/2015	6:35 PM	6152	31	32	Decatur / Federal Station Gate F	ADA PAX PASS UP	Y	REQUESTED FROM RTD	N	Y	Y	18 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 WC	2 W/C	
7/25/2015	5:29 PM	6052	48	3	Curtis St & 16th Street Mall	ADA PAX PASS UP	Y	N - CASE #15-020541	Y - VIDEO	Y	Y	47 MINS	N	Y	N	Y	PAX DID NOT WANT PASS UP FORM AND WAS WILLING TO WAIT FOR NEXT 48	2 W/C	
7/26/2015	11:38 AM	9317	15L	9	Colfax Ave/Quebec St	DISPATCH-CREATED INCIDENT	Y	N	N	Y	Y	6 MINS	N	Y	N	Y	2 w/c pax on board/ bus 9302 will accom	2 W/C	
7/26/2015	12:40 PM	5243	88	3	88th Ave & Washington St	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	N	Y	OP PRESSED MESSAGE 12 INSTEAD OF MESSAGE 27 FOR SECUREMENT CONFLICT.	NPI	ERROR
7/27/2015	4:27 PM	6046	48	18	CURTIS ST/16TH ST	RTT- ADA PAX PASS UP	Y	Y - CASE #15-021010	N	Y	Y	34 MINS	N	N	N	Y	HAVE 2-ADA ON BUS;PASSING 1 ADA. NO ROOM; ADV POLICY; FOLLOWER 6027 ACCO PAX @ 502PM.	2 W/C	
7/27/2015	2:30 PM	2230	10		9th Ave & Colorado Blvd	ADA PAX PASS UP	Y	Y	Y - NOT ENOUGH POWER TO LIFT PASSENGER	Y	Y	20	Y	Y	N	N	LIFT NOT WORKING	LIFT	
7/27/2015	4:06 PM	5169	12	51	Corona St & 12th Ave	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	N	N	THE VIDEO SKIPS, BUT IT LOOKS LIKE ONE PAX WITH OMA WASN'T ABLE TO BOARD DUE TO PAX WITH WC AND OMA	W/C + OMA	
7/28/2015	2:36 PM	6053	0	14	15th St & Cleveland Pl	ADA PAX PASS UP	REQ	Y - CASE #15-020304	N	N	N	0 MIN	N	N	N	N	NOTHING IN MAX	2 W/C	
7/28/2015	2:27 PM	2081	0	15	S Broadway & W Quincy Ave	ADA PAX PASS UP	N/A	N - CASE #15-019975	Y - VIDEO	N/A	N/A	N/A	N/A	N	N	Y	"NO ADA PASS UP 66WB LITTLETONBLVD"	NPI	ERROR
7/29/2015	3:12 PM	6021	12	16	Hampden Ave & S Pennsylvania St	ADA PAX PASS UP	Y	Y - CASE #15-020311	N	N	N	30 MINS	N	N	N	Y	PASSED UP LADY WITH WC DUE TO HAVING 2 OTHER PASSENGERS WITH WC ON BOARD AND UNABLE TO ACCOMMODATE A 3RD/ PASSUP FORM WAS ISSUED TRANSFERS WAS REFUSED/ FOLLOWER CONTACTED BUS 2014 DID NOT FIND	2 W/C	
7/29/2015	11:39 PM	6095	15	1	COLFAX/HIGH	RTT- ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
7/29/2015	3:40 PM	2014	12	18	S Downing St & Harvard Ave	ADA PAX PASS UP	N/A	Y - CASE #15-020300	N	N	N	N/A	N	N	N	Y	PASSENGER WITH WC NOT FOUND	NPI	ERROR
7/29/2015	12:25 PM	6095	15	1	COLFAX/PEARL	RTT- ADA PAX PASS UP	N	Y - CASE #15-020559	N	Y	Y	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL WIT ONE PAX IN W/C AND ONE PAX USING A WALKER-GAVE TRANSFER FOLLOWER TO ACCOM	W/C + OMA	
7/30/2015	12:13 PM	6095	105	3	S Havana St & Alameda Ave	ADA PAX PASS UP	Y	Y - CASE #15-020324	N	N	N	15 MINS	N	N	N	Y	TIE DOWWNS FULL HAD TO PASSUP ADA PAX:WHO IS WILLING TO WAIT FOR NEXT BUS:	2 W/C	
7/30/2015	12:11 PM	6095	105	3	S Havana St & Alameda Ave	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
7/30/2015	2:26 PM	2057	15	8	COLFAX AVE/FRANKLIN ST	ADA PAX PASS UP	Y	N	Y - LIFT	Y	Y	8	N	N	N	N	WC LIFT STILL NOT WORKING HAD TO PASSUP ADA PAX:WHO IS WILLING TO WAIT FOR NEXT BUS:RR - 600LB TEST, ALL LIFT FUNCTIONS NORMAL WHEN CHECKED AT DIVISION	LIFT	
7/30/2015	11:06 AM	2057	15	8	COLFAX AVE/AURORA CT	ADA PAX PASS UP	Y	N	Y - LIFT	Y	Y	15	N	N	N	N	ST LIFT WILL NOT STOW:PAX ON THE 28 BUS OKAY- RESP TO COLFAX BWY EB: WRITE UP	LIFT	
7/30/2015	12:09 PM	1407	121	1	SMITH RD/QUENTIN	DISPATCH-CREATED INCIDENT	N	Y - CASE #15-020453	N	N	N	30 MINS	N	Y	N	Y	OPERATOR CALLED IN FALLBACK STATING SHE IS PASSING A MALE PAX IN A WC/ A PAX IN WC PLUS A VERY LARGE WALKER ARE IN THE ADA AREA ALREADY. MALE HAS A PASS/ CALL TO FOLLOWER TO ACCOMMODATE / FOLLOWER IN	W/C + OMA	

**CCDC Settlement Agreement Securement Area Issues Report 2015**

DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
7/30/2015	11:39 AM	6078	15	1	COLFAX/PARK AVE	DISPATCH-CREATED INCIDENT	N	Y - CASE #15-020575	N	Y	Y	10 MINS	N	Y	N	Y	OPERATOR CALLED IN FALLBACK WITH A SECOND ADA PASS UP/ ADA AREA FULL WITH MOBILITY DEVICES/ FORM/ DVR/ CONTACT FOLLOWER RT 15/9 1405 NO CONTACT/ BAD RADIO	W/C + OMA	
7/30/2015	11:39 AM	6078	15	1	COLFAX/HIGH	DISPATCH-CREATED INCIDENT	N	N	N	Y	N	10 MINS	N	N	N	Y	FALLBACK- 2 ADA ON BUS CANT MOVE. OP WILL PASS 1 AT HIGH ST. FOLLOWER 6065	W/C + OMA	
7/31/2015	12:02 PM	2100	3	17	W Alameda Ave & S Hooker St	CSR #318407	N/A	Y- CASE #15-020322	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
7/31/2015	7:26 AM	2827	BV	1	US 36 & Broomfield PnR Gate L	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
7/31/2015	7:26 AM	2827	BV	1	US 36 & Broomfield PnR Gate L	ADA PAX PASS UP	N	N - CASE #15-021009	N	N	N	10	N	N	Y	Y	ST/ WHEELCHAIR DOOR WON'T OPEN/BOARDING FOLLOWER RIGHT NOW /BV32 1507/ OPERATOR STATED IT WORKED AT PRETRIP, REQUESTED OPERATOR TRY WITH THE SMALL WRENCH INSIDE THE BUS. OPERATOR LATER HAD ANOTHER OPE	LIFT	
7/31/2015	8:33 PM	43007	205		28th St & Valmont Rd	ADA PAX PASS UP	N	N	N	N	N	N	N	N	N	Y	OPERATOR PRESSED MESSAGE 12 BY ERROR	NPI	ERROR
7/31/2015	5:16 PM	9344	16	21	E COLFAX AVE/BROADWAY	RTT- ADA PAX PASS UP	Y	Y - CASE #15-021331	N	N	N	5 MINS	N	Y	N	Y	ADA PAX W WALKER PASSED FULL OPP GAVE PASSUP FORM FOLLOWER 16/4 9356 TO ACCMD	W/C + OMA	
8/1/2015	6:44 PM	9202	15L	9	COLFAX/BROADWAY	ADA PAX PASS UP	Y	N - CASE #15-021008	N	N	N	15	N	N	N	Y	DAVE SESACK'S CALL: 2 ADA PAXS ON BUS 1 PASSED UP BOARDED THE REGULAR 15	2 W/C	
8/1/2015	9:03 AM	5253	52	19	BANNOCK / 7TH	RTT- ADA PAX PASS UP	N	N	Y - VIDEO	N	N	N/A	N	N	Y	N	SECUREMENT AREA FULL, OP DID NOT FOLLOW PROCEDURE WILL ATTEND RETRAINING	2 W/C	
8/1/2015	11:35 AM	3959	324	2	Main St & 8th Ave	ADA PAX PASS UP	N	N	NO VIDEO ON THIS BUS	N	N	30 MINS	N	N	Y	Y	LARGE WC ON BOARD THE OTHER, OP DID NOT GIVE PAX FORM OR CONTACT DISPATCH	OTHER	
8/2/2015	12:52 PM	9336	16	9	W Colfax Ave & Chase St	ADA PAX PASS UP	Y	Y - CASE #15-020590	N	Y	Y	15 MINS	N	N	N	Y	2 PAX IN WC ON BOARD /BUS 9348WILL ACOM	2 W/C	
8/2/2015	9:03 AM	2221	48	1	BRIGHTON BLVD/*29TH ST	RTT- ADA PAX PASS UP	Y	N - CASE #15-021007	N	Y	Y	30 MINS	N	N	N	Y	2 ADA ON BUS CANT MOVE. LX 7PULLING OUT WILL ACCOMMODATE	2 W/C	
8/2/2015	8:43 AM	6107	43	5	MLK Blvd & Ivy St	ADA PAX PASS UP	Y	Y - CASE # 15-020567	N	Y	Y	30 MINS	N	N	N	Y	PAX IN WC ON BOARD PAX WITH WALKER REFUSING TO MOVE FROM ADA AREA/ PAX IN WC AT FRONT DOOR NOT MOVING/S42/ PAX ACCOM /DVR	W/C + OMA	
8/3/2015	10:17 AM	9353	16	3	W Colfax Ave & Pierce St	ADA PAX PASS UP	Y	Y - CASE #15-020637	N	Y	Y	15 MINS	N	N	N	Y	PASSED UP MALE WITH WC DUE TO HAVING 2 PASSENGERS WITH WC ON THE BUS AT PIERCE MALE BRONCO HAT/ PASSUP FORM AND TRANSFER ISSUED/ FOLLOWER ACCOMODATED BUS 9338 ACCOMODATED AT 10:34	2 W/C	
8/3/2015	10:29 AM	9353	16	3	W Colfax Ave & Yates St	ADA PAX PASS UP	N	Y - CASE #15-020638	N	N	N	N/A	N	N	N	Y	DISREGARD-OPERATOR PRESSED 12 IN ERROR.	NPI	ERROR
8/4/2015	3:11 PM	6016	48	2	Steele St & 50th Ave	RTT- ADA PAX PASS UP	Y	Y - CASE #15-020648	Y - AUDIO	N	N	10 MINS	N	N	N	Y	HAVE 2 WC ON THE BUS;OPER WAS GOING TO PASS 1WC, BUT THE WC ON THE BUS SAID THEY CAN TURN SIDEWAYS TO ACCO ANOTHER WC. ADV FOR SAFETY USE CAUTION. ADA OK.	2 W/C	
8/5/2015	10:07 AM	5009	31	30	S Federal Blvd & W Alameda Ave	ADA PAX PASS UP	Y	Y	N	N	N	1 MINS	N	Y	N	Y	SECUREMENT AREA FULL WOTH 2 WC,THE NEXT BUS WAS RIGHT BEHIND AND ACCOM PAX	2 W/C	

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8/5/2015	4:07 PM	9354	16	9	W Colfax Ave & Tennyson St	ADA PAX PASS UP	Y	Y - CASE #15-020658	N	N	N	5 MINS	N	N	N	Y	ADA SECUREMENT AREA FULL/FOLLOWER 5 MINS TO ACCMD 9333 RT 16/6 OPP TO DO REPORT/PASSUP FORM	2 W/C		
8/5/2015	5:55 AM	6176	11	7	Mississippi Ave & S Havana St	ADA PAX PASS UP	N	N	N	N	N	N	N	N	N	Y	OP PRESSED MESSAGE 12 FOR AN ACCIDENT	NPI	ERROR	
8/5/2015	11:00 AM	5114	31	29	S Federal Blvd & W Louisiana Ave	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	N	Y	THIS WAS NOT AN ADA PASSENGER PASS UP, PASSENGER WAS ABLE BODIED BUT WAS TREATING OTHER PASSENGERS WRONG.	NPI	ERROR	
8/6/2015	6:03 PM	6185	52	87	W 46th Ave & Zuni St	ADA PAX PASS UP	N	N	N	N	N	N	N	N	N	Y	OP PRESSED MESSAGE 12 ON ACCIDENT	NPI	ERROR	
8/6/2015	7:04 PM	5043	3		Alameda Station Gate C	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	N	Y	OP PRESSED MESSAGE 12 IN ERROR, ALL PAX ACCOM	NPI	ERROR	
8/6/2015	1:05 PM	5122	66		W Littleton Blvd & S Cherokee St	ADA PAX PASS UP	N	N	N	N/A	N/A	N/A	N/A	N/A	N/A	Y	OPERAOTR PRESSED MESSAGE 12 BY MISTAKE	NPI	ERROR	
8/7/2015	4:50 PM	6104	15	1	Colfax Ave & Monaco Pkwy	ADA PAX PASS UP	Y	N	Y - LIFT	Y	N	15	N	N	N	Y	THE RAMP WONT MOVE USING THE SWITCH OR MANUALLY. THE ADA PASSENGER WILL BE PICKED UP BY THE FOLLOWER.	LIFT		
8/7/2015	7:40 AM	2016	48	2	STEELE ST/E 50TH AVE	RTT- ADA PAX PASS UP	Y	Y - CASE #15-021232	N	Y	Y	30 MINS	Y	N	N	Y	BUS HAS ADA SECTION FULL WITH PAX'S IN MOBILITY DEVICES AND TWO PAX'S TRYING TO BOARD WITH MOBILITY DEVICES. FOLLOWER TO ACCOMMODATE PAX'S. DVR REP REQ	OTHER		
8/8/2015	11:28 AM	2105	28	2	15TH ST/ BLAKE ST	RTT- ADA PAX PASS UP	Y	N	N	N	N	1 HOUR	Y	N	N	Y	2 ADA ON BUS CANT MOVE. LX 3 SENT TO ACCOMMODATE	2 W/C		
8/8/2015	2:52 PM	6107	15	4	Colfax Ave & Franklin St	ADA PAX PASS UP	Y	N	N	Y	Y	10	N	N	N	Y	PASSED ADA WC PAX/ PAPERWORK COMPLETE AND FREE TRANSFER ISSUED/FOLLOWER CONTACTED TO WATCH FOR PAX/BUS 6100	2 W/C		
8/8/2015	5:21 PM	2116	15	2	E COLFAX AVE/JOSEPHINE ST	RTT- ADA PAX PASS UP	Y	N	N	Y	Y	8 MINS	N	Y	N	Y	OP PASSED ADA PAX AND COULD NOT GET A HOLD OF US IN FALLBACK. OP CONTINUED.	2 W/C		
8/8/2015	1:27 AM	6048	0	2	Broadway & W 11th Ave	ADA PAX PASS UP	Y	N	N	N	N	N/A	N	N	N	Y	MAN HAVING HARD TIME GETTING ONTO LIFT TO RAISE INTO BUS/OP TOLD MAN HE COULD NOT GET OUT OF THE SEAT TO HELP HIM/MAN GOT A LITTLE VERBAL/ANOTHER PAX ASSISTED THE MAN TO BOARD/DVR	NPI	PAX ACCOM	
8/8/2015	4:31 PM	5148	52	14	Bannock St & Speer Blvd	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	Y	Y	N	Y	SECUREMENT AREA FULL, LOOP EXTRA SENT OUT	W/C + OMA		
8/9/2015	12:43 PM	9380	15L	11	COLFAX/ HAVANA	ADA PAX PASSUP FORM NO RECORDED INCIDENTS IN MAXIMUS	Y	N	N	N	N	5 MINS	N	Y	N	N	NO RECORD IN MAX. DISPATCH DIDN'T RESPOND UNTIL ABOOTHER BUS ARRIVED, PER OP.	2 W/C		
8/9/2015	8:53 AM	6014	48	1	Brighton Blvd & 31st St	ADA PAX PASS UP	Y	N	N	Y	Y	25 MINS	Y	N	N	Y	2 PAX IN WC ONBOARD/ MLX7 BUS 6061 WILL ACCOM	2 W/C		
8/9/2015	8:57 AM	6014	48	1	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	N	N	Y	N	25 MINS	Y	N	N	Y	2 PAX IN WC ONBOARD/ MLX7 BUS 6061 WILL ACCOM	2 W/C		
8/9/2015	8:59 AM	6014	48	1	Brighton Blvd & 29th St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/10/2015	11:27 AM	5233	76	7	Wadsworth Blvd & W 32nd Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C.	2 W/C		
8/10/2015	11:48 AM	5233	76	7	Wadsworth Blvd & W Colfax Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	10 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C		
8/10/2015	10:23 AM	6071	15	8	Colfax Ave & Downing St	ADA PAX PASS UP	Y	N	N	Y	Y	0 MINS	N	Y	N	Y	2 PAC IN WC ONBOARD/ BUS 9376 THERE NOW WILL ACCOM PAX	2 W/C		

