



PROPOSED SERVICE CHANGES

MAY 2020

CURRENT SITUATION

Operator shortage continues to impact our ability to deliver current level service

- Current Weekday Service Levels
 - Bus Trips Daily: 10,000
 - Light Rail Trips Daily: 1,000
- Trips are being dropped daily - mostly light rail
- We're providing 99% of bus service and 96% of rail service, but at the expense of our employees
- Weekly mandating:
 - 69% of Bus operators
 - 42% of Rail operators



OPERATOR SHORTAGE IMPACTS

- Affects our employees' quality of life
- Affects our customers' confidence level
- Affects ability to uphold our core values of safety and reliability
- Affects our overall credibility



PROPOSED SERVICE REDUCTION



- Service-reduction goals include:
 - Stabilizing our service
 - Reducing mandating
 - Ensuring more confident levels of safety
 - Improving reliability for our customers
- The service reduction would align service with our available workforce
- Allows the opportunity to build up workforce while providing some relief to our operators
- Will not completely eliminate our need to mandate

NEXT STEPS

- RTD is conducting 15 service change outreach events in each District between Feb. 12-27
- RTD is coupling that effort with service change meetings between Feb. 19 and March 5
- The results of these efforts, and the feedback from customers and constituents, will inform the Board's decision on approval of these proposed changes
- Changes will go into effect on May 17, 2020



PROPOSED BUS SERVICE CHANGES



- Six routes proposed for elimination:
 - 16L, 55, 99L, 157, 236, 403
- 21 routes proposed for reduced service:
 - 0L, 1, 15L, 16, 27, 32, 46, 65, 66, 67, 99, 116X, 125, 130, 139, 153, 206, 483, Free MallRide, JUMP, Y
- All special services are proposed for discontinuation:
 - BroncosRide, BuffRide, RockiesRide, RunRide
- MallRide frequency will reduce during rush hour from every 90 seconds to three minutes
- Paratransit service:
 - We are committed to not affecting current paratransit services
 - Those now being served will be grandfathered in, provided they continue to reside at their current address
 - New residents in areas with service eliminations would be unable to receive paratransit service in that area

PROPOSED RAIL SERVICE CHANGES

- R Line:
 - Reduce service frequency between 5 a.m. and 7 p.m. to every 30 minutes on weekdays and weekends
- D Line
 - No longer run service on weekends
- C Line:
 - Weekend service will be expanded due to a greater transit market in the Central Platte Valley
 - Provides an option for eliminated D Line weekend service
- H Line:
 - Reduce weekend service frequency from every 15 minutes to every 30 minutes
- Dropped trips are still likely, but not to the current degree



Thank you!

Questions?