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8/10/2015	12:15 PM	6066	105	1	S Havana St & Yale Ave	ADA PAX PASS UP	Y	N	N	Y	Y	22MINS	N	Y	N	Y	SECUREMENT AREA IS FULL PASSUP ADA PAX WHO IS WILLING TO WAIT FOR NEXT BUS	2 W/C	
8/10/2015	12:43 PM	9380	15L	11	Colfax Ave & Havana St	ADA PAX PASS UP	Y	N - CASE #15-021124	Y - VIDEO	Y	Y	7 MINS	N	Y	N	Y	NO RECORD IN MAXIMUS	2 W/C	
8/10/2015	10:23 AM	6071	15	8	Colfax Ave & Downing St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/10/2015	11:58 AM	5233	76	7	Wadsworth Blvd & W 4th Ave	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	N	Y	OP WAS ABLE TO BOARD PAX WITH WALKER IN THE EXTRA SEATING AREA AFTER PRESSING 12, SECUREMENT AREA FULL.	NPI	PAX ACCOM
8/11/2015	12:11 PM	2221	0	15	S Broadway & Harvard Ave	ADA PAX PASS UP	Y	N - CASE #15-021451	Y - VIDEO	N	N	10 MINS	N	Y	N	Y	PAX WAS ACCOMMODATED WITH A TRANSFER AND PASS UP NEXT BUS IN 10 MINS	2 W/C	
8/11/2015	9:45 AM	2012	SHOP	30	S FEDERAL BLVD /W ALAMEDA AVE	DISPATCH-CREATED INCIDENT	Y	N - CASE #15-021832	Y - VIDEO	N	N	N/A	Y	Y	N	Y	HAVE 2-WC ON THE BUS NOT ABLE TO ACCO 1WC. @ 4594 W ALAMEDA AVE. WINONA. SILVER CREST SENIOR CENTER. PAX HAS A RED SHIRT BLK SKIRT. MYRA. NEEDS 440 WADS WALMART; AND 7984 W ALAMEDA KINGSOOPERS. R ALA	2 W/C	
8/11/2015	8:19 AM	2156	48	2	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	Y - CASE #15-021454	N	Y	N	5 MINS	Y	Y	N	Y	SECUREMENT AREA IS FULL HAD TO PASSUP ADA PAX:LX IN BUS 6004 WAS ABLE TO ACC THE PAX	2 W/C	
8/11/2015	5:17 PM	6062	15	3	Colfax Ave & Yosemite St	ADA PAX PASS UP	Y	Y - CASE #15-021356	N	Y	Y	2 MINS	N	Y	N	Y	NO ROOM;PASSED 1 WC; ADV POLICY; FOLLOWER ACCO ADA @ 517PM. OK	2 W/C	
8/11/2015	12:16 PM	9109	16	6	W Colfax Ave & Kendall St	ADA PAX PASS UP	N	N - CASE #15-021450	Y - VIDEO	Y	Y	15 MINS	N	N	N	Y	SECUREMENT AREA IS FULL ADA PAX WILLING TO WAIT FOR FOLLOWERS BUS	2 W/C	
8/11/2015	3:59 PM	2156	48	2	Curtis St & 16th Street Mall	ADA PAX PASS UP	Y	Y - CASE #15-021923	N	Y	Y	30 MINS	N	Y	N	Y	A PASSENGER IN A WHEELCHAIR WILL BE PASSED UP BECAUSE THERE IS TWO CHAIR ON BOARD. THE FOLLOWER WILL PICK UP.	2 W/C	
8/11/2015	8:22 AM	2156	48	2	Brighton Blvd & 29th St	DUPLICATE	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/11/2015	12:13 PM	9109	16	6	W Colfax Ave & Kendall St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/11/2015	2:46 PM	2007	48	3	47th Ave & Josephine St	ADA PAX PASS UP	Y	Y - CASE #15-021611	N	N	N	N/A	N	N	N	Y	NO RECORD IN MAXIMUS. OP ACCIDENTALLY PRESSED BUTTON.	NPI	ERROR
8/11/2015	4:48 PM	2041	0	13	Englewood Pkwy & S Acoma St	ADA PAX PASS UP	Y	Y - CASE #15-021610	N	Y	N	10 MINS	N	N	N	Y	PASSENGER DID NOT WANT ADA FORM OR TRANSFER THEY WERE OK WAITING FOR NEXT BUS/ OPERATOR WILL TURN IN FORM	OTHER	
8/12/2015	2:41 PM	9307	83L	4	S Parker Rd & S Havana St	ADA PAX PASS UP	Y	N - CASE #15-021744	Y - VIDEO	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL PASSUP TWO ADA PAX.:FOLLOWER TO ACC THE PAX	2 W/C	
8/12/2015	11:45 AM	6047	44	21	40th Ave & Steele St	ADA PAX PASS UP- 319756	N/A	Y - CASE #15-021341	Y - AUDIO	Y	Y	22	N	Y	Y	N	SECUREMENT AREA IS FULL:PASSUP ADA PAX:FOLLOWER AT 1218:PAX WILLING TO WAIT FOR BUS- PAX CALLED TO MAKE SURE 2 MOBILITY AIDS WERE ON THE BUS, OPERATOR FOLLOWED PROCEDURE	2 W/C	CSR
8/12/2015	7:25 AM	1511	HX	60	US 36 & Flatiron PnR	ADA PAX PASS UP	Y	Y - CASE #15-021951	Y - LIFT	N	N	10	N	N	N	Y	LIFT WOULDNT DEPLOY,OPERATOR HAD TO PASS ADA IN W-CHAIR AT FLAT IRON MALL,	LIFT	
8/14/2015	12:11 PM	5029	52	12	Bannock St & W 7th Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	15 MINS	N	Y	Y	Y	SECUREMENT AREA FULL, OP DID NOT WAIT FOR DISPATCH TO RETURN CALL, OP REMINDED OF PROCEDURE	2 W/C	
8/15/2015	2:57 AM	6085	15	2	17TH ST/CHAMPA ST	RTT- ADA PAX PASS UP	Y	Y - CASE #15-021865	N	Y	Y	20 MINS	N	Y	N	Y	OPERATOR PASSED ADA IN W-CHAIR AT 17TH/CHAMPA,TWO ADA PASSENGERS ON BOARD IN W-CHAIRS,BLOCK 43 BUS 2033 WAS ABLE TO HIM AT 17TH/WELTON.	2 W/C	

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8/15/2015	3:12 PM	6007	0	1	Broadway & Speer Blvd	ADA PAX PASS UP	Y	Y - CASE #15-021837	N	Y	Y	15 MINS	N	Y	N	Y	PAPERWORK GIVEN/NEXT BUS CONTACTED	2 W/C		
8/15/2015	5:03 PM	6023	48	1	CURTIS ST/16TH ST	RTT- ADA PAX PASS UP	Y	Y - CASE #15-021836	N	Y	Y	31 MINS	N	Y	N	Y	ADA PASS UP/PAPERWORK COMPLETED/NEXT BUS NOTIFIED	2 W/C		
8/15/2015	8:33 AM	5101	24	3	York St & Colfax Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	60 MINS	Y LOOP EXTRA	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C. LOOP EXTRA TO PICK UP.	2 W/C		
8/15/2015	9:49 AM	5093	52	12	Lawrence St & 18th St	ADA PAX PASS UP	Y	Y	N	Y	N	20 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C		
8/17/2015	11:07 AM	6100	15	1	Colfax Ave & Vine St	ADA PAX PASS UP	Y	Y - CASE #15-021840	N	Y	Y	2 MINS	N	Y	N	N	UNABLE TO CONTACT THE OPERATOR/ WITH RTT OR IN FALLBACK/ SENT MESSAGE TO CONTINUE AFTER GIVING FORM/DVR	2 W/C		
8/17/2015	3:10 PM	6012	48	5	Broadway & Lawrence St	ADA PAX PASS UP	Y	Y - CASE #15-021841	N	Y	Y	21 MINS	N	N	N	Y	HAVE 2 WC ON BUS PASSING 1WC NO ROOM. ADV POLICY. FOLLOWER 2016 ACCO @ 338PM OK.	2 W/C		
8/17/2015	8:32 AM	2200	48	18	BRIGHTON BLVD/31ST ST	DISPATCH-CREATED INCIDENT	Y	N - CASE #15-021826	Y - VIDEO	Y	Y	30 MINS	N	Y	N	Y	2 ADA ON BUS AND CANT FOLD OR MOVE. PASSED 1 IN W/C. FOLLOWER ACCOMMODATE 2008	2 W/C		
8/17/2015	1:20 PM	6024	0	1	LINCOLN/EVANS	DISPATCH-CREATED INCIDENT	Y	Y - CASE #15-021852	N	Y	N	10 MINS	N	N	N	Y	2 PAX IN HOLD DOWN AREA/2 WAITING AT EVANS/DID PAPERWORK AND THEY ARE OK WAITING FOR FOLLOWER/FOLLOWER ARR 125P AND NO PAX WITH WC AT LINC AND EVANS	2 W/C		
8/17/2015	3:10 PM	6012	48	5	Broadway & Lawrence St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/17/2015	2:56 PM	2035	3	11	Ellsworth Ave & Madison St	ADA PAX PASS UP	N	Y - CASE #15-022027	N	N	N	1 HOUR	N	N/A	N	Y	DISREGARD-OPERATOR PRESSED 12 IN ERROR.	NPI	ERROR	
8/18/2015	12:01 PM	6183	76		Wadsworth Blvd & W 13th Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL, OP STATED HE TURNED IN THE FORM WITH DISPTACH	2 W/C		
8/18/2015	2:31 PM	1622	MALL	31	16th Street Mall & Welton St	ADA PAX PASS UP	Y	N - CASE #15-022029	Y - VIDEO	N	N	4	N	Y	N	Y	LIFT NOT WORKING PAX TO GET FOLLOWER/DID NOT WANT PASSUP FORM/OPP TO DO REPORT /DVR/TRK TO MEET TO REPAIR LIFT/T316	LIFT		
8/18/2015	4:39 PM	1622	MALL	31	16th Street Mall & Wazee ST	ADA PAX PASS UP	Y	N - CASE #15-022034	Y - VIDEO	N	N	2	N	Y	N	Y	PASSED ADA. LIFT NOT WORKING. FOLLOWER ACCO PAX WITHIN 2-MINUTES.	LIFT		
8/19/2015	8:44 PM	2064	15	41	E COLFAX AVE/PENNSYLVANIA ST	DISPATCH-CREATED INCIDENT	N	N - CASE #15-022030	Y - VIDEO	N	N	15 MINS	N	N	N	Y	PASSED UP FEMALE WITH WC DUE TO HAVING 2 PASSENGERS WITH WC ON BOARD/ FEMALE WILLING TO WAIT FOR NEXT RTE 15 REFUSED PASSUP FORM/ FOLLOWER ACCOMODATED BUS 2068 AT 20:56	2 W/C		
8/19/2015	1:12 PM	2154	48	3	CURTIS ST/20TH ST	ADA PAX PASS UP	Y	Y - CASE #15-022025	N	Y	Y	10 MINS	N	N	N	Y	ST/ PAX IN WC/AREA IS ALREADY FULL WITH MORE THAN 1 ADA PAX/2143 WILL ACCOM/FORM/ PAX HAS A PASS/ PAX TOLD THE OPERATOR HE WANTED ALTERNATIVE TRANSPORT, NO MLX AVAILABLE/ PAX ON 2143	W/C + OMA		
8/20/2015	3:30 PM	2041	48	3	CURTIS ST/16TH ST	ADA PAX PASS UP	Y	Y - CASE #15-022275	N	N	N	25 MINS	N	Y	N	Y	HAVE 2 ADA ON BUS; PASSING 1 WC:NO ROOM. ADV POLICY. FOLLOWER 2106 ACCO ADA @ 402PM	2 W/C		
8/20/2015	2:37 PM	5072	6	1	13TH & LINCOLN	RTT- ADA PAX PASS UP	N	Y	N	Y	Y	1 MIN	N	N	Y	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C		
8/20/2015	4:25 PM	9334	16	5	W Colfax Ave & Harlan St	ADA PAX PASS UP	N	Y - CASE #15-022277	N	Y	Y	15 MINS	N	Y	N	Y	HAVE 2-WC ON BUS. PASSED 1-WC. ADV POLICY; FOLLOWER 9351 ACCO ADA @ 435PM OK.	2 W/C		
8/20/2015	4:30 PM	9334	16	5	W Colfax Ave & Harlan St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	

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DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
8/21/2015	8:31 AM	3936	27	6	DARTMOUTH AND DALE	RTT- ADA PAX PASS UP	Y	Y	N	Y	N	30 MINS	N	N	N	N	SECUREMENT AREA WAS FULL WITH 2 OMA	2 OMA	
8/21/2015	3:31 PM	2017	48	3	Curtis St & 18th St	ADA PAX PASS UP	Y	Y - CASE #15-022396	N	N	N	25 MINS	N	Y	N	Y	PASSED UP FEMALE WITH WC DUE TO HAVING A FULL BUS AND 1 PAX WITH WC & 1 PAX WITH WALKER ON BOARD/ FEMALE REFUSED PASSUP FORM AND ROLLED AWAY/	W/C + OMA	
8/22/2015	6:21 PM	9115	16	1	W HOWARD PL/W AVONDALE DR	RTT- ADA PAX PASS UP	Y	Y - CASE #15-022387	N	N	N	15 MINS	N	Y	N	Y	ADA PASS UP/PAPERWORK GIVEN/NEXT BUS NOTIFIED	2 W/C	
8/22/2015	1:47 PM	9109	16	5	W Colfax Ave & 12th St	ADA PAX PASS UP	Y	Y - CASE #15-022398	N	Y	Y	7 MINS	N	Y	N	Y	ADA PAX AREA FULL /OPP GAVE FORM FOLLOWER 7 MINS 16/7 9348 CALLED TO ACCM 1403/OPP TO DO REPORT /DVR	2 W/C	
8/22/2015	2:17 PM	6049	0	5	17th St & Tremont PI Z Stop	ADA PAX PASS UP	Y	Y - CASE #15-022317	N	Y	Y	15 MINS	N	Y	N	Y	2 PAX IN WC/ BUS 2166 WILL ACCOM	2 W/C	
8/22/2015	4:56 PM	6104	15	8	E COLFAX AVE/BROADWAY	RTT- ADA PAX PASS UP	Y	Y - CASE #15-022393	N	Y	Y	16 MINS	N	Y	N	Y	ADA PASSENGER PASSED UP BECAUSE BOTH SIDES OF THE SECUREMENT AREA ARE FULL. THE FOLLOWER WILL PICK UP.	2 W/C	
8/22/2015	1:51 PM	9109	16	5	W Colfax Ave & 12th St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/22/2015	1:53 PM	9109	16	5	W Colfax Ave & 12th St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/23/2015	5:03 PM	9334	16	6	W Colfax Ave & Eaton St	ADA PAX PASS UP	Y	Y - CASE #15-022283	N	Y	Y	30 MINS	N	Y	N	Y	ADA PASS/PAPERWORK ISSUED AND NEXT BUS NOTIFIED	2 W/C	
8/24/2015	2:25 PM	5242	31	14	S Federal Blvd & W Evans Ave Gate G	ADA PAX PASS UP	Y	Y	N	Y	N	30 MINS	N	N	Y	N	SECUREMENT AREA WAS FULL WITH 2 W/C. PAS LEFT BEFORE THE OP WAS ABLE TO GIVE HER ANYTHING	2 W/C	
8/25/2015	1:09 PM	6008	0	10	Broadway & W 1st Ave	ADA PAX PASS UP	Y	N - CASE #15-022509	Y - VIDEO	N	N	4 MINS	N	Y	N	Y	OPERATOR CALLED IN FALLBACK STATING SHE HAS 2 PAX IN WC'S ALREADY ON THE BUS AND ANOTHER WAITING TO BOARD PLUS A FEMALE WITH A STROLLER WANTING TO BOARD WHO WON'T FOLD UP HER STROLLER.	2 W/C	
8/25/2015	8:43 AM	9326	120X	44	Thornton PnR Gate C	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/25/2015	1:09 PM	6008	0	10	Broadway & W 1st Ave	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/25/2015	8:43 AM	9326	120X	44	Thornton PnR Gate C	ADA PAX PASS UP	N/A	Y - CASE #15-022589	N	N/A	N/A	N/A	N/A	N/A	N	Y	NO PAX PASSED UP /FULL BUS NO ADA PASSED	NPI	ERROR
8/26/2015	3:56 PM	6085	105	5	Havana St & 1st Ave	ADA PAX PASS UP	N	N	N	N	N	16 MINS	N	N	N	Y	WILL HAVE TO PASS UP AN ADA PASSENGER BECAUSE BOTH SECUREMENT SPACES IS OCCUPIED WITH 2 PAX IN WHEELCHAIRS. THE FOLLOWER BUS # 6093 WILL PICK UP.	2 W/C	
8/26/2015	11:20 AM	6028	20	4	18th Ave & Emerson St	ADA PAX PASS UP	N	Y - CASE #15-022636	N	Y	Y	30 MINS	N	N	N	Y	SECUREMENT AREA IS FULL HAD TO PASSUP ADA PAX:PAX WILLING TO WAIT FOR NEXT BUS IN 10 MINUTES	2 W/C	
8/26/2015	9:20 AM	5024	15	42	COLFAX AVE/ONIEDA ST	DISPATCH CREATED INCIDENT	Y	N	N	Y	N	1 MIN	N	Y	N	N	THE OPERATOR DIDN'T RADIO DISPATCH ABOUT AN ADA PASS UP AT COLFAX/ONEIDA	2 W/C	
8/26/2015	2:21 PM	6179	31	24	FEDERAL & 17TH	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	15 MINS	N	Y	Y	N	SECUREMENT AREA WAS FULL WITH ADA PASSENGERS; OP DID NOT PRESS MESSAGE 12 FOR PASS UP, WAS COACHED ON PROCEDURE	W/C + OMA	
8/26/2015	10:21 AM	9348	16	3	W Colfax Ave & Yates St	ADA PAX PASS UP	Y	Y - CASE #15-022725	N	Y	Y	10 MINS	N	Y	N	Y	ST/ 2 ADA PAX ON BUS ALREADY AND A THIRD WAITING TO BOARD, FORM AND INFO ABOUT FOLLOWER BEING THERE AT 1033A BUS 9345	W/C + OMA	



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8/26/2015	10:36 AM	9348	16	3	Decatur / Federal Station Gate E	ADA PAX PASS UP	Y	Y - CASE #15-022987	N	Y	Y	10 MINS	N	Y	N	Y	ST/ 2 ADA PAX IN BUS/ 1 ADA PAX WAITING TO BOARD, FORM, FOLLOWER CONTACTED 9345/ DVR	W/C + OMA	
8/27/2015	10:19 AM	6110	15	1	Colfax Ave & Broadway	ADA PAX PASS UP	Y	Y - CASE #15-022961	N	N	N	0 MINS	N	Y	N	Y	HAD 3 WALKERS AND 2-WC ON BUS;PASED 1WC NO ROOM;ADV POLICY; FOLLOWER ACCO WC PAX AT 1020AM. OK.	2 W/C	
8/27/2015	12:39 PM	2093	0	9	S Broadway & Iliff Ave	ADA PAX PASS UP	N	Y - CASE #15-023082	N	Y	Y	10 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL WC PAX WAS WILLING TO WAIT FOR FOLLWERS BUS	2 W/C	
8/27/2015	4:32 PM	6013	48	18	CURTIS ST/16TH ST	RTT - ADA PAX PASS UP	Y	N	N	Y	Y	30 MINS	N	Y	N	N	HAD TO PASS UP AN ADA PASSENGER BACK AT CURTIS/16TH DUE TO A FULL BUS. THE FOLLOWER WILL PICK UP.	2 W/C	
8/27/2015	12:41 PM	2093	0	9	Englewood Pkwy & S Acoma St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/28/2015	11:24 AM	5211	52	11	Broadway & W Colfax Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	15 MINS	N	N	N	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C	
8/28/2015	3:29 PM	2154	48	3	CURTIS ST/16TH ST	DISPATCH CREATED INCIDENT	Y	N	N	Y	N	25 MINS	N	Y	N	N	UNABLE TO ACCOMMODATE ADA PASSENGER, ISSUED TRANSFER AND PAPER WORK. FOLLOWER WILL BE ABLE TO ASSIST PASSED UP PASSENGER	2 W/C	
8/28/2015	1:38 PM	6109	15	10	Colfax Ave & High St	CSR #322081	N/A	N	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
8/28/2015	1:52 PM	2160	0	6	Broadway & W Colfax Ave	CSR #322082	N/A	Y - CASE #15-023060	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
8/28/2015	11:30 AM	5211	52	11	Broadway & W Colfax Ave	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
8/29/2015	2:45 PM	9120	16	9	Decatur / Federal Station Gate H	ADA PAX PASS UP	Y	N - CASE #15-023088	Y - VIDEO	Y	Y	10 MINS	N	Y	N	Y	ISSUED TRANSFER AND PAPERWORK/NEXT BUS NOTIFIED	2 W/C	
8/29/2015	2:59 PM	9120	16	9	W Colfax Ave & Pierce St	ADA PAX PASS UP	Y	N - CASE #15-023089	Y - VIDEO	Y	N	5 MINS	N	Y	N	Y	NEXT BUS AT 3:10P PAX WAS GIVIN ADA PASS UP FORM REFUSED TRAANSFER THEY HAVE A PASS	2 W/C	
8/30/2015	8:57 AM	6040	48	1	Brighton Blvd & 29th St	ADA PAX PASS UP	N	Y - CASE #15-023077	N	Y	Y	30 MINS	Y	N	N	Y	2 PAX IN WC ON BOARD/ MLX 7 BUS 2042 WILL ACCOM	2 W/C	
8/31/2015	12:08 PM	6127	66	3	S Broadway & W Littleton Blvd	ADA PAX PASS UP	Y	y	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA WAS FULL WITH 2 W/C	2 W/C	
8/31/2015	1:26 PM	6162	52		Alameda Station Gate B	ADA PAX PASS UP	Y	N	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL, OP STATED HE TURNED IN THE FORM WITH DISPTACH	2 W/C	
8/31/2015	4:09 PM	5169	10	7	9th Ave & Clermont St	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C	
8/31/2015	8:34 AM	6044	48	18	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	Y - CASE #15-023178	N	Y	Y	16 MINS	N	Y	N	Y	FULL BUS PAX TO GET FOLLOWER /16MINS /PASSUP FORM TRANSFER /OPP TO DO REPORT /DVR	2 W/C	
9/1/2015	11:25 AM	9310	15L	15	Colfax Ave & Havana St	ADA PAX PASS UP	N	Y- CASE #15-023372	N	N	N	0 MINS	N	N	Y	Y	HAD TO PASS UP A PASSENGER IN A WHEELCHAIR BECAUSE THE SECUREMENT AREA IS OCCUPIED. HE WAS ACCOMMODATED BY THE 15 THAT PULLED RIGHT BEHIND THE\ BUS.	2 W/C	
9/1/2015	11:14 AM	5065	76	31	32ND & WADSWORTH	RTT- ADA PAX PASS UP	Y	N	Y- VIDEO	Y	N	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL,	2 W/C	
9/1/2015	8:37 AM	2200	48	18	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	Y- CASE #15-023169	N	Y	Y	16 MINS	N	Y	N	Y	FULL BUS PAX TO GET FOLLOWER /16MINS /PASSUP FORM TRANSFER /OPP TO DO REPORT /DVR	2 W/C	

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9/1/2015	6:01 PM	2294	15	1	BROADWAY/CLEVELAND	ADA PAX PASS UP	Y	N- CASE #15-023366	Y- VIDEO	Y	Y	2 MINS	N	Y	N	Y	ADA PASS UP AT BROADWAY/CLEVELAND DUE TO BOTH SECUREMENT AREAS BEING OCCUPIED. PAX OKAY WAITING FOR THE FOLLOWER WILL PICK UP.	2 W/C	
9/1/2015	3:32 PM	2036	48	2	CURTIS/16TH ST	ADA PAX PASS UP- FALL BACK	Y	N	Y- VIDEO	Y	Y	30 MINS	Y	Y	N	Y	ADA PASS UP ON CURTIS AT 16TH DUE TO BOTH SECUREMENT AREAS BEING OCCUPIED. THE FOLLOWER. MLX BLOCK 78 BUS # 6043 WILL PICKUP.	2 W/C	
9/1/2015	8:26 AM	6061	15	6	E COLFAX AVE/BEELER ST	DISPATCH-CREATED INCIDENT	Y	Y- CASE #15-024044	N	Y	Y	5 MINS	N	Y	N	Y	PASSED UP PERSON WITH WC DUE TO 2 PERSONS WITH WC ON BOARD/ PASSUP FORM ISSUED FOLLOWER CONTACTED BUS 6115 ACCOMODATED AT 530PM	2 W/C	
9/1/2015	3:27 PM	2298	73	2	S Yosemite St & Mansfield Ave	ADA PAX PASS UP	Y	N- CASE #15-023367	Y- VIDEO	N	N	N/A	N/A	N	N	Y	LIFT COULD NO LIFT ADA CHAIR WEIGHT ISSUE?/OPP FILLED OUT PASSUP FORM/ PAX HAD BUS PASS AND LEFT AREA MAY HAVE GOTTEN ON ANOTHER BUS /OPP TO DO REPORT /DVR	LIFT	
9/1/2015	12:08 PM	6074	21	6	Centerpointe & Sable Transfer Center	ADA PAX PASS UP	Y	Y- CASE #15-023379	N	Y	Y	27	N	Y	N	Y	HAVE ADA WAITING TO BOARD; RAMP WONT DEPLOY CANT USE IT MANUALLY. ADV POLICY FOLLOWER 6063 ACCO ADA @ 1235PM.OK. T316 SAID NO PROBLEM FOUND BUS IS OK. - NO PROBLEM FOUND WITH RAMP WHEN CHECKED AT DIVISION	LIFT	
9/2/2015	2:41 PM	6024	0	13	Broadway & 13th Ave	ADA PAX PASS UP- FALL BACK	Y	N	N	N	N	3 MINS	N	Y	N	Y	NO RECORDED CALL ON MAXIMUS INCIDENT LOOKUP	2 W/C	
9/2/2015	9:34 AM	5101	76	7	S Wadsworth Blvd & W Alameda Ave	ADA PAX PASS UP	Y	Y	N	Y	N	20 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C PASSENGERS	2 W/C	
9/2/2015	11:55 AM	6049	20	6	18TH/EMERSON	DISPATCH-CREATED INCIDENT	Y	N- CASE #15-025395	Y- VIDEO	Y	Y	30 MINS	N	Y	N	Y	1 PAX IN WC AND 4 PAX WITH WALKERS ON BOARD/ PASSED 1 PAX WITH A WALKER/ BUS 6048 WILL ACCOM- OPERATOR CALLED ON CELL PHONE	W/C + OMA	
9/3/2015	2:42 PM	2098	28	4	W Byron Pl & Sheridan Blvd	ADA PAX PASS UP	Y	N- CASE #15-023369	Y-VIDEO	N	N	22 MINS	N	Y	N	Y	ADA AREA FULL W MOBILITY DEVICES/NO PASSUP FORM /S31 MEET /BUS/FOLLOWER ACCMD PAX 2007/28/15/OPP O DO REPORT /DVR	2 OMA	
9/3/2015	1:50 PM	9344	16	6	BDWY/CHEYENNE	RTT- ADA PAX PASS UP	N	Y- CASE #15-023390	N	N	N	0 MINS	N	Y	Y	Y	ADA AREA FULL FOLLOWER ON SCENE OPP GAVE PAX FORM COPY /PAX ACCMD /OPP TO DO REPRT/DVR	2 W/C	
9/3/2015	11:26 AM	5162	52	11	Broadway & W Colfax Ave	ADA PAX PASS UP	Y	Y	N	Y	N	15 MINS	N	Y	N	Y	TWO W/C ALREADY A BOARD THE BUS	2 W/C	
9/3/2015	2:43 PM	6185	52		Bannock St & Speer Blvd	ADA PAX PASS UP	Y	N	N	Y	Y	15 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH TWO WC	2 W/C	
9/3/2015	12:17 PM	6031	0	6	Broadway & 7th Ave	ADA PAX PASS UP	Y	Y- CASE #15-023385	N	Y	Y	5 MINS	N	Y	N	Y	HAVE 2-WC; ON BUS; PASSING 1-WC NO ROOM; ADV POLICY; FOLLOWER 6009 ACCO @ 1223PM- PAX LEFT THE SCENE	2 W/C	
9/3/2015	2:04 PM	6035	0	5	I-25 & Broadway Station Gate C1	ADA PAX PASS UP	Y	Y- CASE #15-023759	Y- RADIO	Y	Y	1 MIN	N	Y	N	N	NO RECORDED CALL ON MAXIMUS INCIDENT LOOKUP- SECUREMENT AREA FULL W/ 2 ADA PAX IN W/C	2 W/C	
9/3/2015	12:38 PM	5119	31	21	FEDERAL & 10TH AVE	ADA PAX PASS UP	Y	Y	N	Y	N	30 MINS	N	N	Y	N	OPERATOR HAVE 2 W/C ON BOARD THE BUS	2 W/C	
9/3/2015	12:13 PM	5119	31	21	ALAMEDA & FEDERAL	ADA PAX PASS UP	Y	Y	N	Y	N	30 MINS	N	N	Y	N	OPERATOR HAVE 2 W/C ON BOARD THE BUS	2 W/C	
9/3/2015	12:31 PM	5119	31	21	FEDERAL & 8TH	ADA PAX PASS UP	Y	Y	N	Y	N	30 MINS	N	N	Y	N	OPERATOR HAVE 2 W/C ON BOARD THE BUS	2 W/C	

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9/3/2015	3:38 PM	9344	16	6	W COLFAX AVE/LAMAR ST	RTT- ADA PAX PASS UP	Y	N- CASE #15-025393	Y- VIDEO	Y	Y	14 MINS	N	Y	Y	Y	ADA PASSUP CLFX JAY STREET DUE TO HAVING 2 PASSENGERS WITH WC ON BOARD/ PASSUP FORM WAS ISSUED/ MALE 70'S / FOLLOWER BUS 9358 ACCOMODATED AT 15:52	2 W/C	
9/3/2015	12:11 PM	9313	83L	1	9TH/BDWY	ADA PAX PASS UP- FALL BACK	Y	N	N	Y	N	30 MINS	Y	Y	N	Y	2 PAX IN WHEELCHAIR ONBOARD/ UNABLE TO BOARD 3RD PAX IN WHEELCHAIR AT 9TH/ MLX 2 BUS 2031 WILL ACCOM	2 W/C	
9/3/2015	3:15 PM	6035	0	5	BROADWAY/W ARCHER PL	ADA PAX PASS UP	Y	Y- CASE #15-023764	N	Y	Y	20 MINS	N	Y	N	Y	3 ADA PAX PASSED /MOBILITY AREA FULL /2 PAX ACCMD BY FOLLOWER.	2 W/C	
9/3/2015	3:15 PM	6035	0	5	BROADWAY/W ARCHER PL	ADA PAX PASS UP	Y	Y- CASE #15-023764	N	Y	Y	20 MINS	N	Y	N	Y	3 ADA PAX PASSED /MOBILITY AREA FULL /2 PAX ACCMD BY FOLLOWER.	2 W/C	
9/3/2015	3:15 PM	6035	0	5	BROADWAY/W ARCHER PL	ADA PAX PASS UP	Y	Y- CASE #15-023764	N	Y	Y	12 MINS	N	Y	N	Y	3 ADA PAX PASSED /MOBILITY AREA FULL/ PAX TO GET BUS 0/14 TO ENGLWOOD/12MINS	2 W/C	
9/4/2015	8:55 AM	6029	0	6	Broadway & W 13th Ave	ADA PAX PASS UP	Y	Y- Case #15-024310	N	N	N	0 MINS	N	N	N	Y	OP PASSED 1 W/C FOLLOWER IS ON SCENE AND HAS PICKED UP PAX CONTINUE	2 W/C	
9/4/2015	1:11 PM	6066	15	5	Colfax Ave & Park Ave	ADA PAX PASS UP	Y	Y- CASE #15-024304	N	Y	Y	3 MINS	N	Y	N	Y	HAVE 2-WC; PASSING 3-WC; NO ROOM..ADV POLICY; FOLLOWER 6083 ACCO 1-WC @ 130PM AND NEXT FOLLOWER 2272 SAID NO PAX @ 125PM	2 W/C	
9/4/2015	1:52 PM	2023	3	2	W Alameda Ave & S Tejon St	ADA PAX PASS UP	Y	N- CASE #15-023929	Y- VIDEO	Y	Y	30 MINS	Y	Y	N	Y	2 PAX IN WHEELCHAIR ONBOARD/ BUS 2008 BLOCK 13 WILL ACCOM	2 W/C	
9/4/2015	2:41 PM	9308	15L	32	Colfax Ave & Tamarac St	ADA PAX PASS UP	Y	Y- CASE #15-023758	N	Y	N	10 MINS	N	N	N	Y	2 PAX IN WHEELCHAIR ONBOARD/ BUS 9315 WILL ACCOM	2 W/C	
9/4/2015	8:38 AM	6029	0	6	GRANT ST/E COLFAX AVE	ADA PAX PASS UP	Y	Y- Case #15-024310	N	Y	Y	5 MINS	N	Y	N	Y	2 ADA ON BOARD CANT MOVE. 1 PAX WITH WALKER WILL WAIT FOR FOLLOWER- HAD BUS PASS	2 W/C	
9/4/2015	6:07 PM	6036	0	10	E SPEER BLVD/E 6TH AVE	RTT- ADA PAX PASS UP	Y	N	N	Y	Y	6 MINS	N	Y	N	N	HAVE 2-WC ON BUS. PASSING 1-WC; NO ROOM ADV POLICY; FOLLOWER 6039 ACCO @ 613PM OK	2 W/C	
9/4/2015	7:15 AM	2298	11	81	Mississippi Ave & Colorado Blvd	ADA PAX PASS UP	N/A	N-CASE #15-023841	Y- VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	OPERATOR PRESSED #12 IN ERROR	NPI	ERROR
9/4/2015	10:36 AM	9336	16	3	W Colfax Ave & Raleigh St	ADA PAX PASS UP	N	Y- CASE #15-024303	N	N/A	N/A	N/A	N/A	N/A	N	Y	WAS ABLE TO BOARD ALL ADA PAX	NPI	PAX ACCOM
9/5/2015	12:56 PM	1610	MALL	5	16th Street Mall & South St	ADA PAX PASS UP	N	N- CASE #15-023934	Y- VIDEO	N/A	N/A	3 MINS	N	N	Y	Y	HAVE 2-WC ON BUS;NO ROOM; PASSED 1-WC; PAX TOOK THE FOLLOWER @ 1256PM. OK	2 W/C	
9/5/2015	4:05 PM	5130	21	7	ILIFF & HAVANA	RTT - ADA PAX PASS UP	Y	Y	N	Y	N	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH 2 W/C	2 W/C	
9/5/2015	3:51 PM	6009	14	2	I-25 & Broadway Station Gate E1	ADA PAX PASS UP	N	N- CASE #15-023767	Y- VIDEO	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL:HAD TO PASSUP ADA PAX WHO IS WILLING TO WAIT FOR FOLLOWERS BUS	2 W/C	
9/6/2015	4:05 PM	6029	48	2	CURTIS ST/16TH ST (16TH STREET MALL)	RTT- ADA PAX PASS UP	Y	N- CASE #15-025382	Y- VIDEO	Y	Y	30 MINS	N	Y	Y	Y	2 PAX IN WHEELCHAIRS ON BOARD/ NO MLX / FOLLOWER BUS 2161 WILL ACCOM	2 W/C	
9/7/2015	1:11 AM	6052	31	24	S Federal Blvd & W Mississippi Ave	ADA PAX PASS UP	N	N	N	N	N	N/A	N	N	N	Y	NO VIDEO ABAIL: OP NO LONGER EMPLOYEED; NO INCIDENT REPORT	2 W/C	
9/7/2015	10:40 AM	3933	36	4	OXFORD & JULIAN	RTT- ADA PAX PASS UP	N	Y	N	Y	N	30 MINS	N	N	Y	N	SECUREMENT AREA FULL, UNABLE TO DETEREMINE IF OP FILLED OUT ADA PASS UP FORM	2 W/C	
9/7/2015	8:17 PM	2008	48	5	15th St & Champa St	ADA PAX PASS UP	Y	Y- CASE #15-024021	N	Y	N	30 MINS	Y	Y	N	Y	ADA PASS UP BECAUSE BOTH SECUREMENT AREAS OCCUPIED. MLX BLOCK 3 WILL ACCOMMODATE.	2 W/C	
9/7/2015	1:35 PM	2041	48	2	Curtis St & 18th St	ADA PAX PASS UP	Y	Y-CASE #15-023942	N	N	N	30 MINS	N	Y	N	Y	HAVE 1-WC AND 1 WALKER THAT CANT MOVE ON BUS;NO ROOM;PASSING 1-WC; ADV POLICY;FOLLOWER 2097 ACCO @ 205PM	W/C + OMA	

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9/8/2015	2:26 PM	6060	15	34	Colfax Ave & Pennsylvania St	ADA PAX PASS UP	N	Y- CASE #15-024305	N	N	N	5 MINS	N	N	Y	Y	OP HAD 2 ADA ON BUS. FOLLOWER WITH PAX AND ACCOMMODATED. CONTINUE	2 W/C	
9/8/2015	12:45 PM	5236	88	5	60th Ave & Dahlia St	ADA PAX PASS UP	Y	Y	N	Y	Y	25 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH PAX WITH W/C	2 W/C	
9/8/2015	6:29 PM	2221	48	2	CURTIS ST/16TH ST (16THSTREET MALL)	RTT- ADA PAX PASS UP	Y	N	N	Y	Y	45 MINS	N	Y	N	Y	HAVE 2-WC ON BUS; PASSING 1WC NO ROOM. ADV POLICY. FOLLOWER 6033 ACCO @ 715PM.	2 W/C	
9/8/2015	4:27 PM	6033	48	18	CURTIS ST/15TH ST	RTT- ADA PAX PASS UP	Y	N	N	Y	Y	30 MINS	N	Y	N	Y	ADA PASSUP/PAPERWORK AND TRANSFER GIVEN/NEXT BUS ON TIME	2 W/C	
9/8/2015	4:47 PM	6033	48	18	CURTIS ST/15TH ST	RTT- ADA PAX PASS UP	Y	N	N	Y	Y	30 MINS	N	Y	N	Y	ADA PASS UP/PAPERWORK AND TRANSFER GIVEN/NEXT BUS NOTIFIED	2 W/C	
9/9/2015	3:57 PM	2154	48	2	Curtis St & 16th Street Mall	ADA PAX PASS UP	Y	N- CASE #15-024041	Y- VIDEO	Y	Y	30 MINS	N	Y	N	Y	HAD 3-WC WAITING COULD ONLY LOAD 2-WC; PASSED 1-WC. NO ROOM ADV POLICY; FOLLOWER 2199 ACCO @ 500PM.	2 W/C	
9/9/2015	7:30 AM	2098	48	3	BRIGHTON BLVD/*29TH ST	ADA PAX PASS UP	Y	N	Y- VIDEO	Y	Y	30 MINS	N	Y	N	Y	ADA PASS AT 29/BRIGHTON WAS TOLD HE COULD CATCH THE RT 9, BUT HE WASN'T INTERESTED IN THAT AND SAID HE WOULD WAIT. FOR THE NEXT 48	2 W/C	
9/9/2015	1:38 PM	9306	15L	7	unknown	CSR #323669	N/A	Y - CASE #15-023904	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
9/9/2015	3:52 PM	5104	24	35	York St & 23rd Ave	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	N	Y	BUS WAS FULL, OP WAS ABLE TO GET SOME PAX TO GET OFF THE BUS WHILE PAX WITH W/C BOARD; THEN EVERYONE GOT BACK ON	NPI	PAX ACCOM
9/10/2015	12:44 PM	6071	121	10	S Peoria St & Mississippi Ave	ADA PAX PASS UP	Y	Y- CASE #15-024311	N	Y	Y	27 MINS	N	Y	N	Y	HAVE 2-WC ON BUS; PASSING 1-WC; NO ROOM; ADV POLICY; FOLLOWER 6060 ACCO @ 111PM. OK	2 W/C	
9/10/2015	5:04 PM	2018	16L	73	W Colfax Ave & Lipan St	ADA PAX PASS UP	Y	Y- CASE #15-024129	N	Y	Y	4 MINS	N	Y	N	Y	AN ADA PASSENGER WILL BE PASSED UP DUE TO BOTH SECUREMENT AREAS BEING FULL. THE FOLLOWER IN BUS # 2159 WILL ACCOMMODATE.	2 W/C	
9/10/2015	7:32 PM	6049	0	4	S Broadway & W Florida Ave	ADA PAX PASS UP	Y	Y- CASE #15-024313	N	Y	Y	10 MINS	N	Y	N	Y	ADA PASS UP DUE TO BOTH SECUREMENT AREAS BEING OCCUPIED. THE FOLLOWER IN BUS # 2008 WILL PICK UP.	2 W/C	
9/10/2015	10:07 AM	1507	BOLT	71	BTC	CSR- 323778	Y	Y - CASE #15-024030	N	Y	Y	30 MINS	N	N	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
9/11/2015	10:45 AM	9343	16	7	W Colfax Ave & Lipan St	ADA PAX PASS UP	N	Y - CASE #15-024701	N	N	N	13 MINS	N	N	N	Y	PASSED PAX WITH W/C / BOTH SEC AREAS WERE FULL / OP FILLED OUT BOOK / PAX WAS OK WITH WAITING FOR FOLLOWER	2 W/C	
9/11/2015	7:53 AM	6123	SKIP	3	BROADWAY ST/NORTH ST	RTT- ADA PAX PASS UP	Y	N	N	N	N	2 MINS	N	Y	Y	N	PASSENGER IN MOBILITY DEVICE PASSED DUE TO SECUREMENT AREA BEING FULL WITH PAX'S IN MOBILITY DEVICES. FOLLOWER IN 2203 TO ACCOMMODATE. DVR REQ	2 W/C	
9/11/2015	2:55 PM	3968	27	5	FEDERAL & EVANS	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	THERE WERE TWO W/C ABOARD THE BUS,	2 W/C	

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9/11/2015	4:28 PM	6049	38	8	Applewood Village	ADA PAX PASS UP	Y	Y - CASE #15-024521	N	Y	Y	30 MINS	N	Y	N	Y	ADA PASS UP AT 38TH/YOUNGFIELD DUE TO BOTH SECUREMENT AREAS BEING OCCUPIED WITH 2 PAX IN WHEELCHAIRS. THE FOLLOWER IN BUS # 2221 WILL PICK UP.	2 W/C	
9/11/2015	6:08 PM	2009	48	5	Brighton Blvd & 35th St	DISPATCH-CREATED INCIDENT	Y	N	N	Y	Y	7 MINS	N	Y	N	Y	PASSED PAX WITH W/C BOTH SEC AREAS WERE FULL / OP PUSHED WRONG BUTTON OP SENT RTT AND DID NOT PUSH THE 12 KEY / OP FILLED OUT BOOK	2 W/C	
9/11/2015	10:48 AM	9343	16	7	W Colfax Ave & Lipan St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
9/11/2015	4:58 PM	6118	GS	53	S Broadway & Dartmouth Ave	ADA PAX PASS UP	N	Y - CASE #15-024705	N	N/A	N/A	N/A	N	N	Y	Y	Pressed message #12 in error, operator was notifying dispatch about a visually impaired passenger that was passed by another bus.	NPI	ERROR
9/12/2015	10:55 AM	9363	16	8	Colfax/Irving	ADA PAX PASS UP	Y	N	N	N	N	6 MINS	N	Y	N	Y	TWO WHEEL CHAIR PASSENGERS OCCUPYING THE SECUREMENT AREA, WHEEL CHAIR PAX WAITING TO BOARD, FOLLOWER PULLED UP BEHIND BUS PAX BOARDED 9361	2 W/C	
9/12/2015	4:25 PM	6065	121	1	Colfax Ave & Peoria St	RTT-ADA PAX PASS UP	N	N	N	N	N	15 MINS	N	N	Y	Y	ADA PASS UP DUE TO BOTH SECUREMENT AREAS BEING FULL. THE FOLLOWER IN BUS # 6091 WILL PICK UP.	2 W/C	
9/12/2015	1:12 PM	2041	0	9	Broadway & W Colfax Ave	ADA PAX PASS UP	Y	Y - CASE #15-024731	N	Y	N	5 MINS	N	Y	N	Y	TIE DIE FULL HAD TO PASSUP ADA PAX:NEXT BUS AT 119PM	2 W/C	
9/12/2015	5:01 PM	6014	0	11	S Lincoln St & Alameda Ave	ADA PAX PASS UP	N	Y - CASE #15-024802	N	N	N	N/A	N	N	N	Y	DISREGARD ADA PAX WAS ACCOMMODATED.	NPI	PAX ACCOM
9/13/2015	7:57 AM	6005	48	2	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	N - CASE #15-025185	Y	Y	Y	30 MINS	Y	Y	N	Y	Passed 2 ADA PAX at the same stop	2 W/C	
9/13/2015	7:57 AM	6005	48	2	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	Y - CASE #15-025185	N	Y	Y	30 MINS	Y	Y	N	Y	Passed 2 ADA PAX at the same stop	2 W/C	
9/14/2015	4:22 PM	2123	48	18	16TH ST & CURTIS ST	ADA PAX PASS UP	Y	N	Y-VIDEO	Y	Y	28 MINS	N	Y	Y	N	NO RECORDED CALL ON MAXIMUS INCIDENT LOOKUP	2 W/C	
9/14/2015	2:10 PM	6115	15	32	Colfax Ave & Broadway	ADA PAX PASS UP	Y	Y - CASE #15-024600	N	N	N	N/A	N	Y	N	Y	PASSENGERS IN ADA AREA REFUSED TO MOVE FOR A PAX IN A WC UNTIL OP CALLED AND REQ A SUP/PAX MOVED ADA PAX WAS ACCOMMODATED/REPORT/DVR	NPI	PAX ACCOM
9/14/2015	2:12 PM	9375	15L	1	Colfax Ave & Josephine St	ADA PAX PASS UP	N	N - CASE #15-024799	Y - VIDEO	N	N	N/A	N	N	N	Y	DISREGARD PAX WAS ACCOMMODATED.	NPI	PAX ACCOM
9/15/2015	4:41 PM	2002	0	2	I-25 & Broadway Station Gate B1	ADA PAX PASS UP	Y	Y - CASE #15-024703	N	N	N	5 MINS	N	Y	N	Y	ADA MALE WITH WALKER /ADA AREA FULL /ADA PASSUP FORM/ACCMD 0/3 FOLLOWER 5 MINS 6002/	2 W/C	
9/15/2015	5:20 PM	6075	15	31	Broadway & Colfax	RTT- ADA PAX PASS UP	Y	Y- CASE #15-025384	N	Y	Y	6 MINS	N	Y	Y	Y	BOTH SECUREMENT AREAS FULL/GAVE PAPERWORK	2 W/C	
9/15/2015	4:36 PM	2156	48	18	CURTIS ST/16TH ST	RTT- ADA PAX PASS UP	N	N - CASE #15-023396	Y - VIDEO	Y	Y	20 MINS	N	Y	Y	Y	PASSED UP MALE WITH WC DUE TO FULL BUS AND 2 PASSENGERS WITH WC ON BOARD / PASS UP FORM AND TRANSFER ISSUED / FOLLOWER CONTACTED BUS 2133 MALE WAS NOT FOUND AT 509PM	2 W/C	
9/15/2015	3:48 PM	5148	52	4	17TH & CALFORNIA	ADA PAX PASS UP	Y	N	N	Y	Y	29 MINS	N	Y	N	Y	SECUREMENT AREA FULL WITH PASSENGERS WITH W/C	2 W/C	
9/16/2015	12:37 PM	5153	52	16	Bannock St & Speer Blvd	ADA PAX PASS UP	N	Y	N	Y	N	30 MINS	N	N	Y	Y	SECUREMENT AREA FULL, OP WAS ADVISED TO ALWAYS FILL OUT ADA FORM WHEN PASS PAX	2 W/C	
9/16/2015	2:28 PM	1540	AT	52	DIA West: Island # 5	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	

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9/16/2015	2:28 PM	1540	AT	52	DIA West: Island # 5	ADA PAX PASS UP	N	Y - CASE #15-024716	Y - LIFT	N	N	30	N	N	N	Y	ADA AREA SEATS WONT MOVE FORWARD FOLLOWER RIGHT BEHIND BUS 1539 ACCOMODATED MALE WITH WC TO NINEMILE PNR THEN MLX 15 BUS 2044 ACCOMODATED TO ARAPH STN PNR	LIFT	
9/17/2015	12:09 PM	6001	0	6	Broadway & W Colfax Ave	ADA PAX PASS UP	Y	Y - CASE #15-025053	N	N	N	10 MINS	N	N	N	Y	ADA PAX ON BUS, 2 ADA PAX WANTING TO RIDE TOGETHER, OPERATOR STATED THEY LEFT RIGHT AWAY BEFORE SHE COULD GIVE THEM ANY INFORMATION.WILL FILL OUT ONE FORM, BECAUSE THE OTHER ONE CHOSE NOT TO RIDE, DVR	2 W/C	
9/18/2015	12:30 PM	9190	16	5	W COLFAX AVE/ DELAWARE ST	ADA PAX PASS UP	N	Y - CASE #15-025071	N	N	N	15 MINS	N	N	N	Y	SECUREMENT AREA IS FULL PASSUP ADA PAX:WHO DID'NT WANT TO WAIT FOR FOLLOWERS- PAX LEFT THE SCENE	2 W/C	
9/18/2015	10:51 AM	6059	3	11	Alameda Ave & Fairmount Dr	ADA PAX PASS UP	Y	Y - CASE #15-025061	N	Y	N	40 MINS	N	Y	N	Y	2 WHEEL PASSENGERS ON BOARD BUS, PASSED UP ONE WHEEL PASSENGER, GAVE COPY OF PASSUP FORM AND TRANSFER TO PAX FOLLOWER DUE IN 40 MINUTES, NO MLX AVAILABLE TO TRANSPORT PAX	2 W/C	
9/18/2015	2:43 PM	5227	31	32	Federal Blvd & W 29th Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	2 MINS	N	Y	N	N	SECUREMENT AREA FULL WITH PAX WITH W/C	2 W/C	
9/18/2015	8:21 AM	2106	9	1	BRIGHTON BLVD/*29TH ST	RTT- ADA PAX PASS UP	Y	Y - CASE #15-025086	N	Y	Y	0 MINS	N	Y	Y	Y	LATE DUE TO PAX LOAD AND HAS 2 PAX IN WC'S ON BUS, PASSING ANOTHER AT BRIGHTON 29TH, RT 48 BUS 2017 RIGHT BEHIND THIS BUS, AND PAX IN WC IS BEING ACCOMMODATED	2 W/C	
9/18/2015	3:07 PM	3901	324	2	Nelson Rd & Grandview Meadows Dr	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	Y	Y	OPERATOR DID NOT INFORM WAITING PAX W.C THAT HE NEEDED TO CONTACT DISPATCH DUE TO HIS BUS BEING FULL, PAX W/C LEFT AREA BEFORE DISPATCHED CALLED BACK	OTHER	
9/19/2015	2:38 PM	2123	0	11	Broadway & W Colfax Ave	ADA PAX PASS UP	N	Y - CASE #15-025055	N	N	N	10 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL HAD TO PASSUP TO ADA PX:WHO ARE WILLING TO WAIT FOR NEXT BUS	2 OMA	
9/19/2015	2:42 PM	2123	0	11	Broadway & W 14th Ave	ADA PAX PASS UP	N	Y - CASE #15-025055	N	N	N	10 MINS	N	Y	N	N	COULD NOT MAKE CONTACT WITH THE BUS	2 OMA	
9/19/2015	6:14 PM	1630	MALL	7	16th St & Tremont Pl	RTT - ADA PAX PASS UP	Y	N	N	N	N	8 MINS	N	Y	N	N	NO ROOM HAVE 2-WC ON BUS; PASSING 1WC;ADV POLICY; FOLLOWER 1634 ACCO PAX AT . 621P	2 W/C	
9/19/2015	12:50 PM	5033	6	4	Lipan St & W 38th Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	Y	Y	SECUREMENT AREA FULL, OP GAVE PAX A FORM BUT DID NOT WAIT FOR DISPTACH TO CALL BACK, ADVISED OP OF PROCEDURE	2 W/C	
9/19/2015	1:08 PM	2106	28	31	DOWNING ST/*CALIFORNIA ST	RTT - ADA PAX PASS UP	Y	N	Y - LIFT	Y	Y	60	N	Y	N	N	LIFT NOT WORKING HAD TO PASSUP ADA PAX:AT CLARKSON WHO WAS WILLING TO WAIT FOR FOLLOWERS BUS::T316	LIFT	
9/21/2015	7:32 AM	5265	15	21	COLFAX/AURORA CT	ADA PAX PASS UP- FALL BACK	Y	Y - CASE #15-025077	N	N	N	15 MINS	N	Y	N	Y	OPERATOR CALLED IN FALLBACK STATING THE ADA AREA, FILLED WITH ADA, PASSING ONE PAX WHO IS REQUESTING THE TIME FOR THE FOLLOWER/ FORM/DVR/ NEXT WB RT 15 DUE AT 744A/ TEXT SENT TO 6104	W/C + OMA	
9/21/2015	12:49 PM	6074	15	10	Colf/Colo	DISPATCH-CREATED INCIDENT	Y	Y - CASE #15-025165	N	N	N	0 MINS	N	Y	N	Y	2 PAX IN WHEELCHAIRS ON BOARD/ FOLLOWER BLOCK 12 ACCOM PAX	W/C + OMA	

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9/22/2015	12:02 PM	2029	15L	14	FEDERAL BLVD/W HOWARD PL	RTT- ADA PAX PASS UP	N	Y - CASE #15-025259	N	Y	Y	10 MINS	N	Y	Y	Y	GT E/ 3 PAX IN WC'S WANTING ON THE BUS, ONE PAX WILL WAIT FOR THE FOLLOWER 15L 16 BUS 9379/ CONTACTED/DVR/FORM	2 W/C	
9/22/2015	3:56 PM	5084	1	3	1ST & KNOX	ADA PAX PASS UP	Y	Y	N	Y	N	30 MINS	N	Y	N	N	SECUREMENT AREA FULL WITH 2 PASSENGERS IN W/C	2 W/C	
9/23/2015	1:57 PM	2199	3	19	E ALAMEDA AVE/S HARRISON ST	ADA PAX PASS UP	Y	Y - CASE #15-025354	N	N	N	1 HOUR	N	N	N	Y	SECUREMENT AREA IS FULL PASSUP ADA, PAX DECIDED TO TAKE 83L	2 W/C	
9/23/2015	10:25 AM	9341	16	3	W Colfax Ave & Sheridan Blvd	ADA PAX PASS UP	Y	Y - CASE #15-025350	N	N/A	N/A	N/A	N/A	N/A	N	Y	DISREGARD PASSUP/ ADA PAX EXCHANGED BY ONE GETTING OFF THE BUS AND ANOTHER GETTING ON	NPI	PAX ACCOM
9/25/2015	8:02 PM	6066	105	31	S HAVANA ST /E FLORIDA AVE	RTT- ADA PAX PASS UP	Y	N - CASE #15-025963	Y - VIDEO	N	N	10 MINS	N	Y	Y	Y	TWO PAX ON BOARD. CANT BOARD 3RD. GAVE INFO, FORM ANDTRANSFER.	2 W/C	
9/25/2015	12:09 PM	2143	48	3	48th Ave & Saint Paul St	ADA PAX PASS UP	Y	N - CASE #15-025641	Y - VIDEO	Y	N	25 MINS	N	Y	N	Y	OPERATOR WAS FORCED TO PASS A PASSENGER IN A MOBILITY DEVICE DUE TO TWO PASSENGERS ALREADY ON BOARD IN MOBILITY DEVICES. FOLLOWER IN 2100 TO ACCOMMODATE. DVR REP REQ	2 W/C	
9/25/2015	3:12 PM	2093	28	15	W Byron Pl & Sheridan Blvd	ADA PAX PASS UP	Y	N - CASE #15-025675	Y - VIDEO	Y	Y	30 MINS	N	Y	N	Y	PASSED UP PERSON WITH WC DUE TO HAVING 2 PASSENGERS WITH WC ON BOARD / PASSUP FORM AND TRANSFER ISSUED / FOLLOWER CONTACTED / BUS 6003 CONTACTED PASSENGER DID NOT WANT TO BOARD THIS BUS/ FOLLOWER CONT	2 W/C	
9/25/2015	1:00 AM	6086	15	42	Colfax Ave & Downing St	ADA PAX PASS UP	N	Y - CASE #15-025747	N	N	N	30 MINS	N	N	N	Y	ADA IN W/C STILL DRINKING BEER. PAX REQUESTED TO WAIT FOR NEXT BUS. CONTINUE	OTHER	
9/26/2015	1:59 PM	5149	3	1	W Alameda Ave & S Broadway	ADA PAX PASS UP	N	Y	N	N	N	N	Y	N	Y	Y	2 PAX IN WHEELCHAIR ON BOARD/ CALLED CC // CCLX BUS 6181	2 W/C	
9/26/2015	12:58 PM	6153	66	3	WINDERMERE & LITTLETON	ADA PAX PASS UP	Y	Y	N	Y	Y	60 MINS	N/A	Y	N	N	SECUREMENT AREA FULL WITH PASSENGERS, ELDERY PASSENGERS DECLINE ON MOVING	OTHER	
9/26/2015	1:02 PM	6153	66	3	W Littleton Blvd & S Windermere St	ADA PAX PASS UP	Y	Y	N	N	N	60 MINS	N	N/A	N	Y	1 PAX WITH WALKER AND 1 ELDERLY PAX WILL NOT MOVE FROM ADA AREA/ PAX IN WHEELCHAIR LEFT THE BUS STOP AND SAID SHE WAS GOOD	W/C + OMA	
9/27/2015	7:57 AM	2012	48	2	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	N - CASE #15-025724	Y - VIDEO	Y	Y	10 MINS	N	Y	N	Y	TWO PAX'S ALREADY ON BOARD BUS. CANNOT FOLD MOBILITY DEVICE. MLX7 BUS 2031 TO ACCOMMODATE. DVR REP REQ	2 W/C	
9/27/2015	10:15 PM	5123	31	24	FEDERAL & 72ND	ADA PAX PASS UP	N	Y	N	N/A	N/A	N/A	N/A	N/A	N/A	N	OPERATOR PRESSED MESSAGE 12 BY MISTAKE	NPI	ERROR
9/28/2015	2:23 PM	6165	31	14	Federal Blvd & W 10th Ave	ADA PAX PASS UP	Y	N	Y	Y	Y	2	N	Y	Y	Y	UNABLE TO DEPLOY MANUALLY/ BUS 6182 ACCOM PAX IN WHEELCHAIR /CALLED CC - LIFT HAVE BEEN FIXED	LIFT	
9/28/2015	5:38 PM	2166	48	5	Broadway & Curtis St	ADA PAX PASS UP	N/A	N - CASE #15-025943	Y - VIDEO	N	N	N/A	N	N	N	Y	WAS ABLE TO BOARD THE ADA PAX OK.	NPI	PAX ACCOM
9/28/2015	3:43 PM	5247	52	16	Bannock St & Speer Blvd	ADA PAX PASS UP	Y	Y	N	Y	Y	15 MINS	N	Y	N	Y	ADA AREA FULL/ 1 PAX IN WHEELCHAIR AND 2 PAX WITH WALKERS UNABLE TO MOVE/ WALKERS WILL NOT FOLD/ BUS 5117 WILL ACCOM 15 MIN	W/C + OMA	
9/29/2015	1:34 PM	6050	0	4	Broadway & W 1st Ave	ADA PAX PASS UP	Y	Y - CASE #15-025931	N	N	N	10 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL PASSUP ADA PAX WHO STATED SHE WOULD WAIT FOR NEXT BUS	2 W/C	
9/29/2015	4:31 PM	2161	48	18	CURTIS ST/15TH ST	RTT- ADA PAX PASS UP	Y	N - CASE #15-025944	Y - VIDEO	Y	Y	30 MINS	N	Y	Y	Y	ADA AREA FULL PAX TO GET FOLLOWER 20MINS/RT 48/4 2161 TO ACCMD OPP TO DO REPORT DVR	2 W/C	

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DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
9/30/2015	9:03 AM	6084	105	6	Central Park Station Gate C1	ADA PAX PASS UP	N	Y - CASE #15-025969	Y - LIFT	Y	Y	15	N	N	Y	Y	LIFT WOULD NOT DEPLOY, OPERATOR ALSO SAID IT WOULD NOT WORK MANUALLY, ADA PAX WILL TAKE THE FOLLOWER, OPERATOR WILL WRITE UP AND CHECK LIFT AGAIN AT A DIFFERENT LOCATION, NO TRUCK OR MLX AVAILABLE/ TR	LIFT	
9/30/2015	2:30 PM	9336	16	21	E COLFAX AVE/BROADWAY	DISPATCH-CREATED INCIDENT	N	Y - CASE #15-027123	N	N/A	N/A	N/A	N/A	N/A	Y	Y	PRESSED #12 IN ERROR- OP HAD W/C LIFT OUT / PERSON WALKING BY HIT LEGS ON LIFT AS IT WAS BEING STOWED / S-21 / DEN EMTS / PERSON TRANSP / OP WILL RUN RTE LATE / OP TO DO RPT / DVR	NPI	ERROR
10/1/2015	3:11 PM	5047	52	11	BANNOCKST/W7TH AVE	ADA PAX PASS UP	N	Y	N	N	N	30 MINS	N	N	Y	Y	BUS HAD 1 ADA PAX, WHEN HE PULLED UP TO STOP WHERE 3 MORE ADA PAX WERE WAITING.	2 W/C	
10/1/2015	4:30 PM	6179	40	35	Colorado Blvd & 9th Ave	ADA PAX PASS UP	Y	N	N	Y	N	10 MINS	N	Y	N	Y	HAD TO PASS ONE WITH WC/FOLLOWER WAS ABLE TO ACCOMMODATE	2 W/C	
10/1/2015	2:14 PM	2153	38	30	W 38th Ave & Brentwood St	ADA PAX PASS UP	Y	N - CASE #15-026483	Y - VIDEO	Y	N	N/A	N/A	N	N	Y	HAS 2 MOBILITY DEVICES IN AREA /ADA PAX LEFT AREA DID NOT WANT PASSUP FORM/OPP TO DO REPORT /DVR	2 W/C	
10/1/2015	2:58 PM	5161	3	42	ALAMEDA AT PIERCE	RTT - ADA PAX PASS UP	Y	Y	N	Y	Y	15 MINS	N	Y	N	N	SECUREMENT AREA FULL WITH 2 PAX IN W/C, 2 PAX WITH WALKERS WANTED TO RIDE TOGETHER IN THE SECUREMENT AREA	2 W/C	
10/1/2015	2:19 PM	2273	16	5	W Colfax Ave & Perry St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
10/1/2015	1:16 PM	6092	15	1	Colfax Ave & Logan St	ADA PAX PASS UP	Y	Y - CASE #15-027128	N	N	N	5 MINS	N	Y	Y	Y	SECUREMENT AREA IS FULL HAD TO PASSUP ADA PAX WILLING TO WAIT FOR NEXT BUS IN FIVE MINUTES	W/C + OMA	
10/1/2015	11:24 AM	6007	20	4	18th Ave & Emerson St	ADA PAX PASS UP	Y	Y - CASE #15-027126	N	Y	Y	20 MINS	N	Y	N	Y	PAX IN WC AND PAX IN WALKER IN THE ADA AREA, NO ROOM FOR PAX IN WC AT EMERSON, TRANSFER AND FORM GIVEN, FOLLOWER AT 1140A/ 2041 RT 20	W/C + OMA	
10/1/2015	2:17 PM	2273	16	5	W Colfax Ave & Perry St	ADA PAX PASS UP	Y	Y - CASE #15-026665	N	Y	N	13 MINS	N	N	Y	Y	PASSED UP LADY WITH WALKER DUE TO FULL ADA AREA 1WC AND 2WALKERS ON BOARD/ PASSUP FORM AND TRANSFER ISSUED FOLLOWER BUS 9350 ACCOMODATED 226PM	W/C + OMA	
10/2/2015	11:16 AM	9359	16	7	W COLFAX AVE /WADSWORTH BLVD	RTT- ADA PAX PASS UP	N	Y - CASE #15-027133	N	N	N	10 MINS	N	N	Y	Y	TIE DOWN FULL ADA PAX JUST LEFT BEFORE OPER COULD ADVISED HIM:	2 W/C	
10/2/2015	1:41 PM	9355	16	8	W COLFAX AVE /VRAIN ST	RTT- ADA PAX PASS UP	N	Y - CASE #15-027134	N	Y	Y	10 MINS	N	N	Y	Y	OPER HAD TO PASSUP 3 WC PAX:TIE DOWNS FULL:BUS 9359 TO ACC THE PAX	2 W/C	
10/3/2015	12:04 PM	5236	52		Broadway & W Colfax Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	NA	N	Y	Y	Y	SECUREMENT AREA FULL WITH 2 WC	2 W/C	
10/3/2015	12:26 PM	2273	14	3	W FLORIDA AVE/S TENNYSON ST	ADA PAX PASS UP	Y	N - CASE #15-026488	Y - VIDEO	Y	Y	25 MINS	N	Y	N	Y	PASSENGER IN MOBILITY DEVICE PASSED DUE TO SECUREMENT AREA ALREADY FULL WITH PAX'S IN MOBILITY DEVICES. MLX 6242 TO LOCATION TO ACCOMMODATE. DVR REP REQ	2 W/C	
10/3/2015	1:37 PM	6240	0	4	S BROADWAY/OXFORD AVE	ADA PAX PASS UP	Y	Y - CASE #15-027139	N	Y	Y	10 MINS	N	Y	N	Y	PAX IN MOBILITY DEVICE BEING PASSED DUE TO RESERVED SECTION FULL WITH PAX'S IN MOBILITY DEVICES. CANNOT COLLAPSE. FOLLOWER IN 6244 WILL ACCOMMODATE. DVR REP REQ	2 W/C	



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10/3/2015	5:20 PM	5126	31	12	FEDERAL BLVD (CO-88)/W 3RD AVE	ADA PAX PASS UP	N	N	N	N	N	30 MINS	N	N	Y	Y	ADA AREA OF THE BUS FULL,PASSED ADA IN A W-CHAIR ON FEDERAL/2ND SB,THE ROUTE 30 BOARDED PAX OP DIDN'T NEED TO FILL OUT FORMS	PXO	
10/5/2015	12:56 PM	6237	0	5	17TH AND CALIFORNIA	DISPATCH-CREATED INCIDENT	N	N - CASE #15-026670	Y - VIDEO	N/A	N/A	0 MINS	N	N/A	Y	Y	2 PAX IN WHEELCHAIR ON BOARD/ PAX BOARDED RT 52 AT THE SAME STOP- PAX LEFT SCENE REFUSED FORM AND TRANSFER	2 W/C	
10/5/2015	12:31 PM	6051	0	8	17th St & Curtis St Z Stop	ADA PAX PASS UP	Y	Y - CASE #15-027142	N	Y	N	0 MINS	N	N	N	Y	2 PAX IN WHEELCHAIRS ON BOARD/ PAX IN WHEELCHAIR BOARDED RT 52 AT THE SAME STOP	2 W/C	
10/5/2015	3:27 PM	2273	38	30	Bruce Randolph Ave & Colorado Blvd	ADA PAX PASS UP	N/A	N - CASE #15-026487	Y - VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	DISREGARD- PRESSED # 12 IN ERROR	NPI	ERROR
10/5/2015	3:10 PM	2809	BV	42	US 36 & Table Mesa PnR Gate A	ADA PAX PASS UP	N	N - CASE #15-026497. NO VIDEO INSTALLED	N	N	N	5 MINS	N	N	N	Y	PASSED UP MALE WITH WC DUE TO FULL BUS/ FOLLOWER BUS 1531 RIGHT BEHIND AND ACCOMODATED MALE WITH WC AT 315PM	PXO	
10/5/2015	4:31 PM	5046	44	58	BROADWAY/STOUT ST	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	0 MINS	N	N	Y	Y	ON CURTIS BROAD/ PASSED UP MALE WITH WC DUE TO FULL BUS/ FOLLOWER RIGHT BEHIND BUS 2004 ACCOMODATED 435PM	PXO	
10/6/2015	2:20 PM	6037	0	1	BROADWAY/*W IRVINGTON PL	RTT- ADA PAX PASS UP	N	Y- CASE #15-026912	N	Y	N	10 MINS	N	N	Y	Y	PASSED UP MALE WITH WC DUE TO FEDEX TRUCK BLOCKING THE STOP/ OPERATOR STOP 1/2 BLOCK PASSED IT WALKED BACK AND MALE REFUSED TO BOARD THIS BUS AND REFUSED A PASSUP FORM HE STATED HE WAS OK WAITING FOR- ALSO SEE CSR- 327295	OTHER	
10/6/2015	3:49 PM	3923	27	3	ENGLEWOOD STATION	RTT - ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	Y	N	PAX W.C. #2 COULD NOT MANEUVER AROUND PAX W.C. #1 IN HIS W/C,	OTHER	
10/7/2015	11:43 AM	5005	31	7	S Federal Blvd & W Colorado Ave	ADA PAX PASS UP	N	Y	N	Y	Y	15 MINS	N	N	Y	Y	TWO W/C WERE ALREADY ON THE BUS	2 W/C	
10/7/2015	1:17 PM	9320	15L	15	E Colfax Ave/Quebec St	ADA PAX PASS UP	N	Y- CASE #15-027830	N	Y	N	5 MINS	N	N	Y	Y	ADA PAX DECLINED TRANSFER/OK TO WAIT FOR NEXT BUS/PAPERWORK COMPLETED	2 W/C	
10/8/2015	3:49 PM	6006	0	4	I-25 S/E KENTUCKY AVE	ADA PAX PASS UP	N	Y- CASE #15-027833	N	Y	N	0 MINS	N	N	N	Y	HAVE 2-WC ON BUS; PASSING 1-WC NO ROOM. ADV POLICY. ADA LEFT TO RTE 0L. BUS . 9365 SAID ADA LEFT TO RTE 0. 6048 SAID NO ADA PAX IN WC IN THE AREA. 412PM	2 W/C	
10/8/2015	5:00 PM	6046	48	18	16th St Mall	ADA PAX PASSUP FORM- NO RECORDED INCIDENTS IN MAXIMUS	Y	Y- CASE #15-027623	N	Y	Y	5 MINS	N	Y	N	N	HAVE 2-WC ON BUS; PASSING 1-WC NO ROOM.	2 W/C	
10/8/2015	5:02 PM	6046	48	18	16th St Mall	ADA PAX PASSUP FORM- NO RECORDED INCIDENTS IN MAXIMUS	Y	Y- CASE #15-027623	N	Y	Y	5 MINS	N	Y	N	N	HAVE 2-WC ON BUS; PASSING 1-WC NO ROOM.	2 W/C	
10/8/2015	9:02 AM	6076	105	6	Smith RD/Ulster St	RTT- ADA PAX PASS UP	N	Y- CASE #15-027659	Y- LIFT	N	N	0	N	N	Y	Y	ST/ LIFT WOULD NOT DEPLOY, ADA PAX WILL BOARD THE FOLLOWER, OPERATOR SAID HE HAS HAD A PROBLEM WITH A LIFT AT THISSAME LOCATION. FORM/ DVR/ WILL CHECK LIFT AGAIN AT ANOTHER LOCATION/ LIFT WORKED- PAX LEFT THE SCENE BEFORE TRANSFER OR FORM COULD BE GIVEN	LIFT	

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10/10/2015	5:20 PM	9359	16	2	W Howard Pl/Avondale Dr	ADA PAX PASS UP	N	Y- CASE #15-028085	N	Y	Y	10 MINS	N	Y	Y	Y	PAPERWORK FILLED OUT/NEXT BUS NOTIFIED	2 W/C	
10/10/2015	4:49 PM	6085	15	10	E Colfax Ave/Pennsylvania St	ADA PAX PASS UP	Y	Y- CASE #15-027840	N	Y	Y	0 MINS	N	Y	N	Y	HAD TO PASS PASSENGER WITH WHEELCHAIR, AS PAPER WORK WAS BEING FILLED OUT, ANOTHER BUS CAME INTO STOP AND WAS ABLE TO ACCOMMODATE THE PASSENGER.	2 W/C	
10/10/2015	2:45 PM	5233	52	12	20TH & CHESTNUT	ADA PAX PASS UP	Y	N	N	Y	Y	30 MINS	N	Y	N	N	SECUREMENT AREA FULL WITH ADA PAX	W/C + OMA	
10/13/2015	9:47 AM	2162	SHOP	29	S Federal Blvd/W Alameda Ave	RTT - ADA PAX PASS UP	N	N- CASE #15-027744	Y- VIDEO	Y	Y	30 MINS	Y	N	Y	Y	REQUEST LOOP WHEELCHAIR TRANSPORT MLX BLK 2 BUS 2150 WILL ASSIST THIS SHOPPER ALREADY HAS 2 PAX IN WHEELCHAIRS	2 W/C	
10/13/2015	9:24 AM	6006	12	18	Washington St/E 45th Ave	RTT - ADA PAX PASS UP	Y	Y- CASE #15-028087	N	Y	Y	30 MINS	Y	Y	Y	Y	ADA AREA FULL MLX 10 TO ACCMD /OPP TO DO REPORT /DVR OTHER PAX ODER FROM ANOTHER ADA PAX SOILED /OPP TO DO REPORT /S35/MLX 10 1 PAX ACCMD	2 W/C	
10/13/2015	1:48 PM	2821	BOLT	14	28th St/Iris Ave	ADA PAX PASS UP	N/A	NO VIDEO ON 2800	N	N/A	N/A	N/A	N/A	N/A	N	Y	NO AC BUS ARRIVED AT BTC HAD ANOTHER PROBLEM WITH LIFT SEE OTHER CALL: NO ADA INVOLVED IN THIS CALL	NPI	ERROR
10/13/2015	4:03 PM	9356	16	21	W Colfax Ave/Otis St	ADA PAX PASS UP	N/A	N- CASE #15-027213	Y- VIDEO	N	N	0 MINS	N	N	N	Y	PAX WANTED 16L- PAX WHILE LEFT SCENE- OP WAS FILLING OUT PAPERWORK	OTHER	
10/14/2015	12:18 PM	3957	JUMP	6	30TH & ARAPAHOE	ADA PAX PASS UP	Y	Y	Y	Y	Y	10	N	Y	Y	N	LIFT WORK NOT DEPLOY PAX WAS ACCOM BY THE FOLLOWER 10 MINS	LIFT	
10/15/2015	5:45 PM	2153	21	3	E COLORADO CENTER DR/*S ALBION ST	RTT - ADA PAX PASS UP	N	N- CASE #15-027418	Y- VIDEO	N	N	0 MINS	N	N	Y	Y	2 ADA PAX ACCMD BY FOLLOWER OPP SAW GET ON NO WAIT /OPP TO DO REPORT/ BUS FULL /DVR FOLLOWER	PXO	
10/16/2015	8:53 AM	6180	11	1	Louisiana Ave & S Williams St	ADA PAX PASS UP	Y	N	N	Y	N	30 MINS	N	Y	N	Y	2 ADA ON BUS. PASSED 1 PAXFOLLOWER 5110 WILL ACCOMMODATE	2 W/C	
10/16/2015	1:11 PM	5029	31	23	S Federal Blvd & W Evans Ave Gate G	ADA PAX PASS UP	Y	Y	N	Y	Y	20 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL PASSUP ADA PAX:WHO IS WILLING TO WAIT FOR FOLLOWER IN TEN MINUTES	2 W/C	
10/16/2015	11:11 AM	5110	11	8	E MISSISSIPPI AVE/S NIAGARA ST	RTT - ADA PAX PASS UP	Y	N	N	Y	N	5 MINS	N	Y	Y	Y	TWO ADA PASSENGERS ON BOARD IN W-CHAIRS,BLOCK 9 BUS 5105 WAS ABLE TO BOARD PERSON.	2 W/C	
10/16/2015	4:00 PM	1408	DASH	9	Table Mesa Dr & Moorhead Ave	ADA PAX PASS UP	N/A	N	N/A	N/A	N/A	N/A	N/A	N/A	N	Y	BUS FULL PASSED TWO PEOPLE AT SBDR/55TH- NOT AN ADA PAX PASS UP. PRESSED #12 IN ERROR.	NPI	ERROR
10/16/2015	9:38 AM	2294	65	2	MONACO STREET PKWY/E COLFAX AVE	RTT - ADA PAX PASS UP	N/A	N- CASE #15-027745	Y- VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	4 ADA PAX FULL BUSS /ABLE TO ACCMDALL ADA /RUN LATE	NPI	PAX ACCOM
10/17/2015	4:07 PM	9367	15L	5	E COLFAX AVE /MADISON ST	DISPATCH-CREATED INCIDENT	N/A	Y- CASE #15-028090	N	N/A	N/A	N/A	N/A	N/A	N	Y	NO PASSENGERS PASSED-NOT AN ADA PASS UP- POLICY ADV	NPI	ERROR
10/18/2015	1:29 PM	2148	15	10	E COLFAX AVE /XENIA ST	DISPATCH-CREATED INCIDENT	N/A	N- CASE #15-027734	Y- VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	2 PAX IN WHEELCHAIRS TRAVELING TOGETHER/ 1 PAX IN WC ONBOARD/ BUS 2029 WILL ACCOM	OTHER	
10/19/2015	5:04 PM	6019	12	7	DOWNING ST/E 9TH AVE	RTT - ADA PAX PASS UP	N	Y- CASE #15-028277	N	Y	Y	30 MINS	Y	N	Y	Y	MAN IN WC NEEDS ASSISTANCE BOARDING US/MANUAL WHEELCHAIR/LEGS DRAGGING AND HE IS HOOKED UP TO OXYGEN/OP DOES NOT FEEL COMFORTABLE HELPING HIM/AFRAID SOMETHING WILL COME LOOSE OR HIS FEET OR LEGS WILL	OTHER	
10/20/2015	9:34 AM	2133	SHOP	29	W MISSISSIPPI AVE/S DALE CT	RTT - ADA PAX PASS UP	N	N- CASE #15-028335	Y- VIDEO	Y	Y	30 MINS	Y	N	Y	Y	ADA AREA FULL /PAX TO WAIT FOR MLX 10 TO GO TO WALMART FOR AN HOUR 2272	2 W/C	

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10/20/2015	11:51 AM	1609	MALL	26	16TH/GLENARM	DISPATCH-CREATED INCIDENT	N	N- CASE #15-028281	Y- VIDEO	N/A	N/A	0 MINS	N	N	Y	Y	PASSUP ADA PAX:FOLLOWER BEHIND BUS WAS ABLE TO BOARD PAX:SECUREMENT AREA IS FULL- ISSUES BETWEEN 2 ADA PAX, PAX WANTED TO GET ON THE NEXT BUS.	OTHER	
10/21/2015	10:12 AM	6239	20	1	18th Ave & High St	CSR #329403	N/A	Y- CASE #15-028250	N	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
10/21/2015	2:48 PM	6005	MLX		PLATTE GARAGE	ADA PAX PASS UP	N/A	N-CASE #15-028281	Y-VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	Operator was doing a radio check on a loop extra, and was asked to test the ADA PAX PASSUP Message #12.	NPI	OTHER-RADIO CHECK
10/22/2015	10:17 AM	1402	0	4	S BROADWAY/E FLOYDAVE	RTT - ADA PAX PASS UP	Y	Y- CASE #15-028348	LIFT	N	N	10	N	Y	Y	Y	ADA PASS UP S35 CALLED TO MEET OPERATOR AT DUS. S35 AND DUS STARTER INSTRUCTED OPERATOR HOW TO USE LIFT, DO A ADA PAX. PASS UP FORM AND TO DO AN INCIDENT REPORT	LIFT	
10/22/2015	6:31 PM	6211	24	3	41st Ave & Jackson St	ADA PAX PASS UP	N	Y	N	N	N	N/A	N	N	N	Y	BY ACCIDENT PRESSED ADA PASSUP.ADV NO ADA.	NPI	ERROR
10/23/2015	8:01 AM	6248	0	10	Lincoln St & 1st Ave	ADA PAX PASS UP	N	N- CASE #15-028284	Y- VIDEO	N/A	N/A	0 MINS	N/A	N/A	N	Y	MALE IN A MANUAL WHEELCHAIR DIDN'T WANT TO BOARD BUS, A ROUTE 0 IN A 2000 SERIES BUS PULLED UP THE MALE BOARDED THAT BUS, OP WILL TURN IN PAPER WORK AT DIVISION	NPI	ERROR
10/24/2015	12:37 PM	9374	15L	9	Colfax Ave & Peoria St	CSR #329763	N/A	N- CASE #15-028512	Y- VIDEO	N/A	N/A	N/A	N/A	N/A	Y	N	CUSTOMER CLAIMED OPERATOR DIDN'T FOLLOW THE POLICY- FULLY INVESTIGATED- OPERATOR ADDRESSED BY MANAGEMENT TEAM.	CSR	
10/26/2015	7:51 PM	2150	15	41	Colfax Ave & Pennsylvania St	ADA PAX PASS UP	N	N- CASE #15-028518	Y- VIDEO	N	N	5 MINS	N	N	N	Y	2 PAX IN WHEELCAIRS ON BOARD/ PAX N WHEELCHAIR AT STOP SAID IT HE DIDN'T WANT THE FORM AND LEFT THE SCENE.	2 W/C	
10/26/2015	5:22 PM	2106	16L	75	W COLFAX AVE /SHERIDAN BLVD	RTT- ADA PAX PASS UP	N	N- CASE #15-028513	Y- VIDEO	N	N	0 MINS	N	N	Y	Y	PASSED ADA/BOTH SPACES FULL/SAYS HE DID NOT KNOW TO ISSUE PROPER PAPERWORK AND TRANSFER/PAX WASACCOM BY BUS DIRECTLY BEHIND	2 W/C	
10/26/2015	7:52 PM	2150	15	41	Colfax Ave & Pennsylvania St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
10/26/2015	5:47 PM	2209	SKIP	4	Broadway & Alpine Ave	ADA PAX PASS UP	Y	N- CASE #15-028998	Y- VIDEO	Y	Y	5	N	Y	N	Y	UNABLE TO ACCOM PAX/ LIFT BARRIER WOULD NOT DEPLOY/ BUS 6124 TRANSPORTED PAX	LIFT	
10/26/2015	1:48 PM	3933	27	5	W Yale Ave & S Irving St	ADA PAX PASS UP	N	N	N	N	N	NA	N	N	Y	Y	OPERATOR ACCOMIDATED BOTH ADA PAX, OP USED MESSAGE 12 TO GET A FASTER RESPONSE FROM DISPTACH	NPI	PAX ACCOM
10/26/2015	1:57 PM	3933	27	5	W Hampden Ave & S Pierce St	ADA PAX PASS UP	N	N	N	N	N	NA	N	N	Y	Y	OPERATOR ACCOMIDATED BOTH ADA PAX, OP USED MESSAGE 12 TO GET A FASTER RESPONSE FROM DISPTACH	NPI	PAX ACCOM
10/27/2015	9:44 AM	2123	SHOP	29	Weston St & 31st St	ADA PAX PASS UP	Y	N - CASE #15-028576	Y - VIDEO	Y	N	30 MINS	Y	Y	N	Y	TWO ADA PASSENGERS IN W-CHAIR ON BOARD,MLX BLOCK 2 BUS 2046 WILL TRANSPORT THE OTHER PASSENGER. PAX HAD PASS.	2 W/C	
10/27/2015	12:55 PM	1404	0	5	Broadway & W Colfax Ave	ADA PAX PASS UP	Y	Y - CASE #15-028505	N	N	N	2 MINS	N	Y	N	Y	ADA AREA FULL WITH ADA PAX/PASS UP WHEELCHAIR PAX/NEXT BUS 1402 WAS RIGHT BEHIND AT 12:57P/PAX IN WHEEL CHAIR ACCOMADATED/ADA FORM/COPY TO WHEEL CHAIR PAX/ PAX HAD PASS	W/C + OMA	

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DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
10/28/2015	2:12 PM	9367	15L	6	Colfax Ave & Havana St	ADA PAX PASS UP	Y	Y - CASE #15-028876	N	Y	Y	2 MINS	N	N	N	Y	SECUREMENT AREA IS FULL HAD TO PASSUP ADA PAX:FOLLOWER TWO BLOCKS BEHIND BUS	2 W/C	
10/28/2015	1:44 PM	5118	88	5	60th Ave & Dahlia St	ADA PAX PASS UP	N	N	N	N	N	N	N	N	N	Y	NO PASSUP ERROR ON SCREEN	NPI	ERROR
10/30/2015	10:31 AM	2133	48	3	Curtis St & 16th Street Mall	ADA PAX PASS UP	Y	N - CASE #15-028993	Y - VIDEO	Y	Y	18 MINS	N	Y	Y	Y	PAX GIVEN ADA PASS SHEET AND TRANSFER	2 W/C	
10/30/2015	6:22 PM	6030	44	27	15th St & Arapahoe St Y Stop	ADA PAX PASS UP	Y	Y - CASE #15-028974	N	Y	N	0 MINS	N	Y	N	Y	NO INFO IN MAXIMUS- PAX HAD A PASS AND GOT ON THE RTE 38 WHO WAS STOPPED RIGHT BEHIND.	2 W/C	
10/30/2015	3:22 PM	6061	105	8	E Hampden Ave & S Boston St	RTT - ADA PAX PASS UP	N	N - CASE #15-029656	Y - VIDEO	N	N	15 MINS	N	N	Y	Y	PASSED WC BECAUSE TOO MANY KIDS IN SPACE. WC DECIDED NOT TO RIDE BUS; OPER ADV POLICY; PAX DIDN'T WANT FORM OR XFER; FOLLOWER 6096 ACCO ADA PAX AT HAVANA AKRON 333PM.	PXO	
10/30/2015	6:10 AM	5034	52	4	20th St & Little Raven St	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	Y	Y	N	Y	20TH-LITTLE RAVEN 2 ADA ON BUS. LX 18 SENT TO ACCOMMODATE. 1 WC BUT OTHER PASSENGERS WOULD NOT MOCE	PXO	
10/31/2015	6:14 PM	5042	6	5	15th St & Welton St Z Stop	ADA PAX PASS UP	Y	Y	N	Y	Y	20 MINS	Y	Y	N	Y	HAVE 2-WALKERS ON BUS;THAT CANT MOVE. PASSING 1-WC; NO ROOM. ADV POLICY;SENDING FTLX 5180 TO ACCO ADA PAX. @ 650PM	2 OMA	
10/31/2015	5:58 PM	5002	51	32	Sheridan Blvd & W 20th Ave	ADA PAX PASS UP	Y	N	N	Y	Y	15 MINS	N	Y	Y	Y	HAVE 2-WC ON BUS PASSING 1WC; NO ROOM; ADV POLICY;FOLLOWER 6141 SAID NO ADA @ 624PM	2 W/C	
10/31/2015	12:21 PM	6250	0	9	Lincoln St & E Ellsworth Ave	DISPATCH-CREATED INCIDENT	Y	N - CASE #15-029563	Y - VIDEO	Y	Y	10 MINS	N	N	N	Y	2 PAX IN WHEELCHAIRS ON BOARD/ PAX WITH WALKER UNABLE TO FOLD / BUS 6004 WILL ACCOM PAX WITH WALKER	2 W/C	
10/31/2015	6:48 PM	5032	6	6	PECOS & 64TH	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	Y	Y	N	Y	HAVE TWO WC PAX, ACCOM PAX FROM 64TH TO UNION STATION	2 W/C	
10/31/2015	4:39 PM	2211	SKIP	4	BROADWAY ST/PLEASANT ST	RTT- ADA PAX PASS UP	Y	N	N	N	N	0	N	N	N	N	ADA WENT TO FOLLOWER AT THE SAME TIME; LIFT WOULD NOT GO OUT ALL THE WAY. OPER DID NOT GIVE PAX AN ADA PASS UP FORM; ADV POLICY. - LIFT REPAIRED WHEN BUS RETURNED TO DIVISION	LIFT	
10/31/2015	1:45 PM	1520	L	10	8th & Coffman PnR Gate C	ADA PAX PASS UP	Y	N - CASE #15-028893	Y - VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	UNABLE TO MOVE SEAT FOR ADA PAX/ ABLE TO MOVE PAX BOARDED	NPI	PAX ACCOM
11/1/2015	9:42 AM	3930	27	2	S Federal Blvd & W Cornell Ave	ADA PAX PASS UP	N	N	N	N	N	N/A	N	N	N	Y	NEXT RT21 WB EVANS AND CLAY; NO VIDEO AVAIL; OP NO LONGER EMPLOYEED; NO INCIDENT REPORT	2 W/C	
11/2/2015	8:15 AM	6059	15	12	Colfax Ave & Josephine St	ADA PAX PASS UP	N	Y- CASE #15-029087	N	Y	Y	2 MINS	N	N	Y	Y	PAX IN MOBILITY DEVICE ATTEMPTING TO BOARD. RESERVED SECTION FULL WITH PAX'S IN MOBILITY DEVICES THAT CANNOT COLLAPSE. FOLLOWER IN 6252 CAN ACCOMMODATE. DVR REP REQ	2 W/C	
11/2/2015	8:19 AM	6059	15	12	Colfax Ave & High St	ADA PAX PASS UP	N	Y- CASE #15-029087	N	Y	Y	2 MINS	N	N	Y	Y	SECOND PASS UP PER PREVIOUS INCIDENT. FOLLOWER IN 6252 WILL ACCOMMODATE. DVR REP REQ	2 W/C	
11/2/2015	8:41 AM	9342	16	3	Decatur / Federal Station Gate E	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
11/2/2015	8:39 AM	9342	16	3	Decatur / Federal Station Gate E	ADA PAX PASS UP	Y	Y - CASE #15-029015	N	Y	Y	10 MINS	N	Y	N	Y	PASSED ADA PASS; FOLLOWER NOTIFIED; PKED UP BR FOLLOWER	W/C + OMA	
11/2/2015	12:18 PM	2100	3	13	S Saulsbury St & W Alaska Dr	RTT - ADA PAX PASS UP	Y	Y - CASE #15-029568	N	Y	Y	5 MINS	N	Y	Y	Y	ADA PASS UP/BUS FULL/FOLLOWER 2298 WILL PU PAX AND CALL WHEN PICKED UP/BOARDED ADA PAX AT 12:33	W/C + OMA	
11/3/2015	9:43 AM	2154	SHOP	29	Weston St & 31st St	ADA PAX PASS UP	Y	N - CASE #15-029092	Y - VIDEO	N	N	30 MINS	Y	Y	N	Y	ADA AREA FULL/CALLED LOOP 2299 TO COVER	2 W/C	

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11/3/2015	2:17 PM	9302	15L	14	Beeler St & E Colfax Ave	RTT - ADA PAX PASS UP	N	Y - CASE #15-029657	N	N	N	10 MINS	N	Y	Y	Y	2 ADA PASS/PAPER ORK/15L PASSED BY/CONTINUE ON OUTE/NEXT BUS 10 MIN/ UNABLE TO BOARD 2ND ADA PAX WHO LEFT THE SCENE BEFORE TRANSFER OR PAPER WORK COULD BE ISSUED.	2 W/C	
11/3/2015	12:30 PM	3933	27	7	W Dartmouth Ave & S Federal Blvd	ADA PAX PASS UP	Y	Y	N	Y	N	15 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL PASSUP ADA PAX:PAX WILLING TO WAIT FOR THE FOLLOWERS BUS	2 W/C	
11/3/2015	1:13 PM	6036	9	6	Cherokee St & W 14th Ave	ADA PAX PASS UP	Y	Y - CASE #15-029080	N	Y	Y	30 MINS	N	Y	N	Y	AT 14TH AND CHEOKEE/ADA PASS UP/REPORT FILLED OUT AND TRANSFER GIVEN/PAX TO CATCH RTE 52/ BUS 5110 PICKED UP PAX AT 13:20	2 W/C	
11/3/2015	3:27 PM	6001	38	26	Lawrence St & 17th St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
11/3/2015	6:00 PM	9363	16	6	W Colfax Ave & Teller St	ADA PAX PASS UP	N/A	Y - CASE #15-029006	N	N	N	N/A	N/A	N/A	N	Y	DISREGARD- PAX WAS WAITING FOR THE 16L- OPERATOR PRESSED 12 IN ERROR.	NPI	ERROR
11/3/2015	3:45 PM	6063	15	13	15th St & Cleveland Pl	ADA PAX PASS UP	N/A	Y - CASE #15-029070	N/A	N/A	N/A	N/A	N/A	N/A	N	Y	UNABLE TP MAKE CONTACT WITH DRIVER/TEXT SENT- VIDEO DID NOT SHOW ANY ADA PAX PASS UP- OP PRESSED 12 IN ERROR	NPI	ERROR
11/3/2015	3:47 PM	9302	15L	14	Colfax Ave & Colorado Blvd	ADA PAX PASS UP	N/A	Y - CASE #15-029081	N	N/A	N/A	N/A	N/A	N/A	N	Y	NO INCIDENTS IN MAXIMUS- OPERATOR PRESSED 12 IN ERROR.	NPI	ERROR
11/3/2015	2:58 PM	6078	15	31	E Colfax Ave & Josephine St	RTT - ADA PAX PASS UP	Y	Y - CASE #15-029659	N	N	N	10 MINS	N	Y	Y	Y	ADA AREA FULL WITH ADA PAXS/ONE ADA AT STOP COLFAX AND JOSEPHINE/ADA LEFT AREA BEFORE OP COULD GIVE THEM REPORT FORM AND TRANSFER/DVR	W/C + OMA	
11/3/2015	3:24 PM	6001	38	26	Lawrence St & 17th St	ADA PAX PASS UP	Y	Y - CASE #15-029069	N	Y	Y	2 MINS	N	Y	N	Y	ADA AREA IS FULL, MUST PASS PASSENGER WITH WHEELCHAIR, ISSUED A TRANSFER AND PASS UP PAPER WORK, THE 38 WILL ACCOMMODATE HER, IS RUNNING LATE.	W/C + OMA	
11/4/2015	10:35 AM	6088	15	2	Colfax Ave & High St	ADA PAX PASS UP	N	N - CASE #15-029178	Y - VIDEO	Y	Y	10 MINS	N	Y	Y	Y	OPERATOR IN TRAINING PASSING A ADA PAX. 2 PAX IN WC ALREADY ON THE BUS/ FORM AND COURTESY TRANSFER OFFERED. OPERATOR INFORMED WAITINGPAX OF THE SCHEDULE OF THE NEXT RT 15. DVR	2 W/C	
11/4/2015	8:37 AM	5094	28	6	17TH & STOUT	ADA PAX PASS UP	N	N	N	N	N	N	N	N	N	N	NO PASS UP ERROR ON SCREEN	NPI	ERROR
11/4/2015	8:37 AM	5094	28	6	17th St & Stout St Y Stop	ADA PAX PASS UP	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		Y	NO RELIEF; CONTINUE; DIV SAYS SHE LEFT DIV IN TIME- PRESSED IN ERROR	NPI	ERROR
11/4/2015	12:23 PM	6189	88	3	88th Ave & Hoffman Way	ADA PAX PASS UP	Y	N	N	Y	Y	30 MINS	N	Y	N	Y	2 ADA PAX HAVE CHOSEN NOT TO BOARD BECAUSE THEY WANT TO RIDE TOGETHER AND THERE IS A SPACE ONLY FOR ONE PAX. FORM.DVR. MESSAGE TO FOLLOWER 5256	OTHER	
11/5/2015	9:13 AM	5148	52	4	17th St & Curtis St Z Stop	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	Y	N	N	Y	CALL FROM CC NO RADIO CONTACT /ADA PAX WITH MOBILITY DEVICE ADA AREA FULL /OPP GAVE PASSUP FORM PAX DID NOT TAKE UPSET /CC TO SEND LOOP FROM 22 CHAMPA 10 MINS /OPP TO DO REPORT /DVR	2 W/C	
11/6/2015	11:39 AM	6041	0	20	Broadway & W 5th Ave	ADA PAX PASS UP	N/A	Y- CASE #15-030255	N	N/A	N/A	N/A	N/A	N/A	N/A	N	PRESSED IN ERROR	NPI	ERROR

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11/6/2015	11:46 AM	6041	0	20	Broadway & W Center Ave	ADA PAX PASS UP	Y	Y- CASE #15-030255	N	N/A	N/A	N/A	N/A	N/A	N/A	Y	PERSON WITH A WALKER WAS MID BLOCK STARTED YELLING AT THE BUS / PERSON DID NOT WALK OVER TO BOARD BUS / OP TO DO RPT / DVR- PRESSED IN ERROR	NPI	ERROR
11/6/2015	1:25 PM	9324	15L	7	Colfax Ave & Josephine St	ADA PAX PASS UP	Y	Y- CASE #15-030261	N	Y	Y	1 MINS	N	Y	N	Y	ADA AREA FULL/ADA PAPER WORK/TRANSFER TO PAX/NEXT BUS 10 MIN.	W/C + OMA	
11/7/2015	2:15 PM	5164	8	11	106th & Melody Transfer Center Gate C	ADA PAX PASS UP	Y	Y	Y	Y	N	30	Y	Y	N	Y	OPERATOR STATED LIFT WAS BROKEN IN THE MIDDLE UNSAFE TO BOARD OR DEBOARD/ PASSED UP LADY WITH WC/ FT LX BUS 5082 ACCOMODATED AT 2:55PM	LIFT	
11/7/2015	2:26 PM	6052	31	22	S FEDERAL BLVD/ W KENTUCKY AVE	DISPATCH-CREATED INCIDENT	Y	Y	N	Y	N	15 MINS	N	Y	Y	Y	BOTH W/C SEC AREAS WERE FULL / PASSED PAX WITH W/C / FOLLOWER WILL ACCOM PAX / OP TO DO RPT	W/C + OMA	
11/9/2015	1:07 PM	2106	48	2	Broadway & Curtis St	ADA PAX PASS UP	Y	N- CASE #15-030170	Y- VIDEO	Y	Y	30 MINS	N	N	Y	Y	2 ADA ON BUS OP PASSED. CALLED 6035 TO ACCOMMODATE PAX	2 W/C	
11/9/2015	1:10 PM	6095	15	2	Colfax Ave & Josephine St	ADA PAX PASS UP	N	Y- CASE #15-030504	N	Y	Y	24 MINS	N	N	Y	Y	HAVE 2-WC ON BUS; PASSING 1WC;NO ROOM. ADV POLICY FOLLOWER 6087 SAID ADA AT CFX/YORK WANTS THE 15L @ 134PM. BUS 9386 SAID HE BOARDED AN ADA @ 123PM. OK.	2 W/C	
11/10/2015	9:34 AM	2163	SHOP	29	Weston St & 31st St	ADA PAX PASS UP	Y	N- CASE #15-030175	Y- VIDEO	Y	N	20 MINS	Y	Y	N	Y	MALE ADA PAX IN MOBILITY DEVICE /ADA AREA FULL /MLX 2 ACCMD PAX 20 MINS TO WALLMART ACCMD ANOTHER ADA PAX TO WALLMARTWAIT 1 HR RETURN-PAX HAS PASS	2 W/C	
11/10/2015	9:50 AM	2163	SHOP	29	Weston St & 31st St	ADA PAX PASS UP	Y	N- CASE #15-030175	Y- VIDEO	Y	N	25 MINS	Y	Y	N	Y	NOW AT SILVER CLIFF MANOR. 4594 W ALAMEDA. NO ROOM; PASSING 1WC. MLX 2 2299 WILL ACCO PAX. @ 1015AM. OK. PAX HAS PASS	2 W/C	
11/10/2015	7:47 AM	5034	20	21	17TH & LOGAN	RTT- ADA PAX PASS UP	Y	Y	N	Y	N	10 MINS	N	Y	Y	Y	SECUREMENT AREA FULL; PASS ADA PASS; FOLLOWER PKUP AT 757	2 W/C	
11/10/2015	3:46 PM	6041	44	11	Smith Rd & Havana St (Denver County Jail)	ADA PAX PASS UP	N/A	Y- CASE #15-030506	Y	N/A	N/A	N/A	N/A	N/A	N	Y	BUS NOT RECOVERING FROM KNEEL PROPERLY/SOMETIMES WON'T GO INTO GEAR/REQ TRADE/SHUT DOWN FOR 3 FULL MINUTES AT NEXT TERMINAL/CALL IF IT DOESN'T RESET- OP PRESSED 12 IN ERROR NO PAX PASSED.	NPI	ERROR
11/10/2015	5:22 PM	2092	48	4	Curtis St & 18th St	ADA PAX PASS UP	Y	N- CASE #15-030173	Y- VIDEO	N	N	30 MINS	N	Y	N	Y	HAVE A FULL BUS HAVE WALKER AND WC IN ADA AREA; REG PAX IN PRIORITY SEATING AREA; PASSING 1WC; ADV REQ REG PAX MOVE FROM PRIORITY SEATING AND HAVE WALKER MOVE THERE AND THEN LOAD WC. FOLLOWER 6244 ACC	W/C + OMA	
11/10/2015	2:39 PM	2092	48	4	Broadway & Curtis St	ADA PAX PASS UP	Y	N- CASE #15-030173	Y- VIDEO	Y	Y	30 MINS	N	Y	N	Y	HAVE WC AND WALKER ON THE BUS;AND NOT ABLE TO MOVE; PASSING 1 WALKER.ADV POLICY; FOLLOWER 6244 ACCO @ 301PM	W/C + OMA	
11/11/2015	11:20 AM	5235	52	23	7TH /BANNOCK	ADA PAX PASS UP	Y	Y	N	Y	Y	5 MINS	N	Y	N	N	SECUREMENT AREA FULL WITH TWO WC	2 W/C	
11/11/2015	10:07 AM	2153	16L	79	W Colfax Ave & Kipling St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	

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11/11/2015	10:00 AM	2153	16L	79	W Colfax Ave & Kipling St	ADA PAX PASS UP	N	N- CASE #15-029743	Y- VIDEO- LIFT	Y	Y	25	Y	N	Y	Y	WB COLFAX AND KIPLING ADA PAX PASSED UP/ RTE 16 BUS 9356 ACCOMMODATED PAX / LIFT NOT WORKING /MECH. CHECKED LIFT/ OP REPORTS THAT MECHANIC HAD HER USE THIS VECH. WITH A DISABLED LIFT./ NO TRADES AVAIL- BUS 2074 WILL ACCOM PAX	LIFT	
11/13/2015	12:38 PM	6263	15	1	Colfax Ave & High St	ADA PAX PASS UP	N	Y- CASE #15-030055	N	N	N	10 MINS	N	N	Y	Y	HAVE 2-ADA ON BUS; PASSING 1WC; NO ROOM;ADV POLICY; FOLLOWER 9307 ACCO ADA @ 1241P. PAX LEFT THE SCENE BEFORE TRANSFER OR PAPERWORK COULD BE ISSUED	2 W/C	
11/13/2015	1:36 PM	5159	6	16	Grant St & 12th Ave	ADA PAX PASS UP	Y	Y	N	Y	N	30 MINS	N	N	N	Y	OPER HAD TO PASSUP ADA PAX:SECUREMENT AREA IS FULL:PAX GOT UPSET WENT AWAY	2 W/C	
11/16/2015	11:32 AM	5159	76	28	S Wadsworth Blvd & W Mansfield Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	2 PAX IN WHEELCHAIRS ONBOARD. / BUS 5035 WILL ACCOM/	2 W/C	
11/16/2015	12:02 PM	6244	0	12	16TH ST /CLEVELAND PL	RTT- ADA PAX PASS UP	Y	Y- CASE #15-030056	N	Y	Y	1 MIN	N	Y	Y	Y	ST/ 2 PAX IN WC'S ARE ON THE BUS ALREADY AND ANOTHER ONE WANTING ON, FORM TRANSFER AND SCHEDULE/ FOLLOWER COMING UP BEHIND IN BUS/ 6011/DVR	2 W/C	
11/16/2015	11:03 AM	5106	76	16	S Wadsworth Blvd & W Mansfield Ave	ADA PAX PASS UP	N	Y	N	N	N	MINS	N	N	N	Y	ERROR, OPERATOR NOTICED 3 PAX IN WC WAITING FOR BUSES BUT ONE WANTED THE RT 27/ NOT THIS BUS. DISREGARD MESSAGE	NPI	ERROR
11/16/2015	3:34 PM	2159	48	3	Broadway & Curtis St	ADA PAX PASS UP	Y	N- CASE #15-030730	Y- VIDEO	Y	Y	15 MINS	N	Y	N	Y	PASSED UP PERSON WITH WALKER DUE TO COMPLETELY FULL BUS/ PASSUP FORM AND TRANSFER ISSUED/ BROAD CURTIS FOLLOWER BUS 6004 DID NOT FIND THIS PERSON 4:10PM	PXO	
11/17/2015	12:23 PM	6035	28	15	Zuni St & W 28th Ave	ADA PAX PASS UP	N	Y- CASE #15-030508	N	Y	Y	30 MINS	N	Y	Y	Y	OP PASSED PAX WITH W/C / BOTH SEC AREAS ARE FULL / OP FILLED OUT ADA PASSUP BOOK / FOLLOWER WILL	2 W/C	
11/17/2015	12:24 PM	6035	28	15	Zuni St & W 28th Ave	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
11/17/2015	1:47 PM	9384	15L	14	Colfax Ave & Aurora Ct	ADA PAX PASS UP	N/A	N- CASE #15-030512	Y- VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	OPER ERROR. NO ADA. ADV.	NPI	ERROR
11/18/2015	11:51 AM	6236	20	6	18th/FRANKLIN	DISPATCH-CREATED INCIDENT	Y	Y- CASE #15-030523	N	N	N	25 MINS	N	Y	N	Y	HAVE 2-WC ON THE BUS;PASSING 1-WC NO ROOM; ADV POLICY; ADA LEFT THE AREA;	2 W/C	
11/18/2015	2:18 PM	5052	31	24	23RD & FEDERAL	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	5 MINS	N	Y	N	Y	PASSED PAX WITH WC BOTH SEC AREA WERE FULL FOLLOWER TO ACCOM PAX	2 W/C	
11/19/2015	11:28 AM	5177	52	11	Bannock St & W 13th Ave	ADA PAX PASS UP	Y	Y	N	Y	N	30 MIN	Y	N	Y	Y	SECUREMENT AREA FULL WITH 2 WC	2 W/C	
11/19/2015	12:05 PM	5147	52	5	13TH / BANNOCK	ADA PAX PASS UP	Y	Y	N	Y	Y	20 MINS	N	Y	N	N	SECUREMENT AREA FULL WITH TWO WC	2 W/C	
11/19/2015	10:13 AM	9335	16	4	W Colfax Ave & Yates St	ADA PAX PASS UP	N/A	N- CASE #15-030521	Y- VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	ALL PAX ACCMD OK- PRESSED 12 IN ERROR	NPI	PAX ACCOM
11/19/2015	1:20 PM	2087	44	23	Montbello PnR Gate B	ADA PAX PASS UP	Y	N-CASE #15-030630	Y- VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	LINDA CALL; PERSON LEFT AT MONT PNR. HAD BALLOONS WITH HIM. ADV. NO ADA. PRESSED IN ERROR	NPI	ERROR
11/20/2015	2:25 PM	2130	38	7	15th St & Stout St Y Stop	ADA PAX PASS UP	Y	N- CASE #15-030627	Y- VIDEO	Y	N	30 MINS	N	N	N	Y	SECUREMENT AREA IS FULL PASSUP ADA PAX: WRITE UP	2 W/C	
11/20/2015	2:27 PM	2130	38	7	15th St & Stout St Y Stop	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
11/20/2015	3:39 PM	6044	48	3	BROADWAY/24TH ST	DISPATCH-CREATED INCIDENT	Y	Y- CASE #15-030614	N	Y	Y	30 MINS	N	Y	Y	Y	2 ADA PAX ON BOARD/ NO MLX/ BUS 6032 WILL ACCOM	W/C + OMA	

**CCDC Settlement Agreement Securement Area Issues Report 2015**

DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
11/21/2015	6:27 PM	5137	48	2	Curtis St & 16th Street Mall	ADA PAX PASS UP	Y	Y- CASE #15-030702	N	Y	Y	30 MINS	N	Y	N	Y	OPERATOR HAD TO PASS 2 PEOPLE WITH W/C , BOTH ADA AREAS FULL WITH MOBILITY DEVICES, OP SAID AFTER PAPERWORK WAS ISSUED THEY BOTH TOOK OFF TO MALL, NO BODY REMAINED AT THE STOP.	2 W/C	
11/22/2015	7:13 AM	2160	48	3	BROADWAY/LAWRENCE ST	RTT- ADA PAX PASS UP	Y	Y- CASE #15-030620	N	Y	Y	60 MINS	Y	Y	Y	Y	2 PAX SITTING IN WALKERS IN AREA, 2 ADA PAX AT LAWRENCE LX 7 WILL ACCOMMODATE BUS 2272	2 OMA	
11/22/2015	11:30 AM	6142	31	8	S Federal Blvd & W Kentucky Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	15 MINS	N	Y	N	Y	SECUREMENT AREA FULL ALREADY WITH TWO ADA MOBILE DEVICES	W/C + OMA	
11/23/2015	1:41 PM	2160	48	2	BROADWAY/24TH ST	DISPATCH-CREATED INCIDENT	N	Y- CASE #15-030974	N	Y	Y	30 MINS	N	N	Y	Y	2 ADA PAX ON BOARD ON BOARD/ BUS 1404 WILL ACCOM- NO MLX	2 OMA	
11/23/2015	11:59 AM	2270	3	11	W Alameda Ave & S Winona Ct	ADA PAX PASS UP	Y	N- CASE #15-030728	Y	Y	Y	30 MINS	N	Y	N	Y	2 PAX IN WHEELCHAIRS ON BOARD/ BUS 6051 WILL ACCOM PAX	2 W/C	
11/23/2015	11:58 AM	2270	3	11	W Alameda Ave & S Lamar St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
11/24/2015	1:41 PM	5008	31	7	Federal Blvd & W 27th Ave	ADA PAX PASS UP	Y	Y	N	Y	N	15 MINS	N	N	N	Y	HAD 2-WC ON BUS PASSED 1-WC; NO ROOM; ADV POLICY; FOLLOWER 6159 ACCO ADA @ 150PM.	2 W/C	
11/24/2015	3:08 PM	6030	38	26	Lawrence St & 16th Street Mall	ADA PAX PASS UP	Y	Y- CASE #15-030881	N	Y	Y	20 MINS	N	Y	N	Y	PASSED UP PERSON WITH WC DUE TO HAVING 2 ON BOARD/ PASSUP FORM AND TRANSFER ISSUED/ FOLLOWER CONTACTED BUS 6237 ACCOMODATED	2 W/C	
11/24/2015	2:34 PM	6074	15	4	Colfax & Pennsylvania	ADA PAX PASSUP FORM- NO RECORDED INCIDENTS IN MAXIMUS	Y	Y- CASE #15-031630	N	Y	Y	8 MINS	N	Y	N	N	NO RECORDED INCIDENTS IN MAXIMUS- OP STATED HE TRIED TO CALL IN FALLBACK AND DIDN'T GET AN ANSWER.	W/C + OMA	
11/25/2015	9:23 AM	2080	21	4	ILIFF AVE/JASMINE	DISPATCH-CREATED INCIDENT	Y	N- CASE #15-031083	Y- VIDEO	Y	Y	10 MINS	N	Y	Y	Y	WHEEL CHAIR PAX AREA FULL WITH OTHER WHEEL CHAIR PAX/FOLLOW BUS RT 21/2 IS ABOUT TEN MINUTES BEHIND/GIVE PAX TRANSFER AND COPY OF FORM/ADVISE OTHER BUS IS WILL BE ARRIVING IN ABOUT 10/15 MINUTES.	2 W/C	
11/28/2015	9:32 AM	6039	48	3	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	Y- CASE# 15-030976	N	Y	Y	15 MINS	N	Y	N	Y	HAVE ONE WHEEL CHAIR ON ONE SIDE/OTHER PAX' S WILL NOT MOVE FROM OTHER SEAT/DRIVER GOT OUT OF CHAIR TO GET PAX COOPERATION/NEGATIVE RESULTS/PAPER AND TRANSFER TO ADA PAX/ FOLLOW BUS WILL BE AT AREA 9:	W/C + OMA	
11/29/2015	8:00 AM	6004	48	2	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	N- CASE #15-031009	Y- VIDEO	Y	Y	10 MINS	Y	Y	N	Y	ADA AREA HAS 2 PAX IN WC/ MLX 7 BUS 2296 WILL ACCOM	2 W/C	
11/30/2015	4:40 PM	1402	48	18	BROADWAY/*CURTIS ST	RTT- ADA PAX PASS UP	Y	Y- CASE #15-031137	N	Y	Y	30 MINS	N	Y	Y	Y	HAVE 2-WC IN SECUREMENT AREA AND OTHER ADAS IN PRIORITY SEATING AREA; NO ROOM; PASSING 1-WALKER. ADV POLICY;OPER SAID HE DID NOT HAVE ANY ADA PASS UP FORMS S37 WILL PROVIDE FORMS.; FOLLOWER 2156 ACC	2 W/C	
11/30/2015	9:29 AM	6044	48	5	Brighton Blvd & 29th St	ADA PAX PASSUP FORM- NO RECORDED INCIDENTS IN MAXIMUS	Y	Y- CASE #15-031633	N	Y	Y	30 MINS	N	Y	N	N	NO INFO IN MAXIMUS- SECUREMENT AREA FULL	2 W/C	



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11/30/2015	8:38 AM	6252	15	12	E COLFAX AVE/HUMBOLDT ST	RTT- ADA PAX PASS UP	Y	Y- CASE #15-031144	N	N	N	8 MINS	N	Y	Y	Y	COLFAX-PARK WB ADA FULL OP PASSED W/O CALLING ME FIRST. W/C PAX SAID WOULD WAIT FOR NEXT BUS- PAX HAD PASS	PXO	
12/1/2015	4:06 PM	2200	48	2	Broadway & Curtis St	ADA PAX PASS UP	Y	N-CASE #15-031207	Y- VIDEO	N	N	30 MINS	N	N	Y	Y	TWO PAX'S ALREADY ON BOARD IN MOBILITY DEVICES. WAITING PAX LEFT THE SCENE. DVR REP REQ	2 W/C	
12/1/2015	7:58 AM	3959	JUMP	6	Arapahoe Rd & Valtec Ln	ADA PAX PASS UP	Y	Y	Y	Y	Y	13 MINS	N	Y	N	Y	THE BUS BROKE DOWN OP PRESSED MESSAGE 12 IN ERROR	NPI	ERROR
12/2/2015	5:18 PM	1402	48	18	72nd Ave & Kearney St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
12/2/2015	5:18 PM	1402	48	18	BROADWAY AND CURTIS	ADA PAX PASS UP	Y	Y- CASE #15-031281	N	Y	Y	30 MINS	N	N	Y	Y	ADA AREA FULL- CONTACT FOLLOWER TO ACCOM ADA PAX:WRITEUP	W/C + OMA	
12/3/2015	11:14 AM	2081	15	4	Colfax Ave & Washington St	ADA PAX PASS UP	Y	N- CASE #15-031525	Y-VIDEO	Y	Y	0 MINS	N	Y	N	Y	SECUREMENT AREA IS FULL WITH 2 PAX IN W/C, ANOTHER RT/15 WAS RIGHT BEHIND BUS AND ACCOM THE ADA PAX	2 W/C	
12/3/2015	11:58 AM	6082	3	2	S Alton Way & Windsor Gardens Lot 8	ADA PAX PASS UP	Y	Y- CASE #15-031623	N	Y	Y	30 MINS	Y	Y	N	Y	PASSUP ADA PAX:ADVISED LX WILL ACC THE PAX;	2 W/C	
12/3/2015	11:34 AM	6082	3	2	Alameda Ave & S Moline St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
12/3/2015	11:43 AM	6082	3	2	Alameda Ave & S Havana St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
12/3/2015	11:46 AM	6082	3	2	Alameda Ave & S Galena Way	ADA PAX PASS UP	Y	Y- CASE #15-031621	N	N/A	N/A	N/A	N/A	N/A	N	Y	NO ADA PASSUP/ WAS ABLE TO BOARD THE ADA PAX	NPI	PAX ACCOM
12/3/2015	3:50 PM	3603	BV	57	Union Station Gate B20	ADA PAX PASS UP	N/A	N- CASE #15-031708	Y- VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	DISREGARD- OPERATOR PRESSED 12 IN ERROR	NPI	ERROR
12/3/2015	2:26 PM	6078	15	32	Colfax Ave & Franklin St	ADA PAX PASS UP	Y	Y- CASE #15-031607	N	N	N	8 MINS	N	Y	N	Y	2 ADA PAX WAITING TO BOARD, 1 PAX IN W/C BOARDS, PAX SITTING IN ADA AREA WONT MOVE, WAITING ADA PAX LEAVES THE AREA WHEN OPER CALLED DISPATCH.	OTHER	
12/3/2015	5:05 PM	6235	0	9	Welton St & 16th Street Mall	ADA PAX PASS UP- CSR 334276	Y	Y- CASE #15-031518	N	N	N	3 MINS	N	N	Y	Y	PAX IN MOBILITY DEVICE BEING PASSED DUE TO TWO PAX'S ON BOARD IN MOBILITY DEVICES. FOLLOWER IN 6010 RIGHT BEHIND BUS WILL ACCOMMODATE. CSR- 334276 CUSTOMER WANTED TO KNOW IF THE BUS WAS FULL WITH TWO PAX IN W/C	W/C + OMA	CSR 334276
12/4/2015	11:22 AM	6007	20	4	18th Ave & Washington St	ADA PAX PASS UP	Y	Y- CASE #15-031701	N	Y	N	8 MINS	N	N	N	Y	SECUREMENT AREA IS FULL PASSUP ADA PAX:WHO DECODED NOT TO WAIT FOR FOLLOWERS BUS: PASSENGER REFUSED TRANSFER AND FORM.	2 OMA	
12/4/2015	9:27 AM	3901	324	2	MAIN ST (US-287 N)/8TH AVE	RTT- ADA PAX PASS UP	Y	N	Y VIDEO	N	N	N/A	N	N	Y	Y	HAD 2 WHEELCHAIRS ON BOARD, PAX IN W/C TOOK OFF BEFORE OP COULD OFFER TRANSFER	2 W/C	
12/4/2015	12:01 PM	6027	12	3	DOWNING ST/E 8TH AVE	RTT- ADA PAX PASS UP	Y	N- CASE #15-031641	Y- VIDEO	Y	Y	12 MINS	N	N	Y	Y	OP HAS 2 PAX IN W/C ON THE BUS / NEXT BUS WILL BE THERE IN 12 MINUTES / ADVISED OP TO GIVE CURTESY TRANSFER AND ADA PASS UP REPORT	2 W/C	
12/4/2015	4:53 PM	6066	15	31	Colfax Ave & Grant St	ADA PAX PASS UP	N/A	Y- CASE #15-031698	N	N/A	N/A	N/A	N/A	N/A	Y	Y	OPERATOR BYPASSED BUS STOP, NO ADA PASSENGERS PRESENT- PRESSED #12 IN ERROR.	NPI	ERROR
12/5/2015	4:13 PM	6014	0	10	S BROADWAY/E FLOYD AVE	RTT- ADA PAX PASS UP	Y	Y- CASE #15-031695	N	N	N	8 MINS	N	N	Y	Y	AN ADA PASSENGER WILL BE PASSED UP DUE TO A FULL SECUREMENT AREA. THE FOLLOWER WILL PICK UP.	2 W/C	
12/5/2015	4:26 PM	9364	16	6	W Colfax Ave & Irving St	ADA PAX PASS UP	N/A	Y-CASE #15-031511	N	N/A	N/A	N/A	N/A	N/A	N	Y	DISREGARD- OPERATOR PRESSED 12 IN ERROR	NPI	ERROR

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12/5/2015	5:34 PM	9334	16	3	W COLFAX AVE / WADSWORTH BLVD	DISPATCH-CREATED INCIDENT	Y	Y- CASE #15-031642	N	Y	N	4 MINS	N	Y	Y	Y	PASSED PAX WITH W/C / BOTH W/C SEC AREAS ARE FULL / OP WILL FILL OUT PASS UP BOOK / FOLLOWER WILL ACCOM PAX/ PAX HAD BUS PASS	W/C + OMA	
12/6/2015	2:08 PM	6255	15	8	Colfax Ave & Logan St	ADA PAX PASS UP	Y	Y- CASE #15-031709	N	Y	Y	5 MINS	N	Y	N	Y	2 ADA PAX WITH W/C ON BUS CANT MOVE. ADA PAX IN W/C PASSED. FOLLOWER WILL ACCOMMODATE IN BUS 9378	2 W/C	
12/6/2015	2:18 PM	6255	15	8	Colfax Ave & High St	ADA PAX PASS UP	Y	Y- CASE #15-031711	N	Y	Y	5 MINS	N	Y	N	Y	2 ADA PAX WITH W/C ON BUS CANT MOVE WAIT FOR NEXT BUS TO ACCOMMODATE IN BUS 9378 IN 5 MINS.	2 W/C	
12/6/2015	2:10 PM	6255	15	8	Colfax Ave & Logan St	ADA PAX PASS UP	Y	Y- CASE #15-031709	N	Y	Y	5 MINS	N	Y	N	Y	2 ADA PAX WITH W/C ON BUS CANT MOVE. PAX WITH WALKER PASSED. FOLLOWER WILL ACCOMMODATE IN BUS 9378	2 W/C	
12/6/2015	12:46 PM	6198	12	5	Englewood Pkwy & S Acoma St	ADA PAX PASS UP	N/A	Y	N	N/A	N/A	N/A	N/A	N/A	N/A	Y	REFUSED SEC- NPI	NPI	ERROR
12/7/2015	2:01 PM	6272	105	7	S Havana St & Jewell Ave	ADA PAX PASS UP	Y	Y-CASE #15-031731	N	Y	Y	15 MINS	N	Y	N	Y	ADA PAX PASS UP/REPORT COPY GIVEN TO PAX AS WELL AS A TRANSFER/ 13 MINUTES UNTIL THE NEXT BUS	2 W/C	
12/7/2015	9:53 AM	6082	15	6	Colfax Ave & Havana St	ADA PAX PASS UP	N/A	Y- CASE #15-031727	N	N/A	N/A	N/A	N/A	N/A	N	Y	PROBLEM RESOLVED PAX MOVED TO MAKE ROOM FOR ADA PAX	NPI	PAX ACCOM
12/7/2015	5:56 PM	6017	48	5	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	Y- CASE #15-031893	N	N	N	0 MINS	N	N	N	Y	WHEN THE BUS PASSED BY BDWY/BLAKE ST AN INDIVIDUAL IN A W/C MOTIONED FOR THE BUS TO STOP AT THE LAST SECOND, WHICH WAS TOO LATE. THE FOLLOWER WILL PICK UP.	OTHER	PAX ACCOM
12/8/2015	2:47 PM	6041	0	13	Broadway & Speer Blvd	ADA PAX PASS UP	Y	Y- CASE #15-031799	N	N	N	10 MINS	N	N	Y	Y	SECUREMENT AREA IS FULL:PASSUP ADA PAX WHO IS WILLING TO WAIT FOR FOLLOWERS BUS:	2 W/C	
12/8/2015	3:19 PM	6070	105	7	S Havana St & Iliff Ave	ADA PAX PASS UP	Y	Y- CASE #15-031795	N	N	N	3 MINS	N	N	Y	Y	TWO PAX'S ON MOBILITY DEVICE ALREADY ON BOARD BUS. ONE PAX IN MOBILITY DEVICE WAITING TO BOARD. PAX TO BOARD FOLLOWER. ADVSD. DVR REP REQ- PAX DIDN'T WANT FORM AND HAD A BUS PASS.	2 W/C	
12/8/2015	11:01 AM	1402	48	18	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	Y- CASE # 15-031705	N	Y	Y	15 MINS	N	Y	N	Y	2 PAX/ IN WC'S/ ALREADY ON THE BUS/ CALL TO 6044 TO ACCOMMODATE THE PAX IN WC THAT IS BEING PASSED UP/ 6044 IN FALLBACK AND NO RESPONSE/FORM/DVR	2 W/C	
12/8/2015	12:48 PM	6070	105	7	HAVANA ST/E 4TH WAY	ADA PAX PASS UP	Y	Y- CASE #15-031896	N	Y	Y	15 MINS	N	N	N	Y	2 ADA PAX ALREADY ON THE BUS/ADVISED THAT WAITING PAX BE GIVEN REPORT AND TRANSFER/ NEXT RTE WILL BE THERE IN APROX. 15 MINUTES- PER VIDEO PAX WAS ACCOM UP THE STREET AT THE STOP THE OTHER ADA PAX DE-BOARDED.	OTHER	
12/9/2015	1:06 PM	6011	48	3	Curtis St & 19th St	ADA PAX PASS UP	Y	N- CASE #15-032094	Y- VIDEO	Y	Y	25 MINS	N	Y	N	Y	ADA PASS UP SECUREMENT ARE FULL/ TRANSFER REPORT AND GIVEN /NEXT BUS WILL BE THERE IN ABOUT 25 MINUTES	2 OMA	
12/9/2015	12:01 PM	9328	16	8	W COLFAX AVE/LIPAN ST	RTT- ADA PAX PASS UP	Y	N- CASE #15-032188	Y- VIDEO	Y	Y	15 MINS	N	N	Y	Y	ADA PAX PASS UP/2 PAX IN W/C ON BOARD/ OP ISSUED TRANSFER AND REPORT PAX DIDN'T WANT THE FORM/NEXT BUS IN LESS THAN 15 MINUTES	2 W/C	

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12/9/2015	10:38 AM	9354	16	3	W Holden Pl & Federal Blvd	ADA PAX PASS UP	Y	N- CASE #15-031800	Y- VIDEO	Y	Y	3 MINS	N	Y	N	Y	TWO PAX IN W/C ON BOARD. ADA PAX PASSED. FOLLOWER IN 9334 16/6 TO ACCOMMODATE. DVR REP REQ	2 W/C	
12/9/2015	2:03 PM	5064	10	4	Broadway & W Colfax Ave	ADA PAX PASS UP	Y	Y	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL PASSENGER LEFT THE AREA	2 W/C	
12/9/2015	2:43 PM	6253	15	13	Colfax Ave & Downing St	ADA PAX PASS UP	Y	Y- CASE #15-031890	N	Y	Y	10 MINS	N	N	N	Y	2 ADA PAX WITH W/C ON BUS/FOLLOWER 8 MINS /FORM TO PAX /RT 15/31 TO ACCMD /DVR	2 W/C	
12/9/2015	4:32 PM	1402	48	18	Curtis St & 16th Street Mall	ADA PAX PASS UP	Y	Y- CASE #15-032092	N	Y	Y	20 MINS	N	Y	N	Y	OP HAS 2 PAX IN W/C ALREADY ON BUS. 1 PAX IN W/C WAITING TO LOAD. 2 PAX PASSED AT SAME STOP/ BUS 1402 48/4 TO ACCOMMODATE. DVR REP REQ	2 W/C	
12/9/2015	4:32 PM	1402	48	18	Curtis St & 16th Street Mall	ADA PAX PASS UP	Y	Y- CASE #15-032092	N	Y	Y	20 MINS	N	Y	N	Y	OP HAS 2 PAX IN W/C ALREADY ON BUS. 1 PAX W/WALKER WAITING TO LOAD. 2 PAX PASSED AT SAME STOP/ BUS 1402 48/4 TO ACCOMMODATE. DVR REP REQ	2 W/C	
12/9/2015	1:40 PM	2090	0	15	Broadway & W 11th Ave	ADA PAX PASS UP	N/A	Y- CASE #15-032087	N	N/A	N/A	N/A	N/A	N/A	N/A	Y	ADA PAX WAS ABLE TO BREAK DOWN WALKER AND RELOACTE, PAX IN W/C ACCOM :DISREGARD	NPI	PAX ACCOM
12/10/2015	7:57 AM	6041	48	2	Brighton Blvd & 35th St	ADA PAX PASS UP	Y	Y- CASE #15-032096	N	N	N	30 MINS	N	N	Y	Y	SECUREMENT AREA IS FULL:PASSUP ADA PAX:WHO IS WILLING TO WAIT FOR NEXT BUS	2 W/C	
12/10/2015	10:01 AM	2017	38	28	Stout St & 21st St	ADA PAX PASS UP	Y	Y- CASE #15-032086	Y- LIFT	Y	Y	30	Y	Y	N	Y	LIFT BAD HAD TO PASSUP ADA PAX WHO IS WILLING TO WAIT FOR FOLLOWERS BUS SEE OTHER CALL WILL TRD AT 30TH DOWNING	LIFT	
12/10/2015	9:38 AM	2017	38	28	Stout St & 21st St	ADA PAX PASS UP	Y	Y- CASE #15-032086	Y- LIFT	Y	Y	10	N	Y	N	Y	LIFT WON'T COME OUT. IT MAY BE JAMMED. THE PASSENGER WHO WILL BE PASSED UP WILL BE PICKED UP BY THE FOLLOWER IN BUS # 6243.	LIFT	
12/11/2015	12:33 PM	5029	52	16	Bannock St & Speer Blvd	ADA PAX PASS UP	Y	Y	N	Y	Y	7 MINS	N	Y	N	Y	NO ROOM/ADA AREA FULL WITH ADA PAX/FILL OUT FORM /GIVE TRANSFERS/NEXT US/52 BLK 5 WILL BE THERE IN 15 MIN. LESS	2 W/C	
12/12/2015	7:29 AM	6048	48	4	Broadway and Lawrence	ADA PAX PASSUP FORM- NO RECORDED INCIDENTS IN MAXIMUS	Y	Y- CASE #15-032658	N	N	N	30 MINS	N	N	Y	N	SECUREMENT AREA FULL, PAX IN W/C AND PAX WITH WALKER.	W/C + OMA	
12/13/2015	7:58 AM	6236	48	2	Brighton Blvd & 31st St	ADA PAX PASS UP	Y	Y- CASE #15-032183	N	N	N	30 MINS	Y	Y	N	Y	2 ADA PAX IN W/C ON BOARD, WATING PAX HAS PASS AND WILL BE ACCOMMODATED FROM PL 2080 LX/7	2 W/C	
12/14/2015	12:50 PM	5185	10	10	Broadway & W 14th Ave	ADA PAX PASS UP	Y	y	n	Y	Y	5 mins	N	Y	N	Y	SECUREMENT AREAS FULL/PAPERWORK GIVEN/NEXT BUS NOTIFIED	2 W/C	
12/14/2015	4:40 PM	6044	48	18	CURTIS/16TH	DISPATCH-CREATED INCIDENT	Y	Y- CASE- 15-032248	N	Y	Y	0 MINS	N	Y	Y	Y	AN INDIVIDUAL IN A WHEELCHAIR WAS PASSED DUE TO A FULL BUS. THE FOLLOWER IN BUS # 2130 WILL PICK UP.	W/C + OMA	
12/15/2015	2:55 PM	3850	JUMP	10	ARAPAHOE / FOLSOM	RTT- ADA PAX PASS UP	N	N	Y	Y	N	0	Y	N	N	Y	ADA WAITING TO BOARD; WONT RAISE; S/T FTL FOLLOWER ACCOM ALL PAX AT 15:05	LIFT	
12/15/2015	6:01 AM	9329	16	6	Federal Center Station Gate D	ADA PAX PASS UP	N/A	Y- CASE #15-032253	N/A	N/A	N/A	N/A	N/A	N/A	N	Y	BUS IS STUCK IN THE SNOW- PRESSED 12 IN ERROR	NPI	ERROR

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DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
12/16/2015	8:44 AM	2159	9	1	Larimer St & 19th St	ADA PAX PASS UP	N	N- CASE #15-032315	Y- VIDEO	Y	Y	30 MINS	N	N	Y	Y	PASSED UP AN ADA PAX IN A WC/ ADA AREA ALREADY FULL OF MOBILITY DEVICES. MALE PAX TOLD THE OPERATOR TO CONTINUE AND HE WOULD WAIT FOR THE FOLLOWER/ TO FOLLOWER TO ACCOMMODATE/ FORM/ DVR/ CALL1404	2 OMA	
12/16/2015	3:48 PM	6092	15	1	COLFAX/HIGH	DISPATCH-CREATED INCIDENT	Y	Y- CASE #15-032401	N	Y	N	N/A	N/A	N/A	N	Y	WAS GOING TO PASS UP LADY WITH WALKER DUE TO FULL BUS/ PASSENGERS MOVED AND ADA PAX ACCOM.	NPI	PAX ACCOM
12/16/2015	6:33 PM	6008	0	13	Broadway & W Colfax Ave	ADA PAX PASS UP	N	Y- CASE #15-032412	N	N	N	0 MINS	N	N	N	Y	NO CONTACT; SENT DATA; HAD ADA PASSUP MESSAGE FROM 6008; CALLED 5137 OPER ACCO ADA @ 637P OK. (FULL BUS STANDING ROOM ONLY FOLLOWER NOW ON SCENE PAX OK TO GET FOLLOWER /OPP TO DO REPORT PAX ACCMD)	PXO	
12/17/2015	4:11 PM	2100	48	2	CURTIS ST/20TH ST	RTT- ADA PAX PASS UP	N	Y- CASE #15-032734	N	Y	Y	30 MINS	N	Y	Y	Y	PASSED UPMALE WITH WC DUE TO HAVING 1 PAX IN W/C AND 2 PAX W/ WALKER ON BOARD/ PASS UP FORM AND TRANSFER ISSUED/ FOLLOWER CONTACTED/ BUS 6040 MALE WAS NOT FOUND	W/C + OMA	
12/18/2015	8:40 PM	6242	48	2	WELTON ST/13TH ST	DISPATCH-CREATED INCIDENT	N	Y- CASE #15-032771	N	Y	Y	30 MINS	Y	N	Y	N	ADA AREA FULL WITH TWO OTHER ADA 2 PAX IN WHEELCHAIRS/NEXT BUS IN 30 MIN./PAPER AND TRANSFER TO ADA PAX/LOOP 11 TO ASSIST WITH ADA PAX AT 16TH AND CURTIS/ MLX 11 FOUND MALE WITH WC AND HE DID NOT WANT THE BUS	2 W/C	
12/18/2015	2:42 PM	3948	92	2	W 88th Ave & Santa Fe Dr	ADA PAX PASS UP	N	Y	N	N	N	0 MINS	N/A	N/A	N	Y	PAX DECLINED TIE-DOWN	NPI	ERROR
12/18/2015	2:04 PM	9356	16	5	W Colfax Ave & Pierce St	ADA PAX PASS UP	N/A	N- CASE #15-032689	Y- VIDEO	N/A	N/A	N/A	N/A	N/A	N	Y	DISREGARD-OPERATOR PRESSED 12 IN ERROR.	NPI	ERROR
12/19/2015	8:25 AM	6242	48	5	Brighton Blvd & 29th St	ADA PAX PASS UP	Y	Y- CASE #15-032845	N	Y	Y	30 MINS	N	Y	N	Y	SECUREMENT AREA FULL/PAPERWORK AND FREE TRANSFER COMPLETED/NEXT BUS ALERTED	2 W/C	
12/19/2015	8:57 AM	6244	48	1	Brighton Blvd & 29th St	ADA PAX PASS UP	N	Y- CASE #15-032760	N	Y	Y	30 MINS	Y	N	Y	Y	ADA PAX IN W/C PASSED-LX 2 WILL ACCOMMODATE	2 W/C	
12/19/2015	3:28 PM	9357	16	5	W Colfax Ave & Colorado Mills	ADA PAX PASS UP	Y	Y- CASE #15-032764	N	Y	N	15 MINS	N	Y	N	N	A PASSENGER IN A MOBILITY DEVICE WAS PASSED UP BECAUSE THE ADA SEATING AREA IS OCCUPIED WITH ADA PASSENGERS ON BOTH SIDES. THE FOLLOWER WILL PICK UP	2 W/C	
12/19/2015	4:32 PM	6242	48	5	Curtis St & 16th Street Mall	ADA PAX PASS UP	Y	Y- CASE #15-032851	N	Y	N	30 MINS	N	N	N	Y	PASSED UP MALE WITH WC DUE TO HAVING 2 WC ON BOARD/ PASS UP FORM AND TRANSFER ISSUED/PAX LEFT THE SCENE BUT WAS ACCOMMODATED BY FOLLOWER BUS 6244	2 W/C	
12/19/2015	7:06 PM	2133	0	11	S Broadway & Evans Ave	ADA PAX PASS UP	Y	N- CASE #15-032732	Y- VIDEO	Y	N	0 MINS	N	Y	N	N	SNOW BLOCKING BUS STOP UNABLE TO DEPLOY LIFT- FOLLOWER PULLED UP AND PAX BOARDED BUS WITH RAMP.	OTHER	
12/19/2015	2:45 PM	5139	51	33	8TH / SHERIDAN	RTT- ADA PAX PASS UP	Y	Y	Y	Y	Y	15 MINS	N	Y	N	N	BUS HAD A BLOW OUT AND AN ADA PAX HAD TO DEBOARD AND GET THE FOLLOWER	OTHER	
12/19/2015	7:12 PM	1604	MALL	8	16th Street Mall & Champa St	ADA PAX PASS UP	Y	N- CASE #15-032766	Y- VIDEO	N	N	5 MINS	N	Y	N	Y	ADA PASS UP/FOLLOWER LOADED PAX LESS THAT 5 MINUTES LATER/REPORT	PXO	

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DATE	TIME	BUS #	ROUTE	BLOCK #	STOP NAME	MESSAGE CODE/COMMENT	ADA PAX PASS-UP FORM? Y/N	VIDEO AVAILABLE? Y/N	EQUIPMENT MALFUNCTION? Y/N	TRANSFER OFFERED? Y/N	TRANSFER ACCEPTED? Y/N	WAIT TIME FOR NEXT BUS?	ALTERNATIVE TRANSPORTATION PROVIDED? Y/N	WAS THE CARBON COPY OF THE ADA PAX PASS-UP FORM GIVEN TO PAX? Y/N	ACTION TAKEN? Y/N	WAVE REPORT? Y/N	COMMENTS	TRACKING CODE	REASON
12/20/2015	6:04 PM	5011	31	8	FEDERAL / MISSISSIPPI	RTT- ADA PAX PASS UP	Y	Y	N	Y	Y	15 MINS	N	Y	Y	N	SECUREMENT AREA FULL WITH TWO ADA MOBILE DEVICES	2 W/C	
12/20/2015	8:05 AM	6006	48	2	Broadway & Lawrence St	ADA PAX PASS UP	N/A	Y- CASE #15-032752	N	N/A	N/A	0 MINS	N	N/A	N	Y	BUS WAS STANDING ROOM ONLY- PASSNGERS MOVED AND MADE ROOM/ ACCOMMODATE PAX WITH W/C	NPI	PAX ACCOM
12/23/2015	1:11 PM	6179	50	11	SHERIDAN BLVD / W COLFAX	RTT- ADA PAX PASS UP	N	Y	N	N	N	0 MINS	N	N	Y	REQUESTED	PASS ADA PAX HAVE 2 WC ON BUS OP DID NOT GIVE PAX ADA FORM OP DID NOT OFFER TRANSFER OP DID NOT PRESS 12, FOLLOWER RIGHT BEHIND THIS BUS	2 W/C	
12/23/2015	11:21 AM	2097	44	27	40th Ave & Milwaukee St	ADA PAX PASS UP	Y	N-CASE # 15-032913	Y-VIDEO	Y	Y	21 MINS	N	Y	N	Y	2 ADA PAX IN W/C ON THE BUS;PASSING 1 ADA PAX IN W/C, FOLLOWER 6039 ACCO PAX @ 1149AM OK.- PAX WANTS TO SPEAK TO STREET SUP.	2 W/C	
12/23/2015	12:17 PM	6266	15	2	Colfax Ave & High St	ADA PAX PASS UP	N	Y- CASE #15-033165	N	Y	Y	10 MINS	N	N	Y	Y	2 ADA PAX IN W/C ON THE BUS;PASSING 1 ADA PAX IN W/C; ADV POLICY. FOLLOWER 6076 ACCO @ 1224PM	2 W/C	
12/23/2015	2:09 PM	6016	48	18	Curtis St & 18th St	ADA PAX PASS UP	Y	Y- CASE #15-033163	N	Y	Y	30 MINS	N	Y	N	Y	AN ADA PASSENGER HAD TO BE PASSED UP ON CURTIS AT 18TH DUE A FULL SECUREMENT AREA. THE FOLLOWER IN BUS # 6013 WILL PICK UP.	2 W/C	
12/23/2015	7:26 PM	6104	15	9	Colfax Ave & Broadway	ADA PAX PASS UP	N	Y- CASE #15-033162	N	Y	Y	13 MINS	N	Y	N	Y	ADA AREA FULL FOR MOBILITY DEVICE /FOLLOWER TO ACCMD /6254/13MINS	2 W/C	
12/23/2015	12:14 PM	6266	15	2	Colfax Ave & High St	ADA PAX PASS UP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUP	DUPLICATE	DUP	
12/24/2015	2:38 PM	9393	16	2	W Colfax Ave & Chase St	ADA PAX PASS UP	Y	N- CASE #15-033307	Y- VIDEO	Y	Y	4 MINS	N	Y	N	Y	2 ADA PAX IN W/C ON THE BUS;PASSING 1 ADA PAX IN W/C; ADV POLICY; FOLLOWER 9327 WAS RESPACED NEXT FOLLOWER 9357 ACCO @ 308P.OK	2 W/C	
12/24/2015	2:49 PM	9393	16	2	W Colfax Ave & Otis St	ADA PAX PASS UP	Y	N- CASE #15-033307	Y- VIDEO	Y	Y	5 MINS	N	Y	N	Y	2 ADA PAX IN W/C ON THE BUS;PASSING 1 ADA PAX IN W/C; ADV POLICY; FOLLOWER 9327 WAS RESPACED; SO NEXT FOLLOWER 9357 SAID NO ADA @ 301PM	2 W/C	
12/24/2015	3:32 PM	2093	48	3	Broadway & Lawrence St	ADA PAX PASS UP	Y	N- CASE #15-033301	Y- VIDEO	Y	Y	25 MINS	N	Y	N	Y	WC AND WALKER ON BUS; PASSING 1WC; NO ROOM;ADV POLICY; FOLLOWER 2159 ACCO @ 406P	W/C + OMA	
12/26/2015	6:28 PM	2204	SKIP	5	Broadway & Walnut St	ADA PAX PASS UP	Y	N- CASE #15-033302	Y- VIDEO	Y	Y	7	N	N	N	Y	AN ADA PASSENGER WILL HAVE TO BE PASSED UP AND PICKED BY THE FOLLOWER BECAUSE THE LIFT IS INOPERABLE. SEE JAIME'S CALL. THE FOLLOWER WILL BE THERE AT 18:42	LIFT	
12/29/2015	2:50 PM	5042	10	5	Colorado Blvd & 11th Ave	ADA PAX PASS UP	N	Y	N	N	N	N	N	N	N	Y	DISREGARD PRESSED BUTTON IN ERROR	NPI	ERROR
12/30/2015	3:09 PM	6155	31	10	Federal Blvd & W 67th Ave	ADA PAX PASS UP	Y	N	Y VIDEO	Y	Y	30 MINS	N	Y	N	Y	HAD 3WC COULD ONLY LOAD 2WC PASSED 1WC; ADV POLICY; FOLLOWER 6142 ACCO @ 314PM.	2 W/C